



A to Z Cruise Information Guide

Your cruise starts here...

Welcome

Dear Passenger,

Thank you for sailing with Cruise and Maritime Voyages and we wish you the most wonderful voyage of discovery.

Our fleet of traditional cruise liners offer a leisurely home from home style of cruising with emphasis on friendly personal service.

So, whichever of our beautiful stylish ships or exciting itineraries you have chosen we know you will enjoy your cruise experience with us.

From dancing in our clubs or bars and dining in our relaxing restaurants with delicious cuisine to choose from. To exploring the amazing ports and fascinating countries you will visit during your time ashore. Your cruise holiday will be filled with wonderful sights and you will take home many fond memories at the end of your journey.

Whether you are an experienced cruiser or even if this is your first time onboard our easy to read A-Z contains all the relevant information, guidance and tips to make your cruise even more enjoyable.

Please take a moment to read the booklet, which we hope will answer all of the questions you may have had.

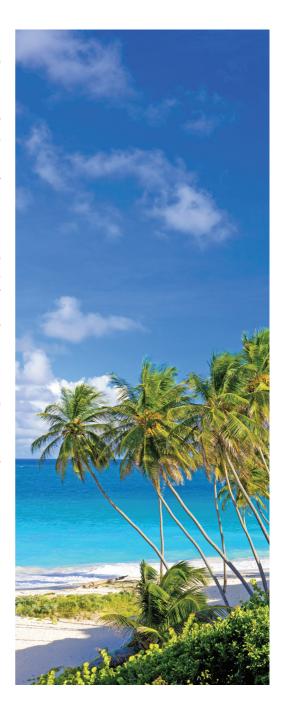
It just leaves us to wish you Bon Voyage!

Yours faithfully,



Bob McGowan

Head of Customer Services



Accounts

We operate a cashless system on board. Your cruise card, issued to you and automatically activated at check in, is required for all purchases in the bars, shops, spa, etc. It will also be used as your security pass when embarking and disembarking the vessel. You will be required to present your valid debit/credit card at Check-In which will be electronically swiped, and your signature taken. This will normally be processed on board the vessel within the first 24 hours.

Statements will be forwarded to you prior to disembarkation or midway through a cruise if the duration is 12 nights or more. If you wish to check the balance of your account at any time please ask our reception desk who will be happy to help you. Your account will be automatically debited at the end of the cruise. The currency used on board is Australian Dollars (AUD).

Air Conditioning

All cabins are air conditioned, as are all our public areas. If you need to adjust your cabin temperature at any time you will find the controls in your cabin, however, if you cannot locate these or require any assistance please ask your cabin steward.

Deck Towels

In all cabins there are beach towels for your use around the pools and open decks. If you should take them ashore, please ensure you bring these back to the ship or you may be charged for a replacement.

Drink Packages

We are pleased to offer the 'Astor Plus' Beverage Package for cruises of more than 5 nights to budget your drink costs and avoid any surprise bar bills at the end of your cruise. The package is available to purchase in all bar outlets. It is only available for the full duration of your cruise and it must be purchased by all occupants of the cabin.

Cruise Card

Once on board your personalised cruise card will serve as your security pass. Please carry this at all times as this is also your on-board charge card and your ship's pass which you will need to show when embarking and disembarking throughout your cruise.

Daily Programme

Each evening the Daily Programme for the following day will be placed in your cabin; this will detail all the events including arrival & departure sailing times, Shore Excursion meeting times, dress code, dining times, activities plus everything you need to know for an enjoyable day whether ashore or at sea.

Dietary Requirements

We can happily cater for dietary requests such as: diabetic, gluten/wheat free, dairy free, soya, vegetarian etc. All we ask is that you kindly advise us at the time of booking or at least 4 weeks prior to travelling. If you require other dietary menus such as Kosher or Halal, we ask for at least 6 weeks' notice in order for us to prepare for your cruise. Please either advise your booking agent or our Customer Services Department on 1300 307 934. The Maître D' and Executive Chef will host a dietary meeting at the beginning of each cruise, where you will be able to discuss your requirements/food allergies/intolerances in detail. Advance notice for any dietary requests is always required.

Disembarkation

You will be asked to vacate your cabin prior to the scheduled arrival time and this may be early in the morning. Upon the vessel's return at the end of your cruise, there is normally an interval of approximately 90 minutes, whilst the ship is being cleared by the local authorities and the luggage is being landed, before passengers may disembark. Disembarkation then takes place in stages and full information will be given on board towards the

Astors Drinks Packages

Why not take advantage of this great offer?

The package is available for purchase on board within the first 24 hours of embarking.

The cost will be charged to your on board account.

Payable to Global Cruise Lines Ltd.

Astor Plus

Includes: Draft Beer, Hahn Super Dry bottled, beer 3.5%, Wine by the glass, Soft drinks, Juices, Cocktails and Alcoholic beverages by the glass.

House wine, draft beer and soft drinks during meal hours in the restaurants. Draft beer, house wine, cocktails and other alcoholic drinks by the glass from all bars during opening hours except premium brands.*

\$34 Per Person Per Day

Astor Refresh

Includes: Non-alcoholic drinks including Mocktails, non-alcoholic wine by the glass, Espresso, tea and coffee in the bars Soft drinks by the glass during meal hours in the restaurants. Soft drinks and juices by the glass from all bars during opening hours.

\$19 Per Person Per Day

Astor Under 18's

Includes: Non - alcoholic drinks by the glass and Mocktails

Soft drinks by the glass during meal hours in the restaurants. Soft drinks and juices by the glass from all bars during opening hours.

\$17.50 Per Person Per Day





end of your voyage. Please ensure when making onward travel connections that sufficient time is allowed following the ship's scheduled arrival time. Your suitcases should be left outside your cabin door before retiring on the last night of the cruise and these will then be collected and stored until arrival at your disembarkation port. Please ensure all items have been secured and locked and that all valuable items (including Medication) and suit carriers are kept with you in your hand luggage.

Documentation

Please ensure that you keep with you at all times, prior to embarkation, all the cruise documents given to you by your Travel Agent or Tour Operator including cruise tickets/vouchers, your original booking confirmation invoice, shore excursions programme, insurance policy, passport, copies of any relevant VISA and the conditions of carriage, which are found in your ticket pack. It is very important that these documents are kept with you at check-in and not packed in your luggage.

Drinking Water

The water from the taps in your cabin is chlorinated but potable. If you prefer, bottled water is available in your cabin or from any of the ships bars at a charge.

Duty Free - Gift Shops

Domestic Cruises: Under the conditions of the ships liquor licence passengers are not permitted to bring liquor onto the ship for consumption during domestic cruises or cruises to nowhere.

International Cruises: It is Cruise & Maritime Voyages policy that passengers are not allowed to bring liquor onto the ship for consumption during the cruise. The on-board shops are open daily when each ship is at sea, but local customs regulations do not permit the sale of duty free goods whilst a ship is in port. It should be noted that liquor and tobacco products purchased would only be delivered to your cabin on the

last day of the cruise. Drink and tobacco may of course be purchased throughout the cruise from the ships' bars at the listed shipboard prices.

Electrical information

All cabins feature 110V and 220V current and have electrical sockets to allow small appliances such as electric shavers, heated rollers and curling tongs to be used. Each bathroom or cabin is equipped with an integral hair dryer.

It is advisable to bring a European two pin adaptor that will be required for 220v appliance. You must consult Reception before attempting to use any other electrical device in the cabin and for safety reasons the use of personal travel irons and kettles is prohibited.

Embarkation Procedures

Embarkation and Check-In procedures take place over a period of several hours before the scheduled sailing time. For everyone's convenience and comfort and in order to avoid possible congestion and unnecessary queues in the Cruise Terminal, you will be given an allocated time to check-in based upon your cabin location. You are respectfully requested not to arrive at the Cruise Terminal in advance of your allocated Embarkation Time which is shown in the final documentation that is sent with your tickets approximately three weeks before your cruise.

Please check the embarkation time and allow sufficient time for your journey to the port taking into consideration possible traffic congestion on the way. Passengers who are not at the check-in 1 hour prior to departure are considered as 'no-shows'. Unfortunately, the ship cannot delay their sailing time to await late arriving passengers.

Your passport or photo ID and cruise ticket should be presented to the embarkation staff and you will be issued with your own personalised Cruise Card and a Public Health Declaration form to complete. At Check-In, you will have a security photograph taken and you will be required to

Photos

Pass by our photo shop for a chance to purchase some pictures or even a DVD as a memento of your enjoyable cruise experience.



swipe your credit/debit card in order to activate your Onboard Account.

For those passengers who have registered their mobility requirements with us and those with specific medical requirements you may be invited to speak with the Nurse/Doctor prior to boarding.

You will be able to go on board the vessel and start using your Cruise card immediately. At the gangway you will pass through the ship's security point, where your Cruise card will be checked and, once you have boarded, a steward will be available to show you to your cabin where you will find your cabin keys.

Entertainment on Board

You are cordially invited to sit back and enjoy our varied entertainment programmes. Evening highlights include production shows from our talented team of professional entertainers and live acts. Music and dance feature prominently as well as quizzes, various games and activities as well as our very detailed lecture programme. Full details will be confirmed in the Daily Programme.

Fitness Centre

There is a Fitness Centre which offers a range of exercise machines. Passenger should take great care when utilising the various pieces of equipment, as participation is entirely at your own risk. The Fitness Centre is open daily, unmanned. Proper sports shoes/trainers and attire must be worn in the Fitness Centre at all times. Please refer to the ship deck plan for the location of the Fitness Centre and opening times will be shown in the Daily Programme.

Foreign Exchange

The reception staff hold a limited amount of local currency onboard and operate a small bureau de change facility to enable you to exchange and reexchange currency for use in some of the ports of call. However, it is advisable, if you know you are going to require a large amount of currency

for a specific purchase in a port of call, to obtain your requirements prior to the cruise. We will not be able to accept or exchange any other foreign currencies.

Gratuities

For your convenience, we operate an automatic tipping system whereby an amount of AU\$10.00 per person per night, which will be distributed to hotel and crew personnel, will be debited to your shipboard account daily. For cruises of greater than 16 nights duration, the amount is AU\$8.00 per person per night. You will have the opportunity to adjust the gratuity amount to be charged to your account in order to reflect the level of your satisfaction. This can be arranged by contacting the Reception Desk. Gratuities are NOT included in your cruise fare.

Guaranteed Cabins

If we accept your booking, but are unable at the time to quote you a specific cabin number, or you have booked one of the IG or OG Cabin Guarantees that are available on certain cruises, we shall allocate you a 'guaranteed' cabin at the fare quoted for your chosen grade of accommodation. Please note that you may ultimately be berthed in a higher grade of cabin for the same price, but in some circumstances, this may be located on a lower deck. In most cases, the cabin number will be confirmed at the ticketing stage; however, we reserve the right to make changes up to the time of embarkation.

Hair and Beauty

Hair styling for ladies and gentlemen, manicures, pedicures and a variety of relaxing massage therapies are available on board. It is recommended to book your appointments early to avoid disappointment. Meet the experienced personnel for a complimentary consultation to select the services most suited to you. A list of services can be found in your cabin, opening hours are noted in the Daily Programme. All services are

Shops

Treat yourself to a spot of shopping in our wonderful Duty Free Shopping Gallery, where you will discover fantastic savings on a wide range of luxury items, souvenirs and travel essentials.



charged to your on board account.

Healthy Ship/Hand Sanitisers

On board we pride ourselves on a happy and healthy ship, so in the interest of yourselves and all fellow guests we kindly ask that you adhere to our hand sanitiser policy. When boarding the vessel, after visiting the toilet, before meal times and whenever possible we ask that you use a little of the hand sanitiser liquid, from the dispensers which are located all around the ship.

Insurance

Itisarequirementthatyouholdfullcomprehensive travel insurance cover that is valid for the entire duration of your cruise holiday and provides health cover for pre-existing conditions and the costs of medical repatriations. It should also include Personal Luggage insurance as this is an important consideration, since there is a limited liability for loss or damage. Failure to hold an appropriate travel insurance policy may result in you being refused boarding. Please ensure you bring copies of your insurance documents with you in case you require medical assistance.

Internet/Wi-Fi Facilities

Internet connection is available onboard Astor; please ask on board for the exact location. Charges vary depending on whether you choose to 'pay as you go' or to purchase a package of data. This service is dependent on the ship's satellite link and in certain areas transmission is very intermittent.

Laundry & Pressing

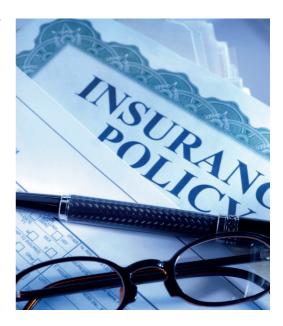
A laundry and pressing service is available on board. Please complete the form found in your cabin, place the clothing in the laundry bag provided and your cabin steward will do the rest. The charges on the form are debited to your shipboard account accordingly.

Library

There is a selection of fiction, non-fiction, general interest and reference books covering a varied range of subject matter available to read in our library. Some paperback bookcases on board will be available 24 hours a day, 7 days a week. We also offer a selection of games, playing cards and jigsaw puzzles in the Library. Please ask a member of the cruise staff who will be happy to help you.

Lost and Found

Please ask at Reception if you have mislaid any items on board. Should the items not be found prior to the end of your cruise, the ship can provide you with a form to support your insurance claim. All losses ashore should be reported to the police and a report obtained in order to support insurance claims. If after the cruise you wish to contact us about any missing items please email us on lostproperty@cmvaustralia.com. Regrettably, we do not accept any liability for items lost on board.



Spa

There's nothing like a bit of pampering to help you get into the holiday spirit. Whether you want to relax those stiff muscles, get glowing skin, our spa treatments are just the tonic.



Lost Baggage

Please check your luggage label carefully before leaving your point of disembarkation to ensure you have all your correct luggage before you leave the terminal. Should you have mistakenly taken another passengers luggage in error, we will assist wherever possible in returning the luggage to its rightful owner. In the event that you have taken incorrect luggage, it is the responsibility of the passengers to cover the cost of any courier expenses. Should you find yourself in this situation, please call 1300 307 934 during normal office hours.

Luggage/Luggage Allowance

Luggage labels will be sent to you with your final documentation. Whilst there is no restriction on the amount of luggage that you may bring on board, all of it must be able to be comfortably stored within your cabin. Under bed storage is available in most cabins but must not exceed 23cm in depth. In order to reduce the risk of accidental damage during luggage handling, please do not over pack your suitcases and also ensure that no one item of luggage weights more than 23kgs/50lbs.

All luggage should be clearly labelled, and please do not forget to specify your name, address, mobile telephone number and cabin number on the coloured embarkation luggage labels. Upon arrival at the Cruise Terminal, you will be met by porters who will collect your luggage from you and this will then be passed through the x-ray security procedures and taken directly to the ship where it will be delivered outside your cabin door. Please allow one or two hours for delivery of all items of luggage. If you have not received your luggage within this time period, or if you have not indicated the cabin number on your luggage, please speak with our personnel at Reception. Please do not remove the coloured luggage labels once onboard as this will be used to identify disembarkation groups at the end of your cruise. Suit carriers and valuable or personal items should be carried aboard personally.

Luggage Liability

We strongly recommend the use of security locks for all your items of luggage. Jewellery, medication, travel documents and passports should be kept in your hand luggage. Any loss or damage to baggage will be dealt with in Accordance with the Athens Convention. Please refer to the terms and conditions of carriage for full details. It is presumed that the Carrier has delivered luggage undamaged to the Passenger unless written notice is given in the case of apparent damage before or at the time of disembarkation, or in the case of damage which is not apparent or loss of luggage within 15 days of disembarkation.

Medical Facilities

There is a physician available on board 24 hours a day while at sea. Please refer to your daily programme for the medical facilities opening hours. Professional service, care and medication are offered by our ships' medical staff, based at the medical centre. It should be noted that Medicare in Australia does not cover treatment on the ship and there is a scale of charges for medical treatments, consultation and surgery visits. An appropriate fee is charged for the services and medication and this will be charged to your shipboard account. Please note that such charges are usually claimable under your travel insurance policy, less any excess amounts.

Medical - Fitness to Travel by Sea

Any passengers who have been hospitalised within three months prior to travelling, have any psychological disorder, any sensory impairment or contagious medical condition will need to make these details known to us and also have a 'Fitness to Travel by Sea' certificate provided by their doctor or psychiatrist. Please note that Cruise & Maritime Voyages must be advised of any pre-existing medical condition or ongoing



treatment and of any change to the passengers' condition, including surgery or hospital visits as an in-patient or an out-patient, which occurs between the date of booking and the sailing date. Failure to advise or update any such changes to a passenger's state of health could invalidate any subsequent insurance claim and you will be liable for any costs.

Medical - Medication

If you require prescription medication ensure that you bring an ample supply, as some prescription drugs may not be available on board. If your medication requires cold storage, please inform this office no later than two weeks prior to departure, as there is limited medication storage space available at reception. Please also advise us should you be bringing on board electrical or other equipment for medical condition reasons, in order that the ship's Electrical Officer can ensure its safety before operating. If you are taking medication which necessitates the use of syringes and require a sharps bin for disposal please advise us in advance and contact Reception on board.

It is a good idea to bring a spare pair of spectacles or contact lenses if you use them.

Medical - Specific Mobility Needs

In the interests of safety, it is now a requirement that the Company is informed at the time of booking whether a passenger has any form of restricted mobility. If this applies to you or any member of your party, and you have not yet done so, please notify Cruise & Maritime Voyages immediately by calling Customer Services on 1300 307 934 or by emailing customerservices@ cmvaustralia.com Please also advise if you have any medical conditions that affect you reading or hearing any emergency instructions.

A cruise is unlike a land based holiday and Astor is ideally suited to prospective passengers who have limited mobility. It should be noted that the layout of the ship could considerable restrict such

passenger's movement around the vessel. This could also preclude access to some of the ports of call, where gangway conditions are not conducive or passengers are conveyed ashore by tender. At anchorage ports, access to or from the tenders or launches requires a certain level of mobility which is necessary to manage the steps to the tender platform and to physically board and disembark from the vessel. It should be noted that, on safety grounds, those with restricted mobility may be unable to go ashore at such ports.

Passport - Visa Formalities

Domestic Cruises

Government issued photo identification (passport or driver's licence) is required when cruising in Australian waters (which do not visit any foreign port/country).

International Cruises

Passports are required on all international cruises and must have at least six months validity from the end of the cruise. Guests not travelling on an Australian passport must have a re-entry visa for Australia. Travel on your cruise will not revalidate an Australian re-entry visa. It is the passenger's responsibility to obtain the necessary visas. Guests who do not have proper documentation may be denied boarding.

Personal Expenses

The currency on board is Australian Dollars (AUD). For your convenience, our ships operate a cashless system. Your personal cruise card, which is issued to you at Embarkation, allows you to charge for goods and services onboard, including shore excursions, gift show purchases, wine and bar bills, spa and beauty salon, photos and cabin service. We recommend all credit and debit card holders register their credit cards within 48 hours of embarkation in order to settle their account and assist them in a smooth checkout before disembarkation, avoiding possible queues. A statement will be sent on the last night of the

A to Z

cruise for passengers to check their account and any queries should be directed to the Reception Desk. On cruises of longer durations, passengers are requested to settle their shipboard accounts approximately every 15 to 18 days and you will receive an interim statement. The credit cards accepted on board are: American Express. Visa and MasterCard. Debit cards accepted are: Visa and Mastercard. In order to avoid potential problems, you are strongly recommended to inform your bank and credit card company before you travel that you may be using your debit/ credit cards whilst abroad. An extra charge may be levied by your issuing bank for using a credit/ debit card on board. At the end of the cruise you will receive, in your cabin, an invoice itemising all your expenses. As the shipboards accounts have to be closed at the end of your last evening on board, all expenses incurred in the morning of your disembarkation must be paid in cash. Please note that we cannot accept personal cheques in settlement of your shipboard account.

Photography Services

All your unforgettable experiences on excursions and on board will be photographed by our professional team of photographers, all photos will be displayed in our Photo Galleries. A DVD presentation of your entire cruise will also be available to purchase.



Post Cruise Correspondence

If there is an issue during your holiday, you must report it immediately so that prompt efforts can be made to resolve the problem. In the unlikely event that issues cannot be resolved at the time, you must send us full written details within 28 days of your return. Failure to take either or both of these steps will prejudice our ability to resolve your problem and/or investigate it fully. In consequence, any right to compensation you may have will be extinguished or, at the very least substantially reduced.

Reception

Our personnel at the Reception Desk will be pleased to assist you and answer any questions in respect of the services and amenities available on board.

Religious Services

On Sundays at sea, we offer an interdenominational church service.

Restaurant Seating Reservations:

If you have notified this office of your Restaurant Seating preferences, the details will have been forwarded in advance to the Maître d'hôtel. We will try to accommodate your request, but these cannot be guaranteed. You will therefore find your Restaurant Seating Card with the table assignment for dinner in your cabin upon Embarkation. The Maître d'hôtel will also be available on sailing day to complete seating reservations and table assignments for those passengers who have not made any advance requests. The time and location will be shown in the Daily Programme. Breakfast and lunch services operate on an open sitting basis. Please notify us prior to sailing if you are travelling with other passengers and wish to be seated together. If you wish on occasions to take your meals in a more informal atmosphere, then our buffet restaurant is open for breakfast, lunch and dinner every day. The usual meal times are shown below but timings can vary depending

Cruise Information

on the arrival and departure schedules at the ports of call but they are always detailed in the Daily Programme.

Breakfast: 07.30hrs to 09.30hrs

Lunch: 12.00hrs to 13.30hrs

Dinner: First 18.00hrs **Dinner: Second** 20.15hrs

We do respectfully request that swimwear, shorts/vest tops are not worn when you are in the restaurants or, indeed in the public areas inside the ship. If, however, when the weather permits, you wish to have lunch in your swimwear/shorts you can always enjoy a buffet meal around the pool areas.

Room Service

You will find a room service menu in your cabin, offering a small range of drinks and snacks, both hot and cold. Room service costs will be charged to your on-board account.

Safety Deposit Boxes

Safety boxes for your valuable items, jewellery, money and documents are available in each cabin. The company will not accept liability for any theft or loss of such items which are deposited at your own risk. This also applies to cameras, video cameras, chargers and other valuable electrical items which are your responsibility at all times. We strongly advise that you do not take large sums of money or expensive jewellery ashore.

Safety on Board

Shortly before the ship sails, a safety drill will be held. This compulsory exercise will give you precise information of what to do and where to muster in the event of an emergency on board, as well as important instructions about life jackets and the emergency procedures in place. In the event of adverse weather or sea conditions it is important to take extra care moving around the ship, making use of the handrails and heeding any

special instructions given over the P.A. system. In certain sea conditions, use of the passenger lifts may be suspended and outside cabins on the lower decks may have protective covers, known as deadlights, placed over their portholes. These covers will therefore exclude natural light from the cabins affected.

Sea Pollution

It is strictly forbidden to throw anything into the sea, harbour waters, or docks. We thank for your co-operation in safe guarding the environment.

Shore Excursion Programme

We pride ourselves on the quality and variety of our Shore Excursion Programme. A variety of comprehensive shore excursions have been arranged in the various ports of call. In order to ensure a place on the tours of your choice, it is recommended that you pre-register your excursions either online via 'Manager my Booking' or by using the reservations form that accompanies the shore excursion booklet. Please do not send pre-payment for your excursions in advance, these will be added to your shipboard account. Your pre-registered tour tickets will be delivered to your cabin approximately a day after your embarkation. Availability permitting, shore excursions can also be purchased from the Shore Excursion desk on board. All shore excursions are subject to change - please refer to your daily programme for final departure timings once on board.

Smoking Policy

Smoking is strictly prohibited in all public areas and cabins on board except in designated external smoking areas. We reserve the right to alter our smoking policy during the cruising season and should new national or international maritime legislation be introduced at any time which subsequently affects this policy, you will be informed on board accordingly. E-cigarettes or similar can only be used in the designated smoking areas.

A to Z

Spa

Our Spa offers hairdressing, beauty treatments, sauna and massage facilities to all passengers. We recommend that passengers book their appointments as soon as possible after embarkation to avoid possible disappointment. Opening hours can be found in the Daily Programme. Services are charged to your on-board account.

Swimming/Whirlpool

Our pools are filled with sea water which is chlorinated and treated. We kindly ask you to take a shower before entering the pools. Please note that due to local customs regulations, the pools cannot be filled during port days and for health and safety reasons are emptied each evening. It is advised not to spend longer than 15 minutes in the whirlpools per day. Please be aware that excessive exposure to the chlorinated waters of the swimming pool and whirlpools can discolour or damage swimwear made of certain fabrics. Out of courtesy to fellow passengers we kindly ask that you do not reserve sun loungers which are not being used. Pool towels will be provided in your cabin which will be replaced when needed. You are kindly requested to return the used towels back to your cabin. Barefoot walking on board especially on open decks is prohibited.

Tea and Coffee Station

Complimentary tea and coffee is available every day from the refreshment stations. Outside of these areas, you may purchase hot drinks and a range of speciality coffees from any of the ship's bars. Please refer to your daily programme for exact times.

Tendering Ashore

At some ports it is not possible for the vessel to berth at the pier alongside. In such cases the vessel will be at anchor and passengers wishing to go ashore independently or on an

excursion will be taken and brought back by our own or local tender boats. In order to avoid any accidents, we kindly ask you to listen to the announcements made on board and ask you not to hurry when disembarking. Please pay close attention to instructions given to you aboard the tender. At anchorage ports, access to and from the tenders or launches requires a certain level of mobility which is necessary to manage the steps of the tender platform and to physically board and disembark from the vessel. It should therefore be noted that, on safety grounds, those with restricted mobility may be unable to go ashore at such ports.

Time Changes

All times changes, which involve the ships clocks moving forward or back, will be advised in the daily programme or with a reminder card placed in your cabin on the evening of the change.

Telephones/Communication Contact Numbers

You may wish to inform your family, friends or business associates that, whilst on board you can be contacted via the ship's satellite telephone system 00 47 236 767 44 (If you are calling from an Australian telephone number, please add 0011 and miss of the first 00). Calls will be picked up in Reception and can then be transferred to the cabin. Call charges are approximately 5.95 AUD per minute. Your specific ships telephone number is available on your cruise ticket. Telephone numbers for specific ships are detailed on your cruise ticket.

Telephones - Direct Dialling from the Cabin

You may make international telephone calls directly from your cabin and dialling information is provided in your Cabin Information Pack. Call charges are approximately 5.95 AUD per minute.

Telephones - Cabin to Cabin

All cabins are fitted with a telephone that will enable to you call another cabin, please look for

Cruise Information

instructions on the telephone handset.

Telephones - Mobile

GSM (Global System for Mobile Communications) is available on board our ships so that you can use mobile phones. However, you should be aware that the signal is transmitted via the ship's satellite link, which increases the cost to the subscriber. Please check foreign roaming charges with your own provider before departure.

Visitors

Due to security reasons and the comfort of other passengers, visitors are not allowed on board.

What to Wear - Day Wear

During the day, informality is the key. Casual clothing is quite sufficient during the days at sea and for time spent ashore. On certain shore excursions and, particularly at some religious sites, discretion should be used so as not to cause inadvertent offence with inappropriate clothing. Advice will be given on board in such cases. Comfortable low-heeled walking shoes are best for exploring the ports of call. A light jacket or sweater is useful in northern climes and a waterproof coat or jacket is valuable in case of that unexpected rain shower. A hat and sunglasses are always recommended, and binoculars will be a great asset to your enjoyment whilst at sea and during the excursions.

What to Wear - Evening Wear

Every day the Daily Programme suggests as a guide a mode of dress for the evening's events. There is generally one formal night for a cruise of 5 nights, no formal nights on cruises of 4 nights or less, two formal nights on cruises of 10 nights and one every 7 nights on voyages of 20+ nights. Please note if you are traveling on a sector as part of a longer voyage the formal nights are scheduled based on the full cruise. For formal evenings gentlemen are requested to wear a dinner suit or lounge suit with tie. Ladies may wear

an evening outfit (dress, gown or pant suit). On 'informal' evenings a collared shirt and long pants are suggested for men whilst ladies may choose to wear a smart dress or pants and top. A 'casual' recommendation often covers evenings spent in port or when a special event such as a deck party is scheduled. In these cases, the choice of dress is more relaxed, smart casual would be appropriate. The Waldorf restaurant offers a fine dining experience, whereas the Ubersee Club offers a more informal dining experience in a buffet setting.

Swimwear, shorts, tank tops/singlets and flip flops/things are not permitted inside the ship (restaurants, bars, public areas). If you do not wish to change, you can enjoy a buffet meal on the outside pool deck.

PLEASE NOTE: Jeans, T-Shirts and open neck shirts are not permitted in the main restaurants on Formal evening or in the Captain's cocktail party. Gentlemen are respectfully requested to wear a jacket and tie/bow-tie on formal evening.





Level 1, 10 Greenhill Road, Wayville, 5034, South Australia

Tel: 1300 307 934

Email: customerservices@cmvaustralia.com www.cmvaustralia.com