

The Svalbard Express & The North Cape Express



Two New Nordic Adventures

June 2023 - March 2024

Contents

Introducing two iconic new voyages	4
Your home at sea	6
Welcome aboard MS Trollfjord	8
Timeless coastal flavours	10
The art of exquisite cuisine	12
Sleeping in style	14
Your Coastal Experience Team	16
The Svalbard Express	18
16 Days – Full Voyage (Bergen – Longyearbyen – Bergen)	20
10 Days – Northbound (Bergen – Longyearbyen)	22
10 Days – Southbound (Longyearbyen – Bergen)	24
The North Cape Express	26
14 days – Full Voyage (Oslo – Honningsvåg – Bergen)	28
14 days – Full Voyage (Bergen – Honningsvåg – Oslo)	30
A choice of two fares	32
MS Trollfjord deck plan	34
Terms & Conditions	36



Prins Karls Forland, Svalbard



New Nordic Coastal Adventures

There's a new way to experience Norway's coastline. Join us in a new era of Hurtigruten travel as we celebrate our 130-year anniversary.

Introducing Two Iconic New Voyages

The Svalbard Express and The North Cape Express, one revived from history, the other poised to make it.

We have sailed Norway's fjords countless times since we first launched in 1893, sustaining communities large and small across the generations.

To celebrate 130 years of being a lifeline to the Norwegian coast, we're proud to announce two new and exceptional sailings on our newly refurbished ship, MS Trollfjord.

Both voyages spend longer at each place than we've ever done in the past, so you can really get to know the warm-hearted communities and culture of the Norwegian coast. You'll also become part of a vital journey as MS Trollfjord carries essential cargo to Norway's coastal communities, just as we have done for 130 years.

The Svalbard Express

We're reviving this iconic summer voyage to the remote polar archipelago of Svalbard, a route we began sailing in 1968. Life along the coast and on board our ships has transformed since then, but the expansive wilderness and Arctic wildlife at the edge of the world are as awe-inspiring as ever, especially beneath the magical light of summer's Midnight Sun.

Sailing on MS Trollfjord, all the way to the northernmost town on Earth and beyond, to a latitude of almost 79° north, where you can fill your lungs with some of the cleanest air in the world.

The North Cape Express

As the Northern Lights begin their dance through the longer nights of autumn, winter, and spring, we embark on the brand-new North Cape Express, a voyage poised to make history. For the first time, we set sail from Oslo, Norway's vibrant capital, and venture the length of the coast, between its southernmost and its northernmost points.

In between, we show you ports that are brand new to us, call in on old ports we haven't seen for many years, and introduce you to some of our enduring favourite places.



Sail to
78°N
on The Svalbard Express

71°N
on The North Cape Express

7 hours
average in
each port

Dedicated
Coastal
Experience
Team

Newly
refurbished
and upgraded
ship

Extensive
onboard
activities
programme

30 minimum
optional
excursions
and hikes

3 gourmet
restaurants,
a show kitchen,
and premium
food tastings

Our first ever
sailings to and
from Oslo

Northern
Lights
Promise

Bringing
vital supplies
to coastal communities





From the nostalgic interior design to the magnificent food and friendly interactions with your Coastal Experience Team, life aboard MS Trollfjord is as magical and unique as the iconic routes it sails.

From the nostalgic interior design to the magnificent food and friendly interactions with your Coastal Experience Team, life aboard MS Trollfjord is as magical and unique as the iconic routes it sails.



Welcome aboard MS Trollfjord

An iconic sailing deserves an iconic ship.
Everything about MS Trollfjord is carefully
designed to enhance your on-board experience,
from the décor to the entertainment.

Natural nostalgia

Undergoing a complete refurbishment in spring 2023, MS Trollfjord is homage both to Norwegian nature and our 130-year heritage sailing the Norwegian coast. Locally sourced natural materials such as wood and stone feature prominently throughout the ship's furnishings, reflecting the beauty of the fjords we sail through.

The style of décor is classic, timeless, and unique. You'll notice details and flourishes that evoke a sense of nostalgia, harking back to a golden era of exclusive small-ship sailing.

Fitness and fabulous views

The top of the ship is Deck 9. The outdoor deck is the place to go to enjoy some fresh air while the two-storey observation lounge offers unmatched views of the Norwegian coast from the bow.

You'll also find the panoramic sauna and fitness room up on Deck 9. The floor-to-ceiling windows allow you to work up a sweat without missing the spectacular scenery.

The hub of the ship

The activity centre at the heart of the ship is where your Coastal Experience Team will be busy organising onboard activities, optional hikes, or booking you on exciting excursions. Receive photography tips from trained instructors in the Coastal Experience Team to improve your camera skills. Or join the team for an arts and crafts session to capture the scenery of the coast.

We will also be inviting local musicians on board to perform folk, classical, and other genres popular in Norway.

The activity centre connects to a large lecture hall where the Coastal Experience Team will deliver thought-provoking lectures on an eclectic range of topics.





Conceptual renderings only. The final design may differ.





Timeless coastal flavours

The food experience aboard MS Trollfjord does more than sustain you. It immerses you in the produce, people, traditions, and latest innovations of Norway's Coastal Kitchen.

Connecting you to the coast through cuisine

Our chefs source the best local ingredients along our route to re-imagine dishes of the past. Using short travelled, homegrown produce, our food is fresh and flavoursome, good for both local suppliers and nature.

Feel closer to coastal cuisine through show-kitchen demonstrations and cabinets displaying dry-aged premium meat cuts and mouthwateringly fresh herbs that are grown on your ship. Look forward to delectable afternoon teas and evening meals inspired by the local region.

Food with heritage at its heart

To survive the hard Arctic winters, our forefathers used various age-old food preservation techniques that allowed them to keep ingredients fresher and even more flavoursome for longer. Dried fish is the best example of that and, for good reason, it's high on the list as one of Norway's most popular exports.

Aboard MS Trollfjord, you'll taste how our chefs are taking inspiration from and celebrating those culinary traditions. Savour the way classic Norwegian techniques like salting, drying, smoking, curing, and pickling help to enhance local ingredients. The result is dishes bursting with distinct flavours and a touch of Nordic nostalgia.

Show kitchen

The ship has its very own show kitchen located on the top deck with large panoramic windows. There, our talented chefs take you from fjord to fork with in-depth demonstrations, such as fish filleting and curing masterclasses. You can also stream live sessions straight to your cabin.

These mini-cooking courses are all set against a backdrop of the Norwegian landscape that produced the very ingredients we use. As we sail, you'll pass the fjords that gave us our fish, the mountains that grew our berries, and the slopes that reared our lamb.

You'll also learn about local delicacies such as seaweed and *skrei* in the show kitchen; where they come from, how to prepare them and, of course, how they taste. And there are plenty of other delights to sample too, from wine tasting to a flaming barbeque to traditional Norwegian *lefse* hot off the griddle.

Culinary Ambassador

Halvar Ellingsen is a top-tier Head Chef who lives and works on the Norwegian coast. He's bringing his specialist knowledge of short-travelled ingredients and their own individual brand of culinary flair to our menus. Through conscientious cooking, he champions local suppliers as well as organic and sustainable ingredients to create exceptional gastronomic experiences.

The art of exquisite cuisine

Go back in time with immersive and nostalgic dining concepts that proudly present the finest modern Norwegian cuisine, with sustainability at its core.

Traditions with a twist

Dining on MS Trollfjord is a celebration of the best of the past, with added modern flair. We've revived the drinks carts, retro décor, traditional Norwegian food preservation techniques, and dishes that hark back to the first time we sailed this route, to present you with an exquisitely nostalgic dining experience.

Whether it's breakfast, lunch, afternoon tea, or dinner, you'll find some of Norway's most cherished coastal dishes on menus that makes the most of seasonal, local produce. And there's no better way to end your culinary experience than indulging in the gala dinner on the last night of your voyage.

All-day dining

In the mood for hearty, traditional food bursting with local ingredients and flavours? Head to the bistro for all-day dining. With a relaxed and rustic ambience, you'll find cabinets showcasing dry-aged fish, meat, and herbs we've grown on board.

Eat to your heart's content with retro favourites like whole roasted kje legs (kid goat), boknalam or Arctic char from Finnmark. And if you'd prefer to grab and go, there are a range of satisfying takeaway sandwiches and burgers that you can tuck into.

Fine dining

Savour a sublime à la carte experience in our fine dining restaurant where we've harnessed top-quality local, seasonal ingredients to present you with the finest flavours of the Norwegian coast.

Craft your own multi-course meal from the wide selection of dishes on offer, including recipes born from the gastro-genius of our Culinary Ambassador award-winning local Head Chef Halvar Ellingsen.

On the menu, you'll find succulent meat dishes, such as reindeer tenderloin, but this is first and foremost a seafood restaurant. Treat yourself to hand-plucked scallops, flaky, melt-in-your-mouth Arctic

char, freshly caught oysters, and juicy crayfish. Seaweed and kelp also feature across many of our dishes as they're sustainable, nutritious, and packed with flavour.

To complement the unmistakable sweetness of the sea, we serve some of the freshest Norwegian herbs, vegetables, and flora plucked straight from the mountains, valleys, and forests. Our resident sommeliers are also on hand to help pair the perfect wine with each dish.

Panorama bar

You can also relax with local beverages and afternoon tea in the bar. Situated in MS Trollfjord's two-storey observation deck, it's a great place to unwind and marvel at the outstanding views. You'll find signature cocktails made with berries picked along the coast, beer brewed with water from Trollfjord, gin crafted in the clear fjords, and a wide selection of Norwegian aquavit.





Sleeping in style

Whether you want to take in the ocean views from your bed or enjoy a good book in your cosy seating area, you'll find the perfect place to lay your head among our four comfortable cabin styles.

On MS Trollfjord, picking one of our Polar Outside or Arctic Superior cabins, or an Expedition Suite means you'll be able to gaze out your window at the majestic Norwegian coast while still cuddled up in the comfort of your cabin. Each cabin has individual specifications.

Expedition Suite

Luxurious, spacious, stylish, these suites are the finest on the ship and are all located on the upper deck for views to match. They feature seating areas with a TV, an espresso machine, a mini bar loaded with goodies, ensuite bathrooms, and comfy, king-size beds.

Arctic Superior

Pure comfort is the hallmark of these cabins. Situated on almost every deck, they all have ensuite shower rooms, a TV, mini bar, and kettle with complimentary teas and coffees. Most of the cabins have double beds but some have separate beds.

Polar Outside

Our Polar Outside cabins are mostly on the lower decks. All have ensuite shower rooms. Most feature a window or small porthole for exterior views. Some views may be blocked by lifeboats and others may look out onto the mid-level walking deck.

Polar Inside

These are similar in size to Polar Outside cabins, just without the window. Cabins may have twin single beds, one of which converts into a sofa, or have upper and lower berths with one bed above the other for a traditional sailing experience.





Conceptual renderings only. The final design may differ.



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Your Coastal Experience Team

Meet your enthusiastic Coastal Experience Team, dedicated to helping you get the most out of your voyage. More than just guides, these experts are by your side throughout the voyage, getting to know you, tailoring their recommendations and sharing their stories with you.

No guidebook, website, or mobile app can replace the human connection of having one of our Coastal Experience Team point out places on the coast special to them. Through their hands-on experience of Norway and the Norwegian coast, you'll be able to learn insights and key facts about the landscapes, culture, and way of life here.

From near and far

Coastal Experience Team members include local Norwegians, born and raised on the coast and elsewhere in Norway. They'll be able to tell you their childhood memories of our ships, what our service has meant to their coastal community, and maybe how they've had generations of their family connected to us, either as crew or as passengers.

Other Coastal Experience Team members may have lived in Norway for several years, perhaps coming from the same country as you. You can

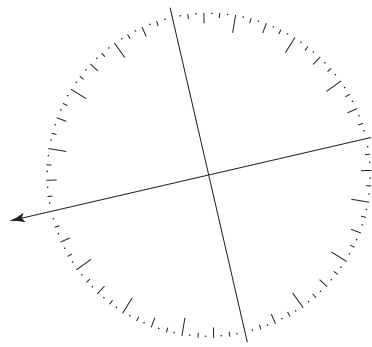
learn about what drew them to Norway and to working with The Coastal Express. See the coast through their eyes as they pick out details about life here, perhaps sharing interesting anecdotes about their experiences of Norwegian culture.

Enriching your experience

The Coastal Experience Team enhance your voyage with in-depth knowledge of the local culture, nature, science, and history; an understanding they've treasured up over years. You'll see that they have a range of specialist, well-researched topics in their repertoire, ready to share with you in lectures and presentations on board. The team is more involved in your experience than ever before. They get to know you right from the start so they can effectively tailor your trip to your interests. They're here to guide you through the whole process, from helping you pick the perfect excursions to leading you on onshore activities.

Keen photographers will be pleased to know that the Coastal Experience Team also run a small photography programme on board. Certified by Canon, the short, informal course is designed to give you the tips you need to capture the coast in all its glory, including how to shoot the Midnight Sun in Arctic Norway and in Svalbard.

Dedicated to what they do and to the Norwegian coast, the Coastal Experience Team provide an intimate and personal perspective to your journey with us. You'll sense their passion whether they're busy talking about points of interest out on deck or animatedly telling stories over a relaxed drink at evening gatherings.



GREENLAND
SEA

The Svalbard Express

Reborn from the iconic route we first started sailing in 1968, this nostalgic voyage retraces our route along the Norwegian coast and across the wildlife-rich Barents Sea to Svalbard, deep in the High Arctic at 78°N.

Back then, we were a lifeline to the communities living in the northernmost reaches of the world. We still deliver vital supplies to these remote places, while connecting you with the stories, people, and wild beauty of Norway's coast, aglow in the magical light of the midnight sun.



Day	Port	Arrival	Departure	Time in port
1	Bergen			
2	Bergen - embarkation		2:30pm	
3	Åndalsnes	8:30am	2:00pm	5.5 hours
4	Træna	3:00pm	7:00pm	4 hours
5	Stokmarknes	3:30pm	8:00pm	4.5 hours
6	Tromsø	8:00am	6:00pm	10 hours
7	Honningsvåg	10:00am	6:00pm	8 hours
8	Sea day (Bjørnøya)			
9	Longyearbyen	1:00pm	7:00pm	6 hours
10	Ny-Ålesund	7:00am	11:00am	4 hours
11	Sea day direct			
12	Tromsø	12:00am	1:00pm	1 hour
	Senja	18:00pm	21:00pm	3 hours
13	Svolvær	11:00am	7:00pm	8 hours
14	Brønnøysund	09:00am	1:00pm	4 hours
15	Ålesund	10:00am	12:30pm	2.5 hours
	Urke	15:00pm	16:00pm	1 hours
16	Bergen - disembarkation	7:00am		



16 DAYS

The Svalbard Express – Full Voyage

Bergen–Longyearbyen–Bergen

This is our historic voyage from 1968, sailing to the edge of the world, revived for the modern traveller. You'll journey in comfort aboard beautiful MS Trollfjord, sailing along the scenic Norwegian coast north to Spitsbergen, the largest of Svalbard's islands.

Departures 2023:

02 / 16 / 30 June
14 / 28 July
11 / 25 August
8 September



Svolvær

© SIMON VÖGELE - GUEST IMAGE

Day 1 | Bergen

Fly to Norway from the UK and arrive at its second largest city: beautiful Bergen on the west coast. Check in to your hotel before going on a wander around the city centre. One night in a centrally located four-star hotel.

Day 2 | Bergen

Have breakfast at the hotel and spend the morning exploring Bergen at your leisure before boarding MS Trollfjord for your Svalbard Express voyage. Depart: 2:30pm

Day 3 | Åndalsnes

This alpine village is Norway's mountaineering capital thanks to its location at the foot of beautiful mountains along Isfjord and Romsdalfjord. Time in port: 5.5 hours

Day 4 | Træna

An archipelago along the Helgeland coast, Træna is home to one of Norway's oldest fishing villages as well as a large population of Sea Eagles. Time in port: 4 hours

Day 5 | Stokmarknes

Found in the Vesterålen archipelago, this port is our birthplace where, Hurtigrutemuseet, a museum which houses our retired ship allows you to browse our history. Time in port: 4.5 hours

Day 6 | Tromsø

Tromsø is the historic and modern-day jewel of the Arctic boasting impressive architecture, top restaurants, and the world's northernmost university. Time in port: 10 hours

Day 7 | Honningsvåg

Welcome to the gateway to the North Cape. At 71°N, it is the famed northernmost point of the European continent, marked by a cliff-top globe monument. Time in port: 8 hours

Day 8 | At sea

Relax in MS Trollfjord's two-storey panorama lounge or on its large outdoor sun deck while taking in views of isolated Bjørnøya in the middle of the Barents Sea.



© GINGER POLINA BUBLIK/ HURTIGRUTEN

What's included

Getting to and from Norway

- Economy class return flights
- One night in 4-star hotel in Bergen including breakfast
- Transfers in Bergen (airport – hotel, hotel – ship, ship – airport)

Cabin on ship

- Choice of cabin number on MS Trollfjord
- Norway's Coastal Kitchen welcome basket

Food and drink on board

- Full board with all-day dining
- Drinks package (selected wine, beer, soft drinks)
- Complimentary water, tea, and coffee
- Afternoon tea and cakes

Life on board

- Complimentary Wi-Fi
- English-speaking Coastal Experience Team
- Possible visit to the bridge

Please see pages 32-33 to read more about the Select and Suite fare options.

Day 9 | Longyearbyen

You've now arrived at the edge of the world and this thriving Arctic frontier town, nestled by a fjord and surrounded by lush green and brown mountains. Time in port: 6 hours

Day 10 | Ny-Ålesund

See Kongsfjord, scan for Svalbard wildlife like reindeer, walrus, and maybe even polar bears as we sail to Ny-Ålesund, a climate research centre in a former coal mine town. Time in port: 4 hours

Day 11 | At sea

The ship turns south to head back to the Norwegian mainland. Enjoy lectures and activities from your Coastal Experience Team, such as photography classes and show-cooking sessions.

Day 12 | Tromsø and Senja

Calling back at Tromsø briefly, we'll continue to the island of Senja. Its varied landscapes place it in CNN's ranking of the top ten most beautiful islands in the world. Time in port: Senja: 3 hours Tromsø: 1 hour

Day 13 | Svolvær

A bustling town at the heart of the breathtaking Lofoten

islands, it is the ideal base for exploring more of the archipelago and surrounding coastal villages. Time in port: 8 hours

Day 14 | Brønnøysund

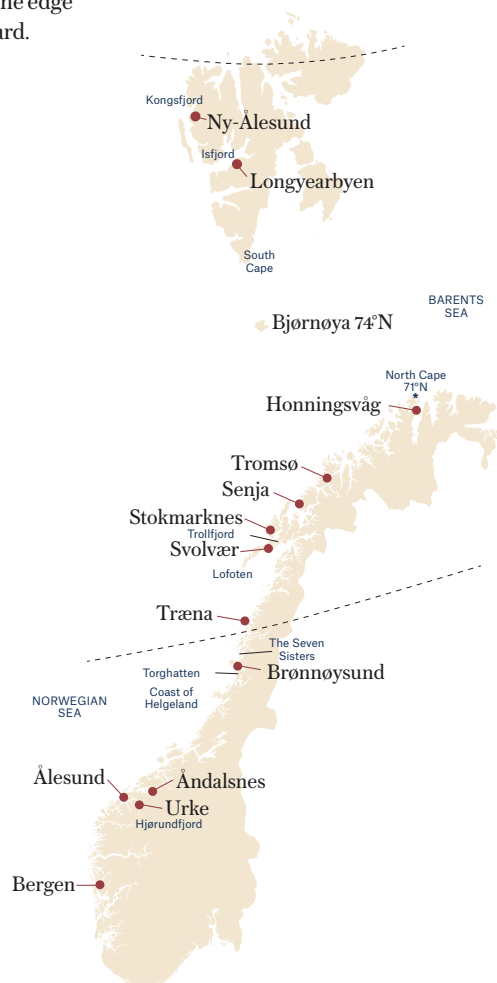
This stretch of the Norwegian coast, called Helgeland, is known for the UNESCO Vega archipelago and its unique mountains which have inspired many local tales of trolls. Time in port: 4 hours

Day 15 | Ålesund and Urke

A quick stop at Ålesund and we head into jaw-dropping Hjørundfjord in the midst of the Sunnmøre Alps. At the heart of the fjord is the little village of Urke. Time in port: Ålesund: 2.5 hours Urke: 1 hour

Day 16 | Bergen

You return to Bergen in the morning, bringing back special memories of crossing the Arctic Circle and sailing to the edge of the world in Svalbard. Arrive: 7am



Please note that the scheduled times are subject to change depending on weather conditions and other factors.

16-day voyage | From only **£ 3,640** p.p.

Visit hurtigruten.co.uk

10 DAYS

The Svalbard Express – Northbound

Bergen–Longyearbyen

Journey to a variety of coastal communities along the Norwegian coast while heading north to the remote Svalbard archipelago. Once there, you'll spend two nights in the High Arctic settlement of Longyearbyen, exploring the landscapes of the island of Spitsbergen.

Departures 2023:

17. June
01. 15. and 29. July
12. and 26. August
09. September



Senja

© HURTIGRUTEN

Day 1 | Bergen

MS Trollfjord awaits you in Norway's second largest city, ready to embark for your voyage along the Norwegian coast and into the High Arctic.
Depart: 2:30pm

Day 2 | Åndalsnes

This alpine village is Norway's mountaineering capital thanks to its location at the foot of beautiful mountains along Isfjord and Romsdalfjord.
Time in port: 5.5 hours

Day 3 | Træna

An archipelago along the Helgeland coast, Træna is home to one of Norway's oldest fishing villages as well as a large population of Sea Eagles.
Time in port: 4 hours

Day 4 | Stokmarknes

Found in the Vesterålen archipelago, this port is our birthplace where ship-in-a-bottle museum, Hurtigrutemuseet, allows you to browse our history.
Time in port: 4.5 hours

Day 5 | Tromsø

Tromsø is the historic and modern-day jewel of the Arctic boasting impressive architecture, top restaurants, and the world's northernmost university.
Time in port: 10 hours

Day 6 | Honningsvåg

Welcome to the gateway to the North Cape. At 71°N, it is the famed northernmost point of the European continent, marked by a cliff-top globe monument.
Time in port: 8 hours

Day 7 | At sea

Relax in MS Trollfjord's two-storey panorama lounge or on its large outdoor sun deck while taking in views of isolated Bjørnøya in the middle of the Barents Sea.

Day 8 | Longyearbyen

You've now arrived at the edge of the world. Disembark and check into your hotel. In the evening, you'll go on an excursion for a wilderness dinner at Camp Barentz at the foot of Breinosa mountain.
Arrive: 1pm



MS Bard

Enjoy your tour of a fjord and glacier in Svalbard aboard this hybrid-electric catamaran.

Day 9 | Longyearbyen

Look for walrus and seals as you take hybrid-electric catamaran MS Bard on a tour of Billefjord and Nordenskiöld glacier. You'll also see Svenskhuset, the oldest standing building on Spitsbergen.

Day 10 | Longyearbyen

After breakfast at your hotel, it's time to say farewell to Svalbard. A transfer will bring you to the airport in Longyearbyen, marking the end of your journey with us to the edge of the world.



Please note that the scheduled times are subject to change depending on weather conditions and other factors.

What's included

Sailing from 60°N to 78°N

When in Norway

- Transfer in Bergen (airport – ship)
- Transfers in Longyearbyen (ship – hotel, hotel – airport)
- Two nights in a four-star hotel in Longyearbyen including breakfast
- Camp Barentz Wilderness Evening excursion
- Hybrid-powered catamaran tour on MS Bard

Cabin on ship

- Choice of cabin number on MS Trollfjord
- Norway's Coastal Kitchen welcome basket

Food and drink on board

- Full board with all-day dining
- Drinks package (selected wine, beer, soft drinks)
- Complimentary water, tea, and coffee
- Afternoon tea and cakes

Life on board

- Complimentary Wi-Fi
- English-speaking Coastal Experience Team
- Possible visit to the bridge

Please see pages 32-33 to read more about the Select and Suite fare options.

10-day voyage | From only **£3,128** p.p.

Visit hurtigruten.co.uk

10 DAYS

The Svalbard Express – Southbound

Departures 2023:

22 June

6 / 20 July

03 / 17 / 31 August

14 September

Longyearbyen–Bergen

Start your journey by experiencing life on the Arctic frontier in Longyearbyen, Svalbard. After two nights on Spitsbergen, board MS Trollfjord to set sail south to the Norwegian coast and a variety of coastal communities large and small.



© THOMAS GRIESBECK

Day 1 | Longyearbyen

Arrive at the edge of the world. Check into your four-star hotel before going on an evening excursion for a wilderness dinner at Camp Barentz at the foot of Breinosa mountain.

Day 2 | Longyearbyen

Look for walrus and seals as you take hybrid-electric catamaran MS Bard on a tour of Billefjord and Nordenskiöld glacier.

You'll also see Svenskhuset, the oldest standing building on Spitsbergen.

Day 3 | Longyearbyen

After breakfast at your hotel, you'll have the morning and early afternoon to explore this Arctic frontier town at your leisure or book some extra excursions. Board MS Trollfjord in the late afternoon. Depart: 7pm

Day 4 | Ny-Ålesund

See Kongsfjord, scan for Svalbard wildlife like reindeer, walrus, and maybe even polar bears as we sail to the climate research station at this former coal mine. Time in port: 4 hours

Day 5 | At sea

The ship turns south to head to the Norwegian mainland. Enjoy lectures from the Coastal

Experience Team and the facilities on the ship.

Day 6 | Tromsø and Senja

Calling at Tromsø briefly, we'll continue to the island of Senja. Its varied landscapes place it in CNN's ranking of the top ten most beautiful islands in the world.

Time in port: Tromsø: 1 hour
Senja: 3 hours

Sun never sleeps
Endless summer
daylight in
Arctic Norway.



Day 7 | Svolvær

A bustling town at the heart of the breathtaking Lofoten islands, it is the ideal base for exploring more of the archipelago and surrounding coastal villages.

Time in port: 8 hours

Day 8 | Brønnøysund

This stretch of the Norwegian coast, called Helgeland, is known for the UNESCO Vega archipelago and its unique mountains which have inspired many local tales of trolls.

Time in port: 4 hours

Day 9 | Ålesund and Urke

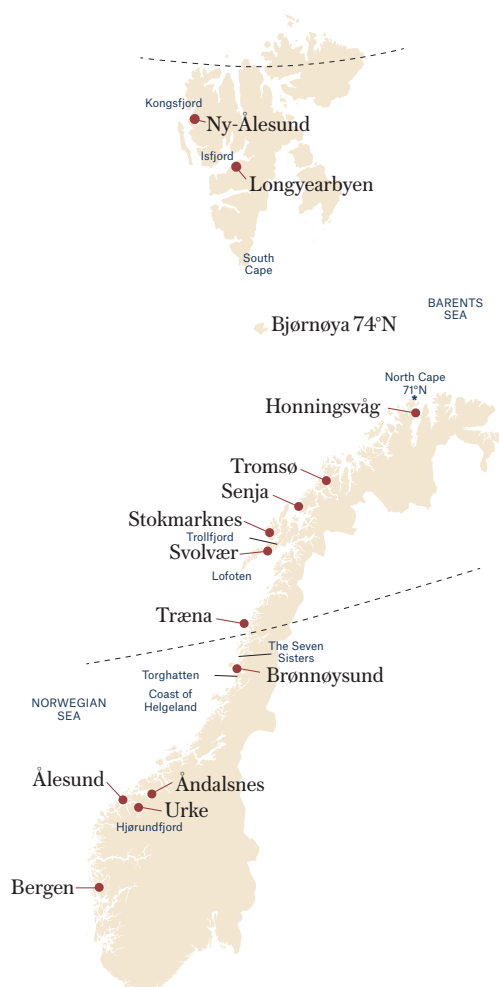
A quick stop at Ålesund and we head into jaw-dropping Hjørundfjord in the midst of the Sunnmøre Alps. At the heart of the fjord is the little village of Urke.

Time in port: Ålesund 2.5 hours,
Urke 1 hour

Day 10 | Bergen

You arrive in Bergen in the morning, with special memories of crossing the Arctic Circle and sailing from the edge of the world, Svalbard.

Arrive: 7am



Please note that the scheduled times are subject to change depending on weather conditions and other factors.

What's included

When in Norway

- Transfers in Longyearbyen (airport – hotel, hotel – ship)
- Two nights in a four-star hotel in Longyearbyen including breakfast
- Camp Barentz Wilderness Evening excursion
- Hybrid-powered catamaran tour on MS Bard
- Transfer in Bergen (ship – airport)

Cabin on ship

- Choice of cabin number on MS Trollfjord
- Norway's Coastal Kitchen welcome basket

Food and drink on board

- Full board with all-day dining
- Drinks package (selected wine, beer, soft drinks)
- Complimentary water, tea, and coffee
- Afternoon tea and cakes

Life on board

- Complimentary Wi-Fi
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- Possible visit to the bridge

Please see pages 32-33 to read more about the Select and Suite fare options.

10-day voyage | From only **£3,128** p.p.

Visit [hurtigruten.co.uk](https://www.hurtigruten.co.uk)

The North Cape Express

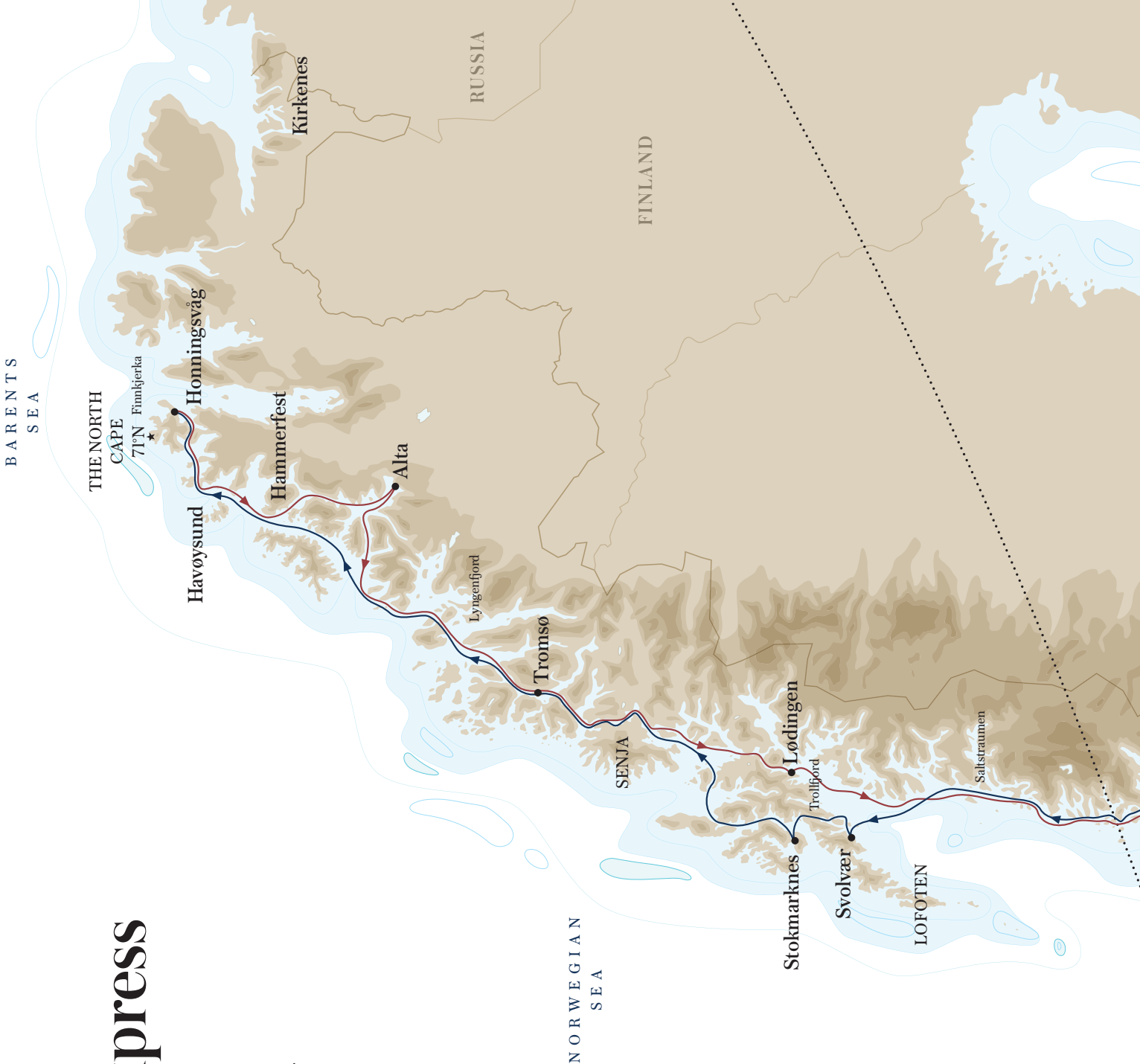
As the Northern Lights begin their annual dance through the longer nights, we embark on a history-making sailing. The new North Cape Express is a voyage of two significant firsts.

For the first time, we set sail from Oslo, Norway's cool, vibrant capital. The voyage also marks the first time we explore the length of the astounding Norwegian coast. In between, we show you ports that are brand new to our ships and warmly introduce you to some of our enduring favourite places.

Oslo - North Cape - Bergen

Day	Port	Arrival	Departure	Time in port
1	Oslo			
2	Oslo - embarkation		6:00pm	
3	Kristiansand	8:00am	11:00am	3 hours
	Farsund	4:00pm	8:00pm	4 hours
4	Haugesund	7:00am	9:00am	2 hours
	Hardangerfjord	2:00pm	3:00pm	1 hour
5	Ålesund	10:00am	2:00pm	4 hours
6	Brønnøysund	10:00am	14:5pm	3.75 hours
7	Svolvær	9:00am	1:00pm	4 hours
	Stokmarknes	5:00pm	8:00pm	3 hours
8	Tromsø	8:00am	6:00pm	10 hours
9	Honningsvåg	8:00am	8:00pm	12 hours
10	Alta	8:00am	5:00am	9 hours
11	Lødingen	12:00am	3:00pm	3 hours
12	Rørvik	12:00am	4:00pm	4 hours
13	Molde	08:00am	3:00pm	7 hours
14	Bergen - disembarkation	7:00am		

Northbound Southbound



BARENTS
SEA

THE NORTH
CAPE

71°N Fennkjærka

Havøysund Honningsvåg

Hammerfest

Alta

Lyngenfjord

Tromsø

SENJA

Stokmarknes

Lødingen

Trollfjord

Svolvær

LOFOTEN

Saltstraumen

Kirkenes

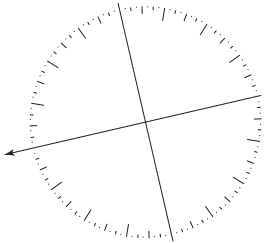
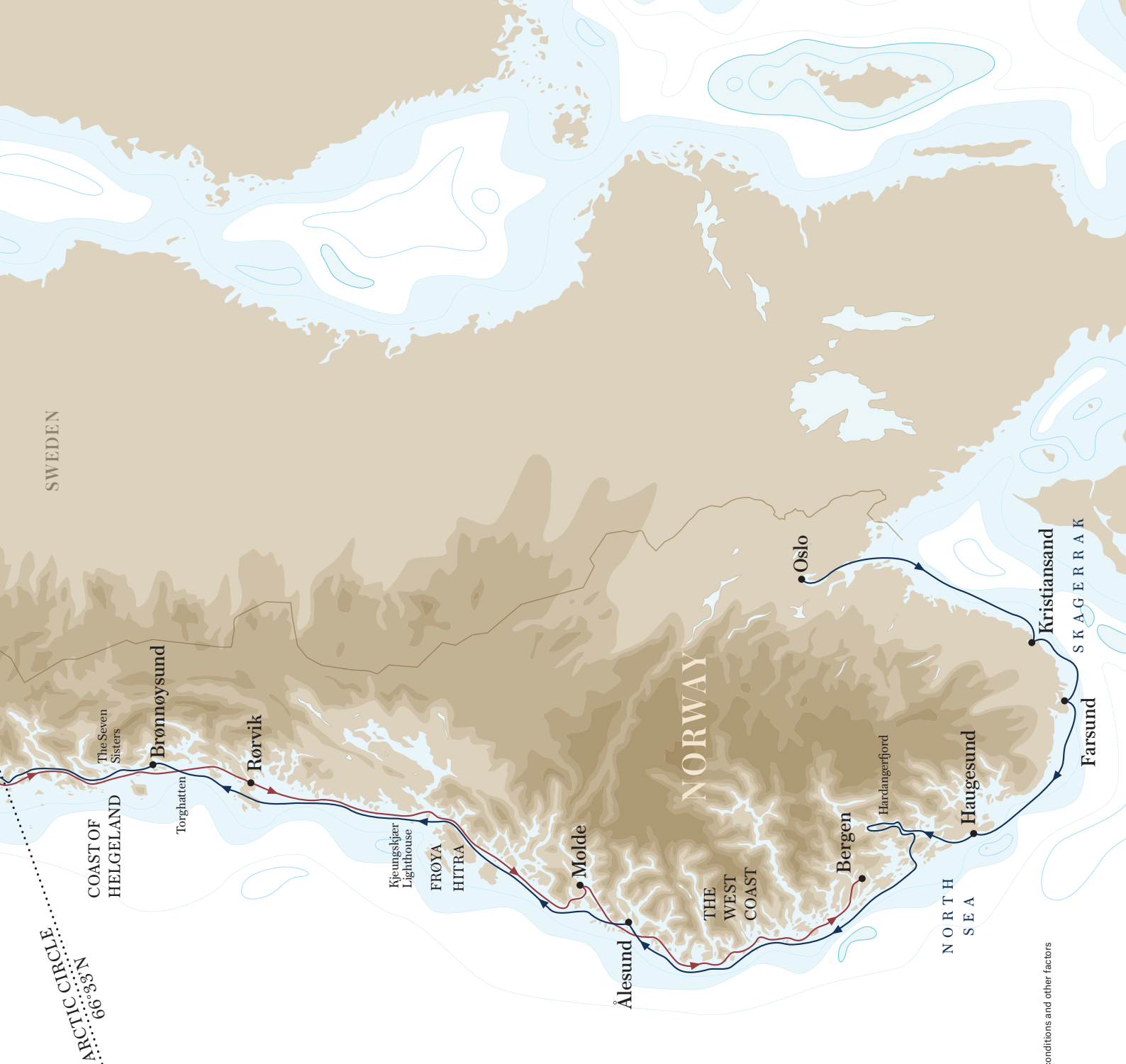
RUSSIA

FINLAND

NORWEGIAN
SEA

Bergen - North Cape - Oslo

Day	Port	Arrival	Departure	Time in port
1	Bergen			
2	Bergen - embarkation		2:30pm	
3	Molde	8:00am	4:00pm	8 hours
4	Rørvik	10:00am	5:00pm	5 hours
5	Lødingen	2:00pm	6:00pm	4 hours
6	Alta	1:00pm	8:00pm	7 hours
7	Honningsvåg	8:00am	6:00pm	10 hours
8	Tromsø	8:00am	9:00pm	13 hours
9	Stokmarknes	9:00am	12:00am	3 hours
	Svolvær	3:30pm	7:00pm	2.5 hours
10	Brønnøysund	9:00am	2:00pm	4 hours
11	Ålesund	10:00am	2:00pm	4 hours
12	Hardangerfjord	9:00am	10:00am	1 hour
	Haugesund	3:00pm	8:00pm	5 hours
13	Farsund	8:00am	11:00am	3 hours
	Kristiansand	4:00pm	8:00pm	4 hours
14	Oslo - disembarkation	8:00am		



Please note that the itinerary and scheduled times are subject to change depending on weather conditions and other factors

**Departures 2023-2024:**

07 / 31 October
24 November
18 December
11 January
04 / 28 February
23 March

The North Cape Express

Oslo – Honningsvåg – Bergen

See the stunning beauty of the Norwegian coast from the southernmost point in Lindesnes to the northernmost point at North Cape. Join us as we make history by sailing from Oslo for the first time ever, on an autumn, winter, or spring trip you'll never forget.



Oslo

© MATS ANDA - GETTY

Day 1 | Oslo

What better way to start your voyage than in Norway's cool capital of Oslo. Arrive and spend the rest of your day admiring architecture old and new. One night in a centrally located four-star hotel.

Day 2 | Oslo

After breakfast, take an inclusive tour of two of Oslo's main attractions: Vigeland Sculpture Park and Holmenkollen Ski Jump, before boarding MS Trollfjord. Depart: 6pm

Day 3 | Kristiansand and Farsund

Lindenes Lighthouse near Kristiansand marks Norway's

southernmost point while Lista Lighthouse near Farsund sits at the end of a picturesque sandy beach. Time in port: 3 hours in Kristiansand and 4 hours in Farsund.

Day 4 | Haugesund and Hardangerfjord

After spending a few hours exploring Viking history in Haugesund, enjoy scenic cruising of orchard-lined Hardangerfjord, second longest fjord in Norway. Time in port: 2 hours in Haugesund. Scenic cruising: Hardangerfjord

Day 5 | Ålesund

Characterised by charming Art Nouveau architecture, this beautiful town is home to the Atlantic Sea Park and Mount Aksla, and near to Geirangerfjord and Hjørundfjord. Time in port: 6 hours

Day 6 | Brønnøysund

This small town sits on the Helgeland Coast, giving our guests access to the UNESCO-listed Vega archipelago and to Torgatten mountain with its distinct hole in its centre. Time in port: 4-5 hours

Day 7 | Svolvær and Stokmarknes

Svolvær is the beating heart of the spectacularly beautiful Lofoten islands, while Stokmarknes in the Vesterålen archipelago is where we were founded in 1893.

Time in port: 4.5 hours in Svolvær and 2.5 hours in Stokmarknes.

Day 8 | Tromsø

You'll have all day to get to know Tromsø, the historic and modern-day city of the Arctic. It boasts impressive architecture, top restaurants, and a variety of optional excursions. Time in port: 10 hours

*Northern Lights Promise: If the northern lights don't appear, we promise to give you a 6 or 7-day voyage the following year free of charge. See hurtigruten.co.uk/coastal-offers/nlp for full details.



Northern lights in Lofoten

© STAN KALO / HURTIGRUTEN NORWEGIAN COASTAL EXPRESS



The North Cape

© BRIAN BEITELSEN

Day 9 | Honningsvåg

Welcome to the gateway to the North Cape. At 71°N, it is the famed northernmost point of the European continent, marked by a cliff-top globe monument.

Time in port: 12 hours

Day 10 | Alta

Famous for its iconic Northern Lights Cathedral, Alta frequently enjoys clear skies, making it the perfect place for viewing the aurora borealis should they appear.

Time in port: 9 hours

Day 11 | Lødingen

This village featured on our

historic routes. Join excursions to see Gullesfjord and to explore Hinnøya, Norway's largest island south of Svalbard.

Time in port: 3 hours

Day 12 | Rørvik

Part of the Vikna archipelago, a chain of some 6,000 islands, Rørvik has a long fishing history, which is well documented across its interesting museums.

Time in port: 4 hours

Day 13 | Kristiansund and Molde

After a brief stop in Kristiansund, the ship sails to Molde. It offers panoramic views of 222 snowy mountain peaks and access to Romsdal

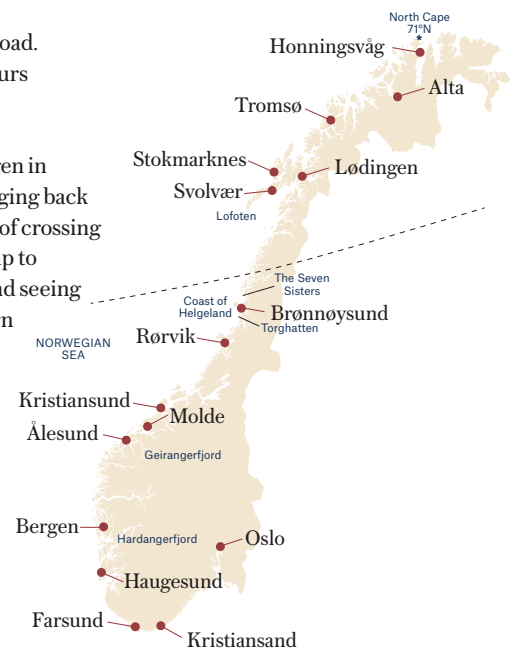
and the Atlantic Road.

Time in port: 7 hours

Day 14 | Bergen

You arrive in Bergen in the morning, bringing back special memories of crossing the Arctic Circle up to the North Cape and seeing Norway's Northern Lights.

Arrive: 8am



What's included

Getting to and from Norway

- Economy flights from the UK to Oslo
- Economy flights from Bergen to the UK

When in Norway

- Transfers in Oslo (airport – hotel, hotel – ship)
- One-night stay in a four-star city centre hotel in Oslo, including breakfast
- Oslo Panorama sightseeing tour
- Transfer in Bergen (ship – airport)
- 7 Fjell Brewery visit and tasting

Cabin on ship

- Choice of cabin number on MS Trollfjord
- Norway's Coastal Kitchen welcome basket

Food and drink on board

- Full board with all-day dining
- Drinks package (selected wine, beer, soft drinks)
- Complimentary water, tea, and coffee
- Afternoon tea and cakes

Life on board

- Complimentary Wi-Fi
- English-speaking Coastal Experience Team
- Possible visit to the bridge

Please see pages 32-33 to read more about the Select and Suite fare options.

14-day voyage | **From only** **£3,149** p.p.

Visit hurtigruten.co.uk



The North Cape Express

Departures 2023-2024:

25. September
19. October
12. November
06. and 30 December
23. January
16. February
11. March

Bergen–Honningsvåg – Oslo

Join the North Cape Express in the beautiful city of Bergen for an autumn, winter, or spring voyage to the top of Norway at North Cape in the Arctic, perhaps under the Northern Lights. Your ship will then turn around and sail back south towards Lindesnes, bound for the cool capital of Oslo.



Svolvær

© ROBERTO MOIOLA

Day 1 | Bergen

Fly to Norway from the UK and arrive at its second largest city: beautiful Bergen on the west coast. Check in to your hotel before going on a wander around the city centre.

One night in a centrally located four-star hotel.

Day 2 | Bergen

Have breakfast at the hotel and spend the morning exploring Bergen at your leisure before boarding MS Trollfjord for your North Cape Express voyage.

Depart: 2:30pm

Day 3 | Molde and Kristiansund

Before a brief stop in Kristiansund, the ship sails to Molde. It offers panoramic views of 222 snowy mountain peaks and access to Romsdal and the Atlantic Road.

Time in port: 8 hours

Day 4 | Rørvik

Part of the Vikna archipelago, a chain of some 6,000 islands, Rørvik has a long fishing history, which is well documented across its interesting museums.

Time in port: 7 hours

Day 5 | Lødingen

This village featured on our historic routes. Join excursions to see Gullesfjord and to explore Hinnøya, Norway's largest island south of Svalbard.

Time in port: 4 hours

Day 6 | Alta

Famous for its iconic Northern Lights Cathedral, Alta frequently enjoys clear skies, making it the perfect place for viewing the aurora borealis should they appear.

Time in port: 7 hours

Day 7 | Honningsvåg

Welcome to the gateway to the North Cape. At 71°N, it is the famed northernmost point of the European continent, marked by a cliff-top globe monument.

Time in port: 10 hours

Day 8 | Tromsø

You'll have all day to get to know Tromsø, the historic and modern-day city of the Arctic. It boasts impressive architecture, top restaurants, and a variety of optional excursions.

Time in port: 13 hours

*Northern Lights Promise: If the northern lights don't appear, we promise to give you a 6 or 7-day voyage the following year free of charge. See hurtigruten.co.uk/coastal-offers/nlp for full details.



Lindesnes Lighthouse

© HANS ENGERS/HURTIGRUTEN

Southern tip

Lindesnes Lighthouse sits at Norway's southernmost point.

Day 9 | Stokmarknes and Svolvær

Stokmarknes in the Vesterålen archipelago is where we were founded in 1893, while Svolvær is the beating heart of the spectacularly beautiful Lofoten islands.

Time in port: 3.5 hours in Stokmarknes and 3 hours in Svolvær.

Day 10 | Brønnøysund

This small town sits on the Helgeland Coast, giving our guests access to the UNESCO-listed Vega archipelago and to Torghatten mountain with its distinct hole in its centre.

Time in port: 5 hours

Day 11 | Ålesund

Characterised by charming Art Nouveau architecture, this beautiful town is home to the Atlantic Sea Park and Mount Aksla, and near to Geirangerfjord and Hjørundfjord.

Time in port: 4 hours

Day 12 | Haugesund and Hardangerfjord

Before spending a few hours exploring Viking history in Haugesund, enjoy scenic cruising of orchard-lined



North Cape

© MICHAEL MATSCHKE

Hardangerfjord, second longest fjord in Norway.

Time in port: 2 hours in

Haugesund.

Scenic cruising: Hardangerfjord

Day 13 | Farsund and Kristiansand

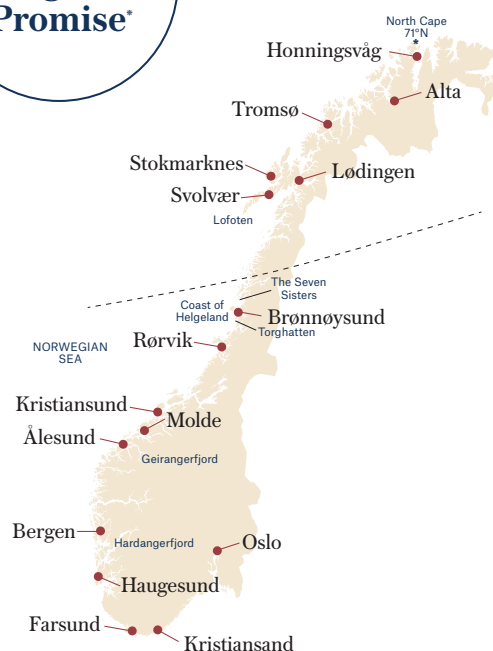
Lindesnes Lighthouse near Kristiansand marks Norway's southernmost point while Lista Lighthouse near Farsund sits at the end of a picturesque sandy beach.

Time in port: 3 hours in Farsund and 4 hours in Kristiansand.

Day 14 | Oslo

You arrive in Oslo in the morning, bringing back special memories of crossing the Arctic Circle up to the North Cape and seeing Norway's Northern Lights.

Northern Lights Promise*



What's included

Getting to and from Norway

- Economy flights from the UK to Bergen
- Economy flights from Oslo to the UK

When in Norway

- Transfers in Bergen (airport – hotel, hotel – ship)
- One-night stay in a four-star city centre hotel in Bergen, including breakfast
- 7 Fjell Brewery visit and tasting
- Transfer in Oslo (ship – airport)
- Oslo Panorama sightseeing tour

Cabin on ship

- Choice of cabin number on MS Trollfjord
- Norway's Coastal Kitchen welcome basket

Food and drink on board

- Full board with all-day dining
- Drinks package (selected wine, beer, soft drinks)
- Complimentary water, tea, and coffee
- Afternoon tea and cakes

Life on board

- Complimentary Wi-Fi
- English-speaking Coastal Experience Team
- Possible visit to the bridge

Please see pages 32-33 to read more about the Select and Suite fare options.

14-day voyage | From only **£2,415** p.p.

Visit [hurtigruten.co.uk](https://www.hurtigruten.co.uk)

A choice of two fares

Your Svalbard Express and North Cape Express voyage aboard MS Trollfjord can be experienced on one of two fare-types: Select or Suite.

1 Select

This fare offers you your choice of cabin number, full-board all-day dining with a drinks package, complimentary Wi-Fi as standard, and a possible visit to the ship's bridge. For an added touch, you can also upgrade to include premium food and drink options.

Food and drink

- Full board with all-day dining
- Drinks package (selected wine, beer, soft drinks)¹
- Complimentary water, tea, and coffee all day
- Afternoon tea and cakes in the bar

Cabins

- Choice of cabin number

On board

- Visit to the bridge⁴
- Complimentary Wi-Fi⁵

+ Upgrades

Food and drink

- + Upgrade by adding an exclusive drinks package²
- + Upgrade by adding full-board fine dining³
- + Upgrade by adding (on board only) à la carte dinner each day³
- + Upgrade by adding (on board only) use of your cabin's minibar
- + Upgrade by adding Norway's Coastal Kitchen welcome basket

On board

- + Upgrade by adding a season clothing package⁶

2 Suite

This is the full MS Trollfjord experience. Order à la carte every day of your voyage, including in the fine dining onboard restaurant and share a meal with the ship's senior officers. You'll also enjoy afternoon tea in the lounge and use of your cabin's minibar.

Food and drink

- Full board with all-day dining
- Drinks package (selected wine, beer, soft drinks)¹
- Complimentary water, tea, and coffee all day
- Afternoon tea and cakes in the bar
- Exclusive drinks package²
- A la carte dinner each day³
- Full-board fine dining³
- Choice of dining time³
- Exclusive dinner with senior ship officers
- Exclusive afternoon tea and cakes in the lounge
- Room-service option for breakfast from the fine dining restaurant
- All items in your cabin's minibar

Cabins

- Choice of cabin number
- Norway's Coastal Kitchen welcome basket
- Personal check-in service in the lounge
- Turn-down service

On board

- Visit to the bridge⁴
- Complimentary Wi-Fi
- Access to exclusive suite lounge
- Seasonal clothing package⁶
- Two optional seasonal excursions included⁶



© MIKE MAREEN - GETTY

SERVICE	SELECT	SUITE
Full board with all-day dining	●	●
Drinks package (selected wine, beer, soft drinks) ¹	●	●
Complimentary water, tea, and coffee all day	●	●
Afternoon tea and cakes in the bar	●	●
Choice of cabin number	●	●
Norway's Coastal Kitchen welcome basket	++	●
Visit to the bridge ⁴	●	●
Complimentary Wi-Fi ⁵	●	●
Exclusive drinks package ²	++	●
A la carte dinner each day ³	++	●
Full-board fine dining ³	++	●
All items in your cabin's minibar	+	●
Seasonal clothing package ⁶	++	●
Choice of dining time ³	+	●
Exclusive dinner with senior ship officers	-	●
Exclusive afternoon tea and cakes in the lounge	-	●
Room-service option for breakfast from the fine dining restaurant	-	●
Personal check-in service in the lounge	-	●
Turn-down service	-	●
Two optional seasonal excursions included	-	●

- (1) Only valid in the restaurants during mealtimes
(2) Only valid in the bar after dinner. Includes a wide range of drinks
(3) Subject to availability
(4) At the discretion of the Captain and subject to safety restrictions
(5) Guests on Select fare will need to register on our free 1893 Ambassador loyalty programme to access the Wi-Fi
(6) Full voyage guests only. Clothing items selected according to availability

●	Included
+	Upgrade possible (pre-bookable)
+	Upgrade possible (bookable onboard)
-	Not applicable

MS Trollfjord

Flagship of The Svalbard Express and the North Cape Express, MS Trollfjord takes its name from a small but spectacular fjord in the Vesterålen archipelago. Refurbished in spring of 2023, the ship has a classic interior style with hints of nostalgic motifs sitting side by side with modern lines and design.

For relaxing

- Panoramic sauna on the top deck
- Double-storey observation lounge on the upper decks
- Large outdoor sun deck with comfortable furniture and two hot tubs
- Espolin Johnson lounge for afternoon tea
- Stylish bar with a wide range of beverages
- Piano with resident and guest musicians
- Library with a selection of literature and brochures
- Onboard shop stocked with high-quality products and souvenirs
- Wi-Fi throughout the ship

For being active

- Panoramic fitness room on the top deck
- Activity centre and lecture halls run by the Coastal Experience Team
- Photography area with camera equipment available for rent
- Snowshoes, fishing rods, and walking poles available for rent

For enjoying food

- Main restaurant for all three daily meals
- All-day dining brasserie
- À la carte fine dining restaurant
- Top-deck show kitchen for cooking classes and tastings

YEAR BUILT: 2002

YEAR REFURBISHED: 2023

SHIP YARD: Fosen Mek. Verk., Norway

PASSENGER CAPACITY: 566

BEDS: 542

GROSS TONNAGE: 16,140

LENGTH: 135.75 m

BEAM: 21.5 m

SPEED: 15 knots



*Conceptual renderings only. The final design may differ.

	CATEGORY		DECK	SIZE (m²)	DESCRIPTION
EXPEDITION SUITES	MX	Owner's suite	9	43-45 m²	Two-room suite, King-size bed, bathtub, seating area, dining table, TV, kettle, mini-bar, private balcony.
	MG	Grand suite	8, 9	31-37 m²	One or two-room suite, King-size bed, seating area, TV, kettle, mini-bar, some with bathtub, bay window or private balcony.
	M	Suite	7	23-24 m²	One or two-room suite, King-size bed, TV, kettle and private balcony.
	Q	Mini suite	6, 7	16-24 m²	One-room suite, King-size bed, seating area, TV, kettle.
ARCTIC SUPERIOR	QJ	Outside cabin	6, 7	16-17 m²	With limited/no view, double bed, seating area, TV, kettle, small fridge.
	YA	Outside cabin	6	16 m²	One bed, one sofa bed, table, kettle, TV. Adapted for guests with disabilities.
	P	Outside cabin	6	10-11 m²	Double bed, kettle.
	U	Outside cabin	7, 8	10-11 m²	Most with double bed. Some with twin beds, one of which converts into a sofa. Some cabins with table, kettle.
POLAR OUTSIDE	O	Outside cabin	4, 6	10-11 m²	Double bed or twin beds, one of which converts into a sofa. Some have limited view.
	L	Outside cabin	3, 4	10-11 m²	Twin beds, one of which converts into a sofa, some with upper and lower bed. Portholes, some have limited or no view.
	J	Outside cabin	6, 7	11-12 m²	Three single beds, one converts into a sofa and one is an upper berth. Porthole with limited or no view.
POLAR INSIDE	I	Inside cabin	4, 6, 7	9-15 m²	Twin beds, one of which converts into a sofa or upper and lower berths.

Subject to change.

Terms and Conditions

1. YOUR CONTRACT

These Booking Terms and Conditions together with our privacy policy, the information contained in your brochure and any other written information that we brought to your attention before we confirmed your booking, form the basis of your contract with Hurtigruten Ltd whose registered office is at Bedford House, 69-79 Fulham High Street, London, SW6 3JW (Company No: 02865967), a company wholly owned by Hurtigruten AS.

When you book an air package holiday or sailing with us the contract between us will exist as soon as you or your travel agent asks us to confirm your booking. We then become responsible to provide you with the voyage arrangements or air package holiday you have booked and you become responsible to pay for them, in each case subject to these terms and conditions. You will also become responsible to pay for any additional arrangements made by us on your behalf including International Flights not included in any air package, optional excursions, travel insurance or other arrangements requested by you and booked.

When you make a booking you guarantee you have the authority to accept and do accept on behalf of your party the terms of these booking conditions and accept responsibility for making all payments to us for all members of the party. We are unable to accept provisional or conditional bookings. We will send all documents and other information to you and you will be responsible for ensuring that all other members of the party are kept fully informed.

A confirmation invoice which you should check as soon as you receive it will be sent on receipt of your deposit. If you wish to change or cancel any arrangements later you may have to pay an amendment or cancellation charge and additional costs (see clauses 6 and 7 below) which may be as much as the whole of the original price of your arrangements. Only one invoice and one set of documents will be issued. No verbal amendments may be made by either party to these written booking conditions; any change must be in writing signed by the Chief Executive of Hurtigruten AS.

If your confirmed arrangements include a flight, we (or if you booked via an authorised agent of ours, that agent) will issue you with an ATOL Certificate and a confirmation. Upon receipt, if you believe that any details on the ATOL Certificate or confirmation or any other document are wrong you must advise us immediately.

If you book your holiday through a travel agent all communication must be through that agent. Please quote your booking reference number in all communications.

You are responsible for complying with any visa or other entry requirements for you or any of your party who are not full European Union Passport Holders.

2. YOUR FINANCIAL PROTECTION

We provide financial security for flight inclusive Packages and ATOL protected flights. We do this by way of a Escrow held in favour of the Civil

Aviation Authority (www.caa.co.uk; 45-59 Kingsway, London WC2B 6TE) under ATOL number 3584.

When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. For further information, visit the ATOL website at www.atol.org.uk. The price of our flight inclusive Arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. ATOL protection extends primarily to Customers who book and pay in the United Kingdom.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL Scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

We provide financial security for holidays not including flights by way of a Escrow held with ABTA (www.abta.com; 30 Park Street, London SE1 9EQ).

If you book Arrangements other than an ATOL protected flight or Package from us, your monies will not be financially protected. Please ask us for further details.

3. PAYMENT

Once you have asked us to confirm your booking the total price of the arrangements you have booked is due and is payable as follows:

- (i) If you book more than 60 days (90 days for Expedition voyages) before your scheduled departure date a non-refundable deposit of 20%. The balance is due 60 days before your scheduled departure date. (90 days for Expedition voyages). No second

invoice will be sent. Travel documents will be issued 7 to 14 days prior to departure.

- (ii) If you book less than 60 days (90 days for Expedition - Whereever it says explorer, please change to Expedition voyages) before your scheduled departure date the full price is payable when you book.

Our preferred method of deposit payment is by bank debit card or credit card. Balance payment may be made by cash, bank debit card, credit card or cheque (providing there is time to clear it to meet the payment schedule shown above – you should allow 5 working days for clearance from the time we receive it).

Online Bookings

Bookings made online that cost less than £800 or made within 60 days (90 days for Expedition voyages) of departure require full payment at the time of booking and no refund is made if cancelled.

Your booking may be cancelled if we do not receive payment by the due date (we will not normally send reminders) and cancellation charges as set out under 'If You Cancel' (see below) will be payable by you.

4. FITNESS TO TRAVEL ON THE SHIP, PREGNANCY, DISABILITY OR REDUCED MOBILITY, MEDICAL/ MOBILITY EQUIPMENT

In order to ensure that the Carrier is able to carry passengers safely and in accordance with applicable safety requirements established by international, EU or national law or in order to meet safety requirements established by competent authorities including the ships flag state every Passenger warrants that he/she is fit to travel by sea and that his/her conduct or condition will not impair the safety of the ship or inconvenience the other passengers. We reserve the right to require any Passenger to produce medical evidence of fitness to travel in order to assess whether that Passenger can be carried safely in accordance with applicable international, EU or national law. If we consider it necessary, we are entitled to administer a health questionnaire prior to boarding.

If it appears to us, the Master or the Company's nominated medical representative that a Passenger is for any reason unfit to travel, likely to endanger safety, or likely to be refused permission to land at any port, or likely to render the Carrier liable for Passenger maintenance, support or repatriation, then the Carrier or the Master shall have the right to take any of the following courses:

- (i) Refuse to embark the Passenger at any port;
- (ii) Disembark the Passenger at any port;
- (iii) Transfer the Passenger to another berth or cabin;
- (iv) If the Company's nominated medical representative considers it advisable, to place or confine him/her or to transfer the Passenger to a health facility at any port, at the Passenger's expense;
- (v) To administer first aid and administer any drug, medicine or

other substance or to admit and/or confine the Passenger to a hospital or other similar institution at any port provided that the ship's nominated medical representative and/or Master considers that any such steps are necessary.

Where a Passenger is refused embarkation as a result of safety and/or fitness to travel, neither we nor the carrier shall be liable for any loss or expense occasioned to the passenger thereby, nor shall the passenger be entitled to any compensation from the Carrier.

Passengers who need assistance and/or have special requests or need special facilities or equipment with regard to accommodation, seating or services required or need to bring medical equipment must notify us at the time of booking. If there are any particular conditions, disabled or reduced mobility which require personal care or supervision then such personal care or supervision must be organised by the passenger and at the passenger's expense. Those passengers confined to wheelchairs must furnish their own standard size foldable wheelchairs but needn't be accompanied by a travelling companion. Unless we and the Carrier agree otherwise and in writing Passengers are limited to bringing 2 items of such mobility or medical equipment on board per cabin with a total value not exceeding £2,200. All equipment must be capable of being carried safely and must be declared before the sailing. The Carrier may decline to carry such equipment where it is not safe to do so or where it has not been notified in time to enable a risk assessment to be carried out.

Pregnant women are highly recommended to seek medical advice prior to travel at any stage of their pregnancy. Women who are up to 23 weeks pregnant at the end of the cruise are required to produce a medical certificate of fitness to travel. The Carrier cannot for safety reasons carry pregnant passengers of 24 weeks or more by the end of the cruise.

5. A - PRICES

All Voyage prices shown in this brochure are in pounds sterling and are per person based on full occupancy of the cabin accommodation unless otherwise stated.

Single/Sole occupancy of cabins with more than one berth is at our discretion as single/sole use of multiple berth cabins will be limited. We reserve the right to change any of the prices quoted in this brochure although there will be no change within 30 days of your departure date. You will be advised of the current price of the voyage or air package holiday you wish to book before your contract is confirmed. The price of your confirmed holidays is subject at all times to variations in:

- (i) the price of transportation resulting from the cost of fuel or other power sources;
- (ii) the level of taxes or fees applicable to the holiday imposed by third parties not directly involved in the performance of your holiday, including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports; or

(iii) the exchange rates relevant to your package.

You will be charged for the amount of any increase in accordance with this clause and, where this is necessary, we will notify you of the relevant adjustments by issuing a new invoice. However, if this means that you have to pay an increase of more than 8% of the total price of your confirmed holiday (excluding any amendment charges and/or additional services or travel arrangements), you will have the option of accepting the price increase and paying the requested amount, accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid to us, except for any amendment charges and/or additional services or travel arrangements not forming part of your package. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date on your new invoice.

Should the price of your voyage or air package holiday go down due to changes above then any refund due will be paid to you, less an administration fee of £60. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual or other protection in place.

There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period.

5. B - VOYAGE AND AIR PACKAGE HOLIDAY

Prices Do Not Include:

- Travel Insurance • Luggage Handling
- International Flights except where included in the Air Package Holiday Price • Optional Excursions • Gratuities

Optional Excursions booked before you travel or local excursions or other activities that you may choose to book and pay for whilst on holiday are not part of your voyage or air package holiday arrangements provided by us nor are we agents for the provider of the service. For any excursion or other activity you book before departure or with which you are assisted in arranging whilst on holiday, your contract will solely be with the supplier of the excursion or activity and not with Hurtigruten. We are not responsible for the provision of your excursion or activity or for anything that happens during the course of its provision by the supplier.

6. IF YOU CHANGE OR TRANSFER YOUR BOOKING

If you wish to change your travel arrangements after they have been confirmed we will do our utmost to help but it may not always be possible. Any request for changes to be made must be in writing by the person who made the booking or your travel agent. You will be asked to pay an administration charge of £60 per person and any further cost we incur in making this alteration. NB: most airlines will charge a fee for ticket changes. Costs may increase the closer to the departure date that

changes are made. For example, the transfer within 60 days of departure of arrangements involving a scheduled flight will mean the cancellation and re-booking of this flight and a significant additional charge.

If you change the number of people in your party, the price of the arrangements will be recalculated for the new party size e.g. this may mean that accommodation is under-occupied and each member of the party may have to pay an increased price.

Any increase in price caused by changes you have requested is not a cancellation charge even though it may arise because a member of your party has cancelled. Any change by you to your confirmed arrangements after departure is in all cases subject to availability and any relevant costs.

Transfer of Booking: If any member of your party is prevented from travelling, that person(s) may transfer their place to someone else, subject to the following conditions:

- that person is introduced by you and satisfies all the conditions applicable to the Arrangements;
- we are notified no less than 7 days before departure;
- you pay any outstanding balance payment, an administration fee of £100 per person as well as any additional fees, charges or other costs arising from the transfer; and
- the transferee agrees to these booking conditions and all other requirements applicable to the holiday booking.

You and the transferee remain jointly and severally liable for payment of all sums.

If you are unable to find a replacement, cancellation charges as set out will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

7. IF YOU CANCEL

You, or any member of your party, may cancel your travel arrangements at any time. Written confirmation from the person who made the booking or your travel agent must be received by us via email or our offices. For postal cancellations, we recommend recorded delivery. Cancellation takes effect the day we receive your letter or email. Since we incur costs in relation to your arrangements from the time we confirm your booking you will have to pay the applicable cancellation charges as shown in the table below (which also applies if we cancel because you have failed to make payments on time - see 'Payment' section) together with the cost of any air fare for which we have had to pay at the time of the booking and will be payable immediately on cancellation.

NORWEGIAN COASTAL VOYAGES:	
When the cancellation letter is received by us before departure	Charges as a % of the total holiday cost (excl. insurance premiums)
60 or more days	Retention of deposit
42-59 days	30%
28-41 days	60%
14-27 days	90%
Less than 14 days	100%

If you have to cancel for a reason covered by your travel insurance you may be able to reclaim the cancellation charges, less applicable excess. Insurance premiums are not refundable.

8. IF YOU CANCEL DUE TO FORCE MAJEURE

You have the right to cancel your confirmed holiday before departure without paying a cancellation charge in the event of unavoidable and extraordinary circumstances occurring at your holiday destination or its immediate vicinity and significantly affecting the performance of the holiday or which significantly affects transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any compensation. Please see clause 10 for more information on Force Majeure.

9. IF WE CHANGE OR CANCEL YOUR BOOKING

We reserve the right to change any of the details, and correct any errors in this brochure or invoices at any time. If changes are made before you have made your booking we will advise you before we confirm your arrangements.

We reserve the right in any circumstances to cancel your travel arrangements (for example if a minimum number of participants for a particular travel arrangements not reached, we may have to cancel it) and to change airline, aircraft types, vessels and itineraries without liability for any subsequent loss. Even after we have confirmed your booking we may have to cancel or make alterations to your booking but we will not cancel your travel arrangements less than 60 days before your departure except for reasons of force majeure or failure by you to pay the final balance in full. Most alterations will be minor and while we will do our best to notify you or your travel agent of any changes as soon as reasonably possible if there is time before your departure, we will have no other liability to you.

Occasionally we may have to make a significant change ("Significant Change") to your confirmed arrangements. Significant Changes include the following:

Change of UK departure airport. Note: A change from one London airport to another is not considered a Significant Change. London airports are Heathrow, Gatwick, Stansted, Luton and London City. Change of your time of departure or return by more than 12 hours.

Change of your flight from a day flight to a night flight if this also includes a change to your departure time of 3 hours or more.*

Change of resort.

Change of holiday accommodation to accommodation of a lower official rating.

* For the purposes of the contract night flights are those which depart from the UK between 2200 and 0600 hours or arrive in the UK between 2400 and 0600 hours.

If we have to make a Significant Change we will notify you as soon as possible and you may either:

(a) accept the Significant Change and the contract between us will then be varied to incorporate the change; or

(b) take alternative arrangements altogether (subject to availability). If the alternative arrangements selected are a lower price than those originally confirmed the difference will (if already paid) be refunded to you; or

(c) withdraw from the booking completely in which case we will, as soon as possible, refund all money paid to us.

You must inform us of your decision as soon as reasonably possible and not later than 7 days of being informed of the alteration. If you choose (a) or (b) above, you will receive as compensation a credit towards the cost of your arrangements, or any alternative selected, as per the amount shown in Scale A below. If you choose (c) we will pay you compensation shown in Scale B below. In all cases we will have no liability for any other or greater compensation or for expenses or losses incurred.

Period before Credit/ Compensation departure date per fare paying notification passenger given by us (excluding infants)*

	Scale A	Scale B
0-7 days	£50	£25
8-14 days	£40	£20
15-28 days	£30	£15
29-42 days	£20	£0
43-59 days	£10	£5

*The compensation shown above applies to full fare paying adults only. Children or others travelling at concessionary rates will receive compensation pro rata based on the concessionary price against the full adult price as shown on the confirmation.

IMPORTANT NOTE: We will not pay you compensation in the following circumstances:

where we make a change that is not a Significant Change;

where we make a Significant Change or cancel your arrangements more than 60 days before departure;

where we have to cancel your arrangements as a result of your failure to make full payment on time;

where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;

where we are forced to cancel or change your arrangements due to Force Majeure (see clause 10).

Please note: where arrangements with a higher price than the original arrangements are offered by us and accepted by you, the difference in price will be deducted from any compensation payable. In no case will we pay compensation if the arrangements offered by us and accepted by you are of a higher price than those originally booked by you and in the same location where no additional payment is made by you.

If we become unable to provide a significant proportion of the arrangements that you have booked with us after you have departed, we will make alternative arrangements for you at no extra charge and, if

Terms and Conditions

appropriate in all the circumstances, will pay you reasonable compensation.

A flight or ship delay does not constitute a change to holiday arrangements.

10. FORCE MAJEURE

Except where otherwise expressly stated in these Booking Conditions we are unable to accept liability or pay compensation where the performance or prompt performance of our contractual obligation is prevented or affected by reason of circumstances amounting to 'force majeure' i.e. any event which we or the supplier(s) of the service(s) could not, even with due care foresee or avoid. Such events may include, but are not limited to, war, threat of war or civil commotions, riots, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather, fire, flood, drought, government action, airport and port regulations and closures, technical transportation problems, maintenance to vessels, scheduling of transport and similar events outside our control.

A flight or ship delay does not constitute a change to holiday arrangements.

11. COMPLAINT PROCEDURE

If there is a problem during your holiday, you must report it on board immediately or to the relevant airline, ground handler, hotelier or other supplier, so that prompt efforts can be made to resolve the problem. In the unlikely event that a problem cannot be resolved at the time and you wish to complain, you must send us full written details within 28 days of your return.

Failure to take either or both of these steps will prejudice our ability to resolve your problem and / or investigate it fully. In consequence, any right to compensation you may have will be extinguished or, at the very least, substantially reduced.

Where the port of embarkation for your sailing is in the EU then any complaints relating to EU Regulation 1177/2010 on Passenger Rights when travelling by Sea and Inland waterways must be made to us in writing no later than 2 months after return from travel or the date on which the service complained of was performed. We will provide a final reply within 2 months. You must supply full details to enable us to deal with your complaint.

Please note that we offer an Alternative Dispute Resolution service through our ABTA membership. Please see clause 12 for further details. You can also access the European Commission Online Dispute (ODR) Resolution platform at <http://ec.europa.eu/consumers/odr/>. This ODR platform is a means of registering your complaint with us; it will not determine how your complaint should be resolved.

12. ABTA

We are a Member of ABTA, membership number V7545. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to www.abta.com to

use ABTA's simple procedure. Further information on the Code and ABTA's assistance in resolving disputes can be found on www.abta.com.

13. OUR LIABILITY TO YOU

(i) We will accept responsibility for those arrangements we agree to provide or arrange for you as an 'organiser' under the Package Travel, Package Holidays and Package Tours Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations) as set out below. Subject to these booking conditions, if we or our suppliers perform or arrange your contracted holiday arrangements negligently, taking into consideration all relevant factors, we will pay you reasonable compensation. The level of such compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.

(iii) Where death and/or personal injury and/or loss of or damage to property occurs during carriage by air or by sea then liability and the extent of damages recoverable will be dealt with by International Conventions as set out in paragraphs (v) and (vi) and not otherwise.

(iv) As set out in these booking conditions we limit the maximum amount we may have to pay you for any claims you may make against us which do not involve personal injury, illness or death. Except where loss of and/or damage to luggage or personal possessions is concerned if we are found liable to you on any basis the maximum amount we will have to pay you is twice the price (excluding insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 13 (vi) below.

(v) Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, sea, rail or road carrier or any stay in a hotel, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier or hotel keeper concerned would have to pay under the international convention or regulation which applies to the travel arrangements or hotel stay in question. (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines with an operating licence granted by an EU country, the EC Regulation on Air Carrier Liability No 889/2002 for national and international travel by air, the Athens convention for international travel by sea).

Please note: Where a carrier or hotel would not be obliged to make any payment to you under the applicable International Convention

or Regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question. Copies of the applicable International Conventions and Regulations are available from us on request. We do not have any liability to you by virtue of the Regulation 261/2004 which applies solely to the operating carrier. Any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier; any sums you receive from the carrier will be deducted from any amount due from ourselves.

(vi) Travel by sea is governed by the provisions of the Convention Relating to the Carriage of Passengers and their Luggage by Sea 1974 as amended in 1976 ("The Athens Convention") and where applicable from 1 January 2013 EU Regulation 392/2009 relating to the Liability of carriers of passengers by sea in the event of accidents ("EU Regulation 392/2009"). For the purposes of the Athens Convention and EU Regulation 392/2009 we are the Contracting Carrier.

The Athens Convention and EU Regulation 392/2009 limit the Carriers' liability for death or personal injury or loss or damage to luggage and makes special provision for valuables. It is presumed that luggage has been delivered to you undamaged unless written notice is given by us and/or the performing Carrier.

a) in the case of apparent damage, before or at the time of disembarkation or redelivery; or

b) in the case of damage which is not apparent or of loss, within 15 days from the date of disembarkation or redelivery or from the time when such redelivery should have taken place.

Damages for cabin luggage payable by the Carrier are limited up to the Athens Convention limit of 833 SDRs or 2250 SDRs if EU Regulation 392/2009 applies. Limits shall be reduced in proportion to any contributory negligence by the Client and by the maximum deductible specified in Article 8(4) of the Athens Convention or EU Regulation 392/2009.

In so far as we may be liable to a Client in respect of claims arising out of carriage by sea, we shall be entitled to all the rights, defences, immunities and limitations available, respectively, to the actual carrier and under the relevant Conventions and nothing in these Booking Conditions shall be deemed as a surrender thereof. To the extent that any provision in these Booking Conditions is made null and void by the Athens Convention or EU Regulation 392/2009 or any legislation compulsorily applicable or is otherwise unenforceable, it shall be void to that extent but not further.

Any liability in respect of death and personal injury and loss of and damage to luggage which we may incur to you shall always be subject to the limits of liability contained in the Athens Convention or EU

Regulation 392/2009 for death/ personal injury of 46,666 Special Drawing Rights (SDR) or 300,000 SDR under Athens Convention or 400,000 SDRs under EU Regulation 392/2009 except in the case of liability for war or terrorism 250,000 SDRs. We are not liable for valuables, monies or other securities including jewellery and watches. If they have been deposited with the reception desk on the ship for safe keeping and a receipt issued then in those limited circumstances the Carriers liability will be as set out in the Athens Convention or EU Regulation 392/2009. The use of safes on board a Vessel is not a deposit with the ship or with the company under the Athens Convention or EU Regulation 392/2009 or otherwise. The limits are 1200 SDRs pursuant to Athens or 3,375 SDRs pursuant to EU Regulation 392/2009.

(vii) Where there is any loss of or damage to property including luggage which is not covered by any international convention and where liability is not limited by reference to any enactment, terms of conditions, then any legal liability that we may have for any such losses or damage will not exceed £500 per guest.

(viii) You must provide ourselves and our insurers with all assistance we may reasonably require. You must also tell us and the supplier concerned about your claim or complaint as set out in clause 11 above. If asked to do so, you must transfer to us or our insurers any rights you have against the supplier or whoever else is responsible for your claim or complaint (if the person concerned is under 18, their parent or guardian must do so). You must also agree to cooperate fully with us and our insurers if we or our insurers want to enforce any rights which are transferred.

(ix) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any business.

(x) We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure. For example any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you.

14. YOUR RESPONSIBILITIES AND INDEMNITY

When you book arrangements with us you accept responsibility for the proper conduct of yourself and your party. If your actions or omissions cause damage to any property in the provision of the contracted arrangements, or cause delay or diversion to any flight or other means of transportation, you agree to fully indemnify us against any claim (including professional fees and legal costs) made against us by or on behalf of the owner of such property or the operator of the flight or other means of transportation. The Captain of an aircraft or Master of a ship has authority over the aircraft/ship and passengers at all times when they are boarding or on board. There will be

no liability on our part, or that of any supplier, for any refund, compensation, or costs thus incurred. Additionally, we will have the right to recover full costs resulting from the incident from the passenger.

At any port or place we may refuse to embark or may disembark any passenger who, in the opinion of the ship's authorized personnel, might be excluded from landing at further destinations by local authorities or who may be suffering from any contagious or infectious disease, or whose presence may be detrimental to the wellbeing of passengers or crew. In cases of quarantine of the ship, or individual passengers (passengers may be required to remain in their cabin or as instructed by authorised personnel on board if they or any other occupant of the accommodation presents any symptoms or may be considered to put other passengers at risk) we will not be liable for expenses thus caused and in such cases as above there will be no entitlement to any refund or compensation and we will have no liability for costs incurred as a result.

Your specific passport and visa and health requirements and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates. We do not accept responsibility if you cannot travel because you have not complied with the latest requirements. If you have made independent travel arrangements you accept responsibility for joining the ship in good time, regardless of any change to the sailing time or date, or to the itinerary. We are not able to refund monies paid to us, or any third party acting on our or your behalf, or make compensation or other payments where, for whatever reason, you fail to join the ship. Passengers going ashore are responsible for re-boarding the ship prior to departure from port.

We reserve the right to substitute another vessel for the scheduled vessel whether or not owned or operated by Hurtigruten. Any part of the travel arrangements and the voyage is subject to cancellation, delay, modification, or island/mainland visit cancellation for any reason, including medical disembarkation of crew or passengers or any other circumstances beyond our or our suppliers' control. You therefore acknowledge and agree that the scheduled itinerary for the voyage and the announced departure and arrival times are not guaranteed and we shall not be liable to passengers for any damages or other claims in the event of any delay, changes in itinerary or inability to perform services by reason of any event or events beyond our or our suppliers' control.

15. INSURANCE

It is a condition of the contract with us that every member of the booking has travel insurance in force for the entire duration of the booking, covering at least the cancellation of the booking and providing medical cover for illness or injury and repatriation while overseas. Please provide us with the name of your insurer, together with their 24-hour emergency number when you book or as soon as possible.

16. TIMINGS, DELAYS & OTHER TRAVEL INFORMATION

Timings are estimates only and cannot be guaranteed, even if shown on tickets. They may be changed due to regulatory authority requirements, weather conditions, maintenance or technical reasons, and the ability of passengers to check in and board on time. Sometimes delays cannot be avoided but in such situations, in conjunction with our local agents or representatives, we will try to ensure your comfort during the course of any delay.

Where the port of embarkation is in the EU and the company reasonably expects the departure of a cruise to be delayed for more than 90 minutes beyond its scheduled departure time, passengers departing from port terminal shall be offered free of charge snacks, meals or refreshments as are appropriate given the waiting time, provided they are available and can reasonably be supplied. If the delay in departure necessitates a stay of one or more nights or a stay additional to that intended by the passenger where and when physically possible the Company shall, subject to the Package Travel Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations, offer passengers departing from port terminals free of charge adequate accommodation on board or ashore, and transport to and from the port terminal and place of accommodation in addition to the snacks, meals and refreshments previously referred to. The maximum amount that the company will pay for accommodation ashore and transport to and from the port terminal shall be equivalent to 80 Euros per person per night for a maximum of three nights. The company will not have an obligation to provide such accommodation ashore where the delay is caused by weather conditions endangering the safe operation of the ship.

Please note the existence of a "Community list" (available for inspection at https://ec.europa.eu/transport/modes/air/safety/air-ban_en) detailing air carriers that are subject to an operating ban with the EU Community.

17. PROMPT ASSISTANCE

If the contract we have with you is not performed or is improperly performed as a result of failures attributable to you or a third party unconnected with the provision of the arrangements, or as a result of failures due to unusual and extraordinary circumstances, and you suffer an injury or other material loss, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and with distance communications and finding alternative travel arrangements. Where you experience a delay which is not owing to any failure by us, our employees or sub-contractors, this prompt assistance is likely to extend to providing help in locating refreshments, accommodation and communications but not paying for them. Any airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements.

18. VALIDITY OF TERMS AND CONDITIONS

These terms and conditions are valid from August 2022 and the details and prices may be superseded. Changes may occur after the date of release, and some hotel/ship facilities may become unavailable. While this website features photography and descriptions of local wildlife, there is no guarantee of sightings.

19. LAW AND JURISDICTION

Your contract shall be governed by English law and the jurisdiction of the English Courts. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you wish to do so.

20. DATA PROTECTION

In order to process your booking and ensure your travel arrangements run smoothly and meet your requirements we, Hurtigruten Ltd, need to use the information you provide such as name, address, any special needs/dietary requirements etc. We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, ships, hotels, transport companies etc. The information may also be provided to security or credit checking companies,

public authorities such as customs/immigration if required by them, or as required by law.

Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not pass any information on to any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/religious requirements. (If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.) Please note that where information is also held by your travel agent, this is subject to your agent's own data protection policy. Hurtigruten is not responsible for the privacy practices of any other companies.

Please see our privacy policy for further information: www.hurtigruten.co.uk/practical-information/statement-of-privacy

Date: August 2022

NORTHERN LIGHTS PROMISE TERMS AND CONDITIONS

What do we mean by a Northern Lights Occurrence? A Northern Lights Occurrence is defined as a sighting from the ship which has been recorded by the ship's deck officers and which has been announced to passengers on board. An occurrence can last anything from a few minutes to a matter of hours, and the ship's decision as to whether the Northern Lights occurred is final.

Subject to the following terms and conditions: Offer valid for UK and Ireland passengers only. You will be able to take a 6 or 7 day Classic Voyage, departing 26 September 2024 to 31 March 2025 in an unspecified inside twin cabin on a full board basis (you may upgrade to another grade of cabin subject to additional costs and availability). Our Northern Lights Promise is valid on all 12-day voyages departing between 26 September 2023 and 31 March 2024. The cruise must be booked within 28 days of your return date. A choice of departure dates will be given. Offer excludes flights, transfers, all on board expenses, excursions, luggage handling. Offer does not apply to rescheduled or cancelled cruises. Bookings made under this offer are non-transferable, non-changeable and have no cash value.

The air holidays in this brochure are ATOL protected by the Civil Aviation Authority. Our ATOL number is 3584. Please see booking conditions for more information. ATOL protection only applies to holidays that include international air travel, and therefore does not apply to all holiday and travel services shown in this brochure. Please ask us to confirm what protection may apply to your booking.



Hurtigruten is also a member of ABTA. UK & Ireland and is bonded accordingly. This ensures the protection of your monies, once paid to Hurtigruten, for all holidays contained in this brochure that are not ATOL protected, for example voyage only. It also covers your repatriation to the UK in the unlikely event of our insolvency.



CARBON FOOTPRINTS:
In partnership with **CLIMATE CARE** (www.jpmorganclimatecare.com) we would also like to invite you to contribute a small amount per passenger, which will be used on projects designed to offset the emissions generated by your air travel.



ENVIRONMENTALLY CERTIFIED PAPER
Our brochure is printed on paper certified by the **Forest Stewardship Council® (FSC®)**, sourced and produced following strict environmental standards.





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The air holidays are flights in this brochure are ATOL Protected by the Civil Aviation Authority, our ATOL number is 3584.



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