



Fred. Olsen River Cruises

European River Cruising

by Fred. Olsen

Just launched! New River Cruising programme!

April – October 2018 departures



*Bringing the
world closer*

Fred. Olsen sailings of the Rhine, Danube, Moselle & Main rivers
in the style and friendly atmosphere of *Brabant*



Introducing Brabant

Welcome aboard the river cruising boat, *Brabant*. Built in 2006, this stylish, comfortable vessel has everything you need to make your holiday memorable, from bright and spacious public areas to well-equipped bedrooms to ample deck space from which to enjoy the superb views gliding by. With just four decks and less than 80 rooms and suites, *Brabant* has the intimate, 'home-from-home' atmosphere which Fred. Olsen's guests know and love.





An inspirational journey every time

Whichever of the carefully crafted itineraries you choose you're in for a special experience, taking in some of Europe's most beautiful rivers. You could opt for an authentic exploration of the majestic Danube, passing through significant sections including the Iron Gates gorges, the fjord-like Schlögener Schlinge or the floodplains of the Danube Delta. Alternatively, savour a selection of highlights from the Rhine, Main and Moselle valleys, all expertly scheduled for daylight cruising.

Relax comfortably on deck as a rewarding picture book of romantic towns, formidable fortresses, terraced vineyards, captivating cathedrals, flourishing forests and dramatic mountains unfolds. You may choose to take in the authentic highlights of a particular country, such as the colourful tulips of the Netherlands in full bloom, or the treasured medieval architecture of Germany. Or perhaps head off on a winding journey of discovery across Europe, ticking off highlights in countries along the way; these itineraries combine major attraction-packed cities, such as Vienna and Budapest, with an array of lesser-known gems. There will be rewards throughout.



The Rhine



Budapest

Enhancing your experience ashore

On the cruise pages within this brochure, we have included details of a selection of the many and varied Shore Tours we offer, (at additional cost) to enhance your cruise experience. All Shore Tours are subject to charge, service operation and availability. Full details will be confirmed around 10 weeks prior to cruise departure.



The Fred. Olsen difference

Brabant's classic design is a little smaller than many river boats, so you'll enjoy the usual hallmarks of Fred. Olsen's approach to cruising. In line with our ocean-going fleet, this smaller-scaled vessel has the style, ambience and understated quality of a country house hotel. With the fifth generation Fred. Olsen as Chairman, we believe we have crafted the perfect formula to ensure you get the best out of your holiday. Now our experience and knowledge has been applied to this new programme of river cruises.

With around 150 fellow guests, you'll find *Brabant* is personal and intimate. Cruise ship staples such as swimming pools, a number of lounges and on-going activities are not in evidence, making way for a comfortable ambience, complemented by relaxed and roomy public areas where occasional daily entertainment, leisurely drinks and absorbing conversation with new-found friends is the norm.

Each day opens up new destinations and adventures – sometimes more than one within 24 hours. On many itineraries time has been allowed for scenic cruising so that guests can enjoy views of the countryside from the open deck, in the lounges or from the panoramic windows of their room if a Juliette Balcony Room or Suite is booked. *Brabant* will moor as close as operationally possible to the heart of a city, town or village, with the local attractions nearby. As is usual for river boats, you may have to walk through or over other vessels to get ashore.



Service with a smile

Each member of the *Brabant* team is dedicated to making your trip unforgettable. Most have worked on river boats for many years. Their experience, coupled with their warm and welcoming personalities, will ensure you'll be in for a great holiday, as you would expect with Fred. Olsen.

Cruise with real confidence, with Fred. Olsen's Enjoyment Promise**

If you favour a welcoming, 'home-from-home' atmosphere, friendly, smiling staff and like-minded fellow guests with whom you can share a good story or two, you'll likely find Fred. Olsen to your taste. You don't have to take our word for it though: we're so confident that you'll like cruising with us that we offer our Enjoyment Promise as standard.

Simply book at least 12 weeks in advance on cruises of five nights or more and if you find that it's not for you within 24 hours of sailing, just let us know and we promise to arrange and pay for your flight back to the UK from the next port and repay the cost of your cruise. Peace of mind and relaxation starts the moment you choose Fred. Olsen.

**Conditions and limitations apply. You must read the Terms & Conditions on page 49 before booking.

IF A FRED. OLSEN CRUISE ISN'T FOR YOU
**Fred. Olsen's
ENJOYMENT
PROMISE**
WE'LL REFUND YOUR CRUISE FARE**

What's included with your cruise

With a Fred. Olsen river cruise you'll find so much is included in the price that you don't have to worry about a thing. Rest assured, all of the following comes as standard:

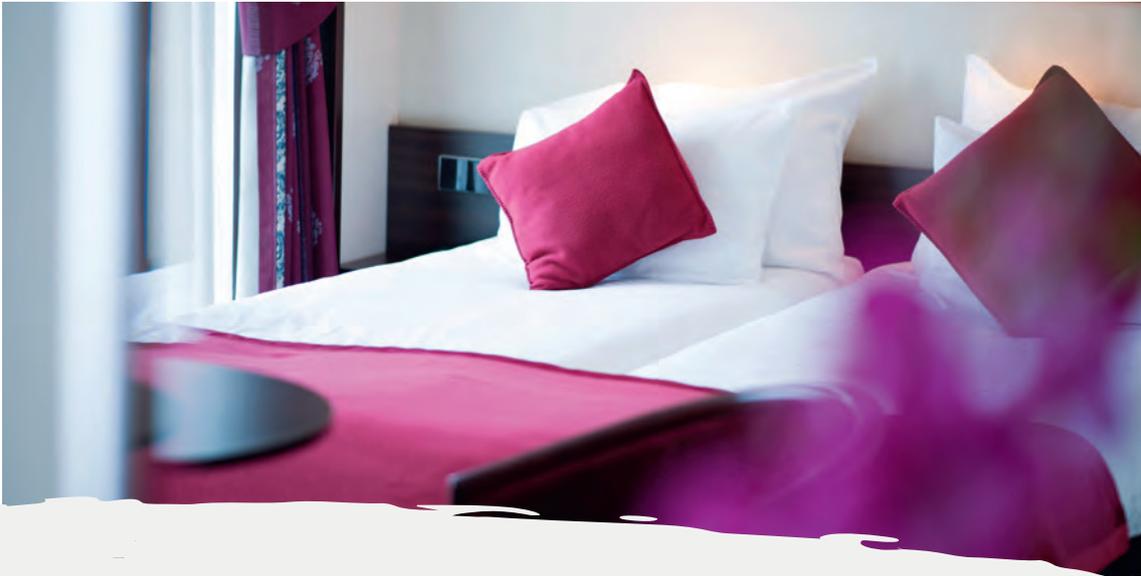
- Comfortable en suite accommodation with flat-screen TV, hairdryer, safe and individually controlled air conditioning
- Gourmet dining every day throughout your cruise – with 'early riser' breakfast, breakfast buffet, casual lunch, five-course à la carte dinner and late-night snacks
- Complimentary tea & coffee station 24 hours a day
- Complimentary afternoon tea & coffee with sandwiches and cakes
- Welcome Cocktail, Welcome Dinner and Captain's Gala Dinner
- Complimentary wi-fi
- Use of leisure facilities including Fitness Room and wellness tub
- Lounge music by pianist or duo every day
- All local taxes and port charges (where collectable in advance)





Pricing information

All prices shown on the cruise pages in this brochure are per person, based on two sharing in the lowest room category on the quoted itinerary. All prices are based on fly-cruises; should you opt for cruise-only, the amount to deduct from the fly-cruise price is shown on each itinerary page. For the full range of prices, room types and departure dates, please refer to the accompanying pricing flyer or visit our website.



The on board experience

Food, glorious food

Like Fred. Olsen's ocean-going ships, the quality and variety of the cuisine on board *Brabant* is sure to be a highlight of your holiday. Like early mornings? 'Early riser' coffee, tea and pastries are served to help you wake up, all before a hearty breakfast buffet. At lunch, savour three indulgent courses in the Panorama Restaurant, supplemented by buffet options too; or perhaps opt for a lighter snack alternative in the Panorama Lounge. It's here where you can also satisfy a sweet tooth with Afternoon Tea treats. The crowning moment is sure to be the sumptuous five-course à la carte dinner* every evening in the Panorama Restaurant. To round the day off, late night snacks are available for those who are – somehow – still peckish. And the best news? All this is included in your cruise price.

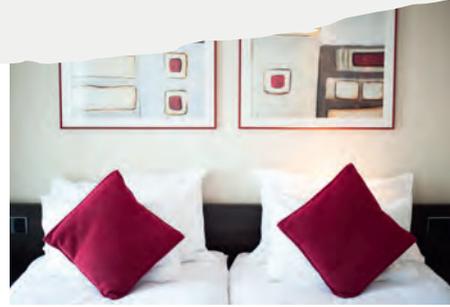
The carefully designed lunch and dinner menus feature classic favourites, vegetarian alternatives and regional dishes inspired by the destinations on your itinerary too. Should you have any special dietary requests, simply let us know at the time of booking. We'll do our utmost to make sure your needs are met wherever we can.

*All meals are open seating. Evening dinner is one sitting, normally at 7.30pm.

Comfortable accommodation

You'll find the bedrooms on board just the ticket for settling in straight away. Cherry wood interiors and contemporary colours combine with generous personal and storage space to make you feel relaxed and at home from the moment you step on board. Juliette balconies with panoramic windows are a feature in many of the rooms – what better way to admire the gorgeous scenery as it unfolds? A wide range of in-room facilities includes a large flat-screen TV, complimentary wi-fi, individual climate control, a safe and a well-equipped en suite bathroom, all keeping you comfortable throughout your stay.

There are two thoughtfully designed Suites on Mozart Deck, complete with a sofa, minibar (payable), cabinet and more room to stretch out. The Suites come with a bathtub and complimentary bathrobe and slippers too, allowing you to indulge and unwind in style after exploring ashore.



Making the most of your time on board

Between all the exciting destinations on your itinerary, there is plenty to keep you occupied on board. Large, spacious windows throughout the boat afford plentiful views of the stunning scenery; you'll never be far from a sight to capture your attention.

The Amadeus Club is a great spot for peaceful relaxation with friends old and new. You'll find a small selection of books to browse through, along with newspapers, two desktop computers, playing cards, games and puzzles. Self-service tea and coffee is available here 24 hours a day too. Out on the Sun Deck meanwhile, you can relax with a drink from the Lido Bar; top up the tan on one of the many sun chairs; or perhaps flex your competitive muscle with a game of shuffleboard or giant chess.

In the evenings, all eyes turn to the stylish Panorama Lounge for gentle live entertainment to round off each day. Savour the sounds of singers, pianists and other musicians, complemented by specially chosen regional acts where available.

Relaxation and indulgence

Brabant has everything to refresh and revitalise the mind, body and spirit during your journey of discovery. Head down to Haydn Deck and you'll find a Fitness Room, open round the clock so you can keep in shape at any time that suits you; a versatile Hair Salon to perfect your look; and the Vital Club, which offers rejuvenating and rewarding massage treatments, and soothing bath experiences. Or just sit on the Sun Deck resting those weary legs as you watch the world go by.

What to pack for your holiday

The Panorama Restaurant on board has a smart casual dress code every evening. For men, a pair of trousers, chinos or smart (dark) jeans, coupled with a polo shirt or shirt is perfectly acceptable, though some guests may prefer to wear a jacket and/or tie. Ladies' dress can range from tailored trouser suits or stylish dresses to casual separates or summer dresses. There is no requirement for black tie/formal wear on Fred. Olsen river cruises.

In the daytime casual wear is perfectly acceptable. Opt for shorts and T-shirt or polo shirt in sunnier climates, with a pair of lightweight trousers and a sweater or jacket for cooler temperatures.

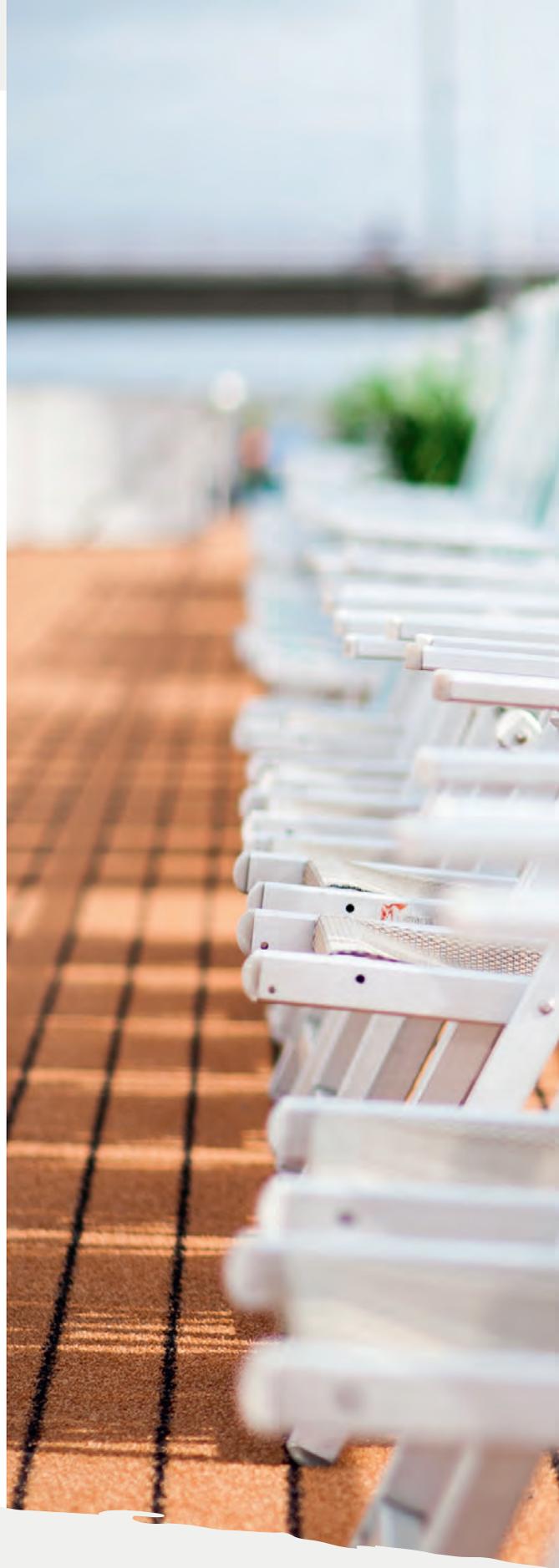
Flights

All prices shown in this brochure are based on fly-cruises, which include return flights from/to a London airport and transfers to/from the boat. Flights will be from any London airport to a relevant destination airport; this will be dependent on airline operations. Flights may be with any scheduled airline. The airline carrier and route will not be available until approximately 10 months prior to your return date, when airline schedules are published.

If you would like to fly from an airport outside London please request this at the time of booking; we will contact you to discuss options when the flights are released on sale. Please note that flights from an airport other than London may be subject to an additional charge and may be non-refundable. Please see full terms and conditions on pages 46-50 for more information relating to flights and transfers.

Cruise-only

Should you wish to make your own way to join *Brabant*; the cruise-only option is available on all Fred. Olsen river cruises. The amount to deduct from the fly-cruise price is shown on each itinerary page. This option means you'll be able to book flights with times and the departure airport that suit you best. You will also need to arrange your own transfers to/from the boat.





5-night fly-cruise from **£999** per person
Springtime Dutch Discovery

Sails from Amsterdam to Düsseldorf

Selection of dates available:

5th April 2018 (R1801) • 15th April 2018 (R1803)

With so much variety in one short sailing, this is the perfect way to sample the river cruising experience. Starting in Amsterdam you'll be able to visit legendary Keukenhof Gardens and view the vibrant tulips in bloom. Then from gliding through Dutch countryside to transiting the Pannerden Canal, there's a wealth of scenic delights all to be discovered from the comfort of *Brabant*. Dotted along the route are towns and cities steeped in seafaring history and authentic culture.



Keukenhof Gardens



Day	Destination
Day 1	Amsterdam , Netherlands (embarkation late afternoon)
Day 2	Amsterdam , Netherlands Cruising IJsselmeer Hoorn , Netherlands
Day 3	Kampen , Netherlands Cruising IJssel River Deventer , Netherlands
Day 4	Cruising by Zutphen Arnhem , Netherlands
Day 5	Cruising Pannerden Canal & by Fort Pannerden Nijmegen , Netherlands
Day 6	Düsseldorf , Germany (disembarkation after breakfast)

You'll join *Brabant* in the Dutch capital, Amsterdam, with time to explore the following morning. Though the city boasts excellent museums – particularly the Rijksmuseum and Anne Frank House – and a network of famous canals, a trip to the resplendent, 32-hectare Keukenhof Gardens is a must. Especially as you'll be around at the best time to view the vibrant tulips. There are many pavilions filled with flowering bulbs and pot plants too, including a collection of orchids. You can even take in the bulb fields in an electrically-propelled boat.

After cruising the IJsselmeer Lake, Hoorn is your next call. The main landmark is the cosy harbour, which indicates a prosperous heritage: Hoorn was once a major trading base during the Dutch 'Golden Age'. The compact town centre presents seven museums all within easy reach. A stop is also made in Kampen to savour one of the best-preserved historic centres in the country, displaying churches, towers and remains of the ancient city wall.

Continuing down the IJssel River, you'll pass Zwolle and a string of villages en route to Deventer. This is a city of great industrial and religious significance. Seek out intricate Hanseatic architecture along the twisting streets, admire the ceiling paintings of St Lebuin's Church, or perhaps try some of the famous spiced honey cake. Deventer is home to the Netherlands' oldest stone house, oldest scientific library, and oldest park too, so you're sure to be in for a unique experience.

Brabant will pass by Zutphen, heading on to historic Arnhem. A short distance away from the city centre is the Netherlands Open Air Museum. Beautifully situated within a wooded park, this fascinating site showcases houses, antiques, clothing and production methods from many different periods, along with classic electric trams.

Fort Pannerden is an arresting sight to behold, as *Brabant* transits the Pannerden Canal. The afternoon will then be spent in Nijmegen. In the Netherlands' oldest city, the Valkhof Museum is a great spot to start your exploration, given its engaging displays and Roman artefacts. Take a walk along the Waalbrug too, for views of the Old Town and the Waal River below. All this before you disembark in Düsseldorf on the following day.



Amsterdam



Hoorn

Cruise-only prices

For cruise-only prices, without flights or transfers, simply deduct **£250** per person from the quoted price.

Room types

Price shown is per person based on two sharing a Standard Room. Please refer to the relevant pricing flyer or website for details of other room types.

All included in your cruise price:

Comfortable en suite accommodation • Breakfast, lunch, afternoon tea, five-course à la carte dinner and late night snacks • 24-hour tea and coffee station • Welcome cocktail, Welcome Dinner and Captain's Gala Dinner • Complimentary wi-fi • Use of fitness room • Live music every day

5-night fly-cruise from **£999** per person

Delights of Holland in Bloom

Sails from Düsseldorf to Amsterdam

10th April 2018 (R1802)

Delight in all things Dutch on this five-night escape – an ideal introduction to Fred. Olsen river cruising. Take a canal boat trip; tour to Delft or see futuristic architecture in Rotterdam; step back in time at the Netherlands Open Air Museum; wonder at the iconic Kinderdijk windmills; and visit Keukenhof Gardens during the famous tulip season.

All this, and more, is expertly blended with scenic cruising through cattle-laden countryside and the Pannerden Canal.



Kinderdijk



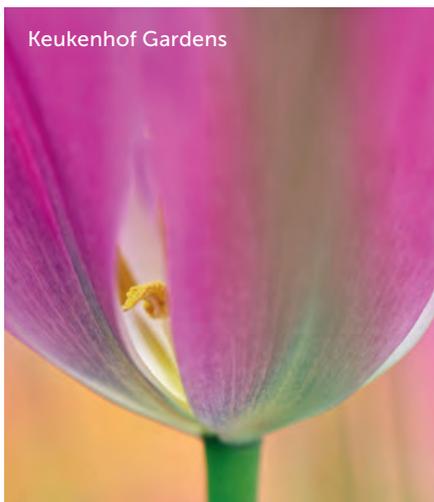
Day	Destination
Day 1	Düsseldorf , Germany (embarkation late afternoon)
Day 2	Arnhem , Netherlands Cruising Pannerden Canal & by Fort Pannerden Nijmegen , Netherlands
Day 3	Dordrecht , Netherlands Cruising by Dutch countryside Willemstad , Netherlands
Day 4	Rotterdam , Netherlands Kinderdijk , Netherlands Schoonhoven , Netherlands
Day 5	Schoonhoven , Netherlands Amsterdam , Netherlands
Day 6	Amsterdam , Netherlands (disembarkation after breakfast)

Arnhem is your first call, and just a short distance away is the fascinating Netherlands Open Air Museum. Beautifully situated within a wooded park, it showcases houses, antiques, clothing and production methods from many different periods, along with classic electric trams.

Fort Pannerden is one of the many arresting sights along your Pannerden Canal transit, en route to Nijmegen. A great spot for exploration here is the Valkhof Museum, which features engaging displays on the history of the Netherlands' oldest city, and treasured Roman artefacts. Alternatively, take a walk along the Waalbrug for fine views of the Old Town and the Waal River.

Day three begins in Dordrecht, a historically important city that's home to the Het Hof van Nederland Museum. This significant site was once the monastery that hosted one of the independent Dutch Republic's first unions, in 1572. Other highlights include striking monuments – such as the glorious Great Church – and a Dordtevaar open boat trip along the canals. A scenic jaunt through the countryside follows, offering views of traditional towns and cattle farms, before your call into Willemstad, a city renowned for its well-preserved fortifications.

Rotterdam is next. Having been remarkably rebuilt after World War II, the city now has its eyes firmly on the future: architectural wonders such as the Cube Houses, Erasmusbrug and Markthal are hugely innovative, and there are top-drawer museums to capture your attention too. From here, a journey to Delft is recommended for its famous pottery products and links to the painter Johannes Vermeer. The Dutch delights continue in Kinderdijk, where the UNESCO-listed collection of 19 windmills makes for one of the country's most iconic sights.



Keukenhof Gardens

Arriving into Schoonhoven, there's time to uncover the area's links to silver and clocks before proceeding on. During day five you'll also have the chance to visit Keukenhof Gardens. Spread over 32 hectares, the gardens are unmissable at this time of year as the vibrant tulips are in bloom. There are many pavilions filled with flowering bulbs and pot plants too, including orchids, and you can even take in the bulb fields in an electrically-propelled boat. It's the perfect way to conclude your Dutch discovery, before you reach Amsterdam.



Rotterdam

Cruise-only prices

For cruise-only prices, without flights or transfers, simply deduct **£250** per person from the quoted price.

Room types

Price shown is per person based on two sharing a Standard Room. Please refer to the relevant pricing flyer or website for details of other room types.

All included in your cruise price:

Comfortable en suite accommodation • Breakfast, lunch, afternoon tea, five-course à la carte dinner and late night snacks • 24-hour tea and coffee station • Welcome cocktail, Welcome Dinner and Captain's Gala Dinner • Complimentary wi-fi • Use of fitness room • Live music every day

7-night fly-cruise from **£1,399** per person

Cruising the Rhine, Main & Moselle

Sails from Düsseldorf to Nuremberg

Selection of dates available:

20th April 2018 (R1804) • 11th October 2018 (R1828)

Experience the beauty of Germany to the full with a mix of picturesque destinations – all steeped in history – along with scenic cruising through forest-covered mountains and the breathtaking Rhine, Main and Moselle valleys. After the arresting sight of Cologne Cathedral, a storybook of vineyards, castles, palaces and delightful towns unfolds.

Enjoy stops along the way to discover medieval Old Towns, mighty fortresses, charming cathedrals and fine wines.





Day	Destination
Day 1	Düsseldorf, Germany (embarkation late afternoon)
Day 2	Cologne, Germany
Day 3	Cochem, Germany Cruising the Lower Moselle Valley
Day 4	Koblenz, Germany Cruising the Middle Rhine Valley
Day 5	Cruising the Main Valley Miltenberg, Germany
Day 6	Cruising the Middle Main Quadrangle Würzburg, Germany
Day 7	Cruising by the Hassberge Mountains Bamberg, Germany
Day 8	Nuremberg, Germany (disembarkation after breakfast)

In Cologne, the ornate, twin-spired Cathedral – which astonishingly took 632 years to finish – is sure to catch your eye. The intriguing interior is said to contain the remains of the Three Wise Men. Elsewhere, the Old Town is a delight to explore, while museums chart everything from chocolate to Roman history.

Diverting down the Moselle, rich rewards await in Cochem. Pretty pastel-coloured buildings line the waterfront, with the Reichsburg Castle high above and vineyards scattered among the unique landscapes. The alleyways and squares of the town are well worth exploring too. The sensational scenery continues with a journey back through the alluring Lower Moselle Valley, presenting more vineyards, castles and towns.

The following day, in Koblenz, you'll wake to over 2,000 years of fascinating history. Dominating the opposite bank of the Rhine is the mighty Ehrenbreitstein Fortress; trips here include a cable car ride over the river. The afternoon will be spent meandering between the castles, forests and vineyards of the enchanting Middle Rhine Valley, with fairytale spires of medieval towns and villages appearing around each bend.

Sailing through the Main Valley marks the start of day five. Pass by picturesque Seligenstadt and Aschaffenburg on the way to Miltenberg, a traditional German treasure trove of medieval half-timbered architecture. There's a charming market square to explore too.



After cruising by the red sandstone faces of the Middle Main Quadrangle, Würzburg's landmarks await, including the Würzburg Residenz Palace and Gardens, and the Marienberg Fortress. Being centred in the Franconian wine country means it's ideal for tasting fine tipples too. Continuing on, *Brabant* passes the Hassberge Mountains, a collection of rolling hills decorated with rural castles, noble palaces and charming towns.

Bamberg is known as the 'Franconian Rome' as it was built on seven hills, each crowned by a beautiful church. You'll be spoilt for choice of attractions within the UNESCO-listed Old Town: the impressive Cathedral; the Old Town Hall; the New Residence Palace and rose garden; Alte Hofhaltung, the former imperial residence; and a former fisherman's district known as 'Little Venice'.



Cruise-only prices

For cruise-only prices, without flights or transfers, simply deduct **£300** per person from the quoted price.

Room types

Price shown is per person based on two sharing a Standard Room. Please refer to the relevant pricing flyer or website for details of other room types.

All included in your cruise price:

Comfortable en suite accommodation • Breakfast, lunch, afternoon tea, five-course à la carte dinner and late night snacks • 24-hour tea and coffee station • Welcome cocktail, Welcome Dinner and Captain's Gala Dinner • Complimentary wi-fi • Use of fitness room • Live music every day

7-night fly-cruise from **£1,399** per person
Cities of the Beautiful Danube

Sails from Nuremberg to Budapest

Selection of dates available:

27th April 2018 (R1805) • 18th October 2018 (R1829)

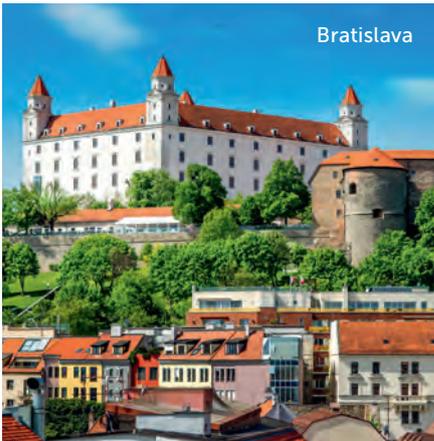
Join *Brabant* on a journey of endless reward. The chance to visit Salzburg is followed by cruising the breathtaking Danube, calling at enchanting destinations in the Wachau Valley. All to whet the appetite for the three capital cities that follow. Marvel at the majestic palaces and sweet symphonies of Vienna, the 'City of Music'; savour natural and historic beauty in Bratislava; and delight in Budapest's architectural wonders and thermal healing baths.

Budapest





Day	Destination
Day 1	Nuremberg , Germany (embarkation late afternoon)
Day 2	Regensburg , Germany
Day 3	Passau , Germany Cruising the Schlägener Schlinge Linz , Austria
Day 4	Emmersdorf & Melk , Austria Cruising the Wachau Valley Dürnstein , Austria
Day 5	Nussdorf (Vienna) , Austria
Day 6	Bratislava , Slovakia
Day 7	Cruising into Budapest Budapest , Hungary
Day 8	Budapest , Hungary (disembarkation after breakfast)



Bratislava



Schönbrunn Palace

Your first call is at Regensburg, home to the largest collection of listed buildings north of the Alps. Continuing along the Danube, Passau, on the Austrian border, is next. The towering spires of St Stephen's Cathedral are the perfect addition to your riverside strolls. Passau is the start point for trips to Salzburg, where slender spires evoke legendary fairytales, connections to Mozart and *The Sound of Music* add elegance and drama, and Hohensalzburg Fortress leaves visitors spellbound.

The Schlägener Schlinge, a narrow fjord-like passage shrouded by rich forest, awaits you in Austria. Enjoy the evening in Linz, where a walk through the Old Town presents views of the old and new Cathedrals, Linz Castle and Mozarthaus. Sampling the famous Linzer Torte is a must.

Kicking off day four is Emmersdorf, a typically charming town in the heart of the Wachau Valley, while across the water lies Melk and the majestic Melk Abbey – take your pick between the two. Scintillating daylight cruising through the valley allows the chance to admire the area's gorgeous landscapes, famed for vineyards and romantic towns. A fine example is Dürnstein, and during the rest of the afternoon here you'll be able to wander the winding streets and discover the ruins of the castle in which Richard the Lionheart was once imprisoned.

You'll have a full day to enjoy the delights of Vienna. An afternoon tour to the grounds and gardens of Schönbrunn Palace – a legacy of the Habsburg monarchy – is highly recommended. But don't forget Hofburg Palace, home of the Austrian crown jewels; Stadtpark; or the Ringstrasse, the street encircling the treasures of the Old Town. Vienna is the 'City of Music'; savour a performance of 'Sound of Vienna' to round off the day perfectly.

From one capital to the next. Bratislava's diverse attractions include classic and contemporary architecture, medieval ruins, lush parks and lakes, all overlooked by Bratislava Castle. For panoramic views, head to the Bridge of the Slovak National Uprising.

In UNESCO-listed Budapest be sure to pay a visit to the Buda Castle complex, uncover the historic Millennium Underground Railway, and take a trip along Andrassy Avenue towards Heroes' Square. You'll also find thermal healing baths to indulge in while reflecting on your countless adventures.

Cruise-only prices

For cruise-only prices, without flights or transfers, simply deduct **£300** per person from the quoted price.

Room types

Price shown is per person based on two sharing a Standard Room. Please refer to the relevant pricing flyer or website for details of other room types.

All included in your cruise price:

Comfortable en suite accommodation • Breakfast, lunch, afternoon tea, five-course à la carte dinner and late night snacks • 24-hour tea and coffee station • Welcome cocktail, Welcome Dinner and Captain's Gala Dinner • Complimentary wi-fi • Use of fitness room • Live music every day

9-night fly-cruise from **£1,699** per person

Eastern European Danube Discovery

Sails from Budapest to Hirsova

Selection of dates available:

4th May 2018 (R1806) • 25th October 2018 (R1830)

Spanning four fascinating countries, this astonishing 'Danube Discovery' heads through the iconic Iron Gates gorges all the way into the most remote stretches of the river. The itinerary concludes with the opportunities to see where the river finally meets the Black Sea, and then uncover the Danube Delta Biosphere Reserve aboard a small boat.

Captivating Eastern European cities line the way, including Budapest, Belgrade, and Bucharest (on a tour).



Danube Delta



Day	Destination
Day 1	Budapest , Hungary (embarkation late afternoon)
Day 2	Budapest , Hungary
Day 3	Kalocsa , Hungary
Day 4	Belgrade , Serbia
Day 5	Cruising through the Iron Gates
Day 6	Vidin , Bulgaria
Day 7	Ruse , Bulgaria
Day 8	Cruising the Lower Danube
Day 9	St Gheorghe , Romania
Day 10	Hirsova , Romania (disembarkation after breakfast)



Your exploration starts in UNESCO-listed Budapest. Be sure to pay a visit to the Buda Castle complex, uncover the historic Millennium Underground Railway, and take a trip along Andrassy Avenue to Heroes' Square. The Széchenyi Chain Bridge, the oldest of twelve bridges, is a joy to behold too, while throughout the city there are many fine cafés and restaurants – not to forget the iconic thermal healing baths – to indulge in.

From Kalocsa you can head on a journey to learn about the history of paprika, and how it became the 'red gold' of the region. Alternatively, admire Hungarian horses and traditional costumes during a horse show within the Puszta Plains.

During a day in Belgrade, historic monuments and museums exhibit Serbia's fascinating history. Don't miss Knez Mihailova Boulevard, which leads on to the Kalemegdan Fortress. Here, beautiful natural views can be savoured. A momentous experience follows as *Brabant* cruises through the Iron Gates gorges. Flanked by National Parks, the river narrows to just 150m wide at the Great Kazan Gorge, where you'll encounter the Rock Sculpture of Decebalus. The river will then bring you to remote Vidin, where the Baba Vida Fortress – one of the best preserved in the country – is a must-see.

Ruse is often referred to as 'Little Vienna' because of its extravagant architecture and elegant squares. The Monument of Liberty is the symbol of the city, though several museums make for worthwhile stops, as does the Danube Bridge. Meanwhile the nearby Rusenski Lom Nature Park features stunning rock monasteries and caves.

Tours to Bucharest are available on day eight, or you can stay on board and experience an absorbing sailing through the floodplains, forests and islands of the Lower Danube. Make sure you're out on deck the following morning to see the point where the Danube – which flows through 10 countries – finally completes its journey to the Black Sea.

The picturesque village of St Gheorghe presents the opportunity to take a rewarding small boat trip through the Danube Delta Biosphere Reserve. This blissfully remote area is a haven for wildlife and time spent here is a great way to round off your holiday.

Cruise-only prices

For cruise-only prices, without flights or transfers, simply deduct **£300** per person from the quoted price.

Room types & departure dates

Price shown is per person based on two sharing a Standard Room on cruise R1830. Please refer to the relevant pricing flyer or website for details of other room types and departure dates.

All included in your cruise price:

Comfortable en suite accommodation • Breakfast, lunch, afternoon tea, five-course à la carte dinner and late night snacks • 24-hour tea and coffee station • Welcome cocktail, Welcome Dinner and Captain's Gala Dinner • Complimentary wi-fi • Use of fitness room • Live music every day

10-night fly-cruise from **£1,999** per person

Sailing from the Start of the Danube

Sails from Hirsova to Budapest

13th May 2018 (R1807)

After passing the point where the Danube meets the Black Sea, you'll embark on an epic expedition through the breathtaking river to Budapest. There are plenty of special experiences en route: explore the Danube Delta Biosphere Reserve via a small boat; unearth intriguing history in Belgrade; witness a traditional Hungarian horse show; marvel at Petrovaradin Fortress; head off on a tour to Bucharest; cruise the iconic Iron Gates gorges; and more.



Iron Gates



Day	Destination
Day 1	Hirsova , Romania (embarkation late afternoon)
Day 2	St Gheorghe , Romania
Day 3	Cruising
Day 4	Ruse , Bulgaria
Day 5	Vidin , Bulgaria
Day 6	Cruising through the Iron Gates
Day 7	Belgrade , Serbia
Day 8	Novi Sad , Serbia
	Cruising the Tisa Plain
Day 9	Kalocsa , Hungary
Day 10	Budapest , Hungary
Day 11	Budapest , Hungary (disembarkation after breakfast)

Your adventure starts with the unique opportunity to see where the Danube – which flows through 10 countries – meets the Black Sea. A stop at the picturesque village of St Gheorghe is then made for small boat trips through the remote Danube Delta Biosphere Reserve, a flourishing haven for wildlife.

Bucharest tours are available on day three, before you proceed on to Ruse, Bulgaria. This enticing destination is affectionately known as 'Little Vienna', due to its extravagant architecture and elegant squares. Close by, the Rusenski Lom Nature Park features stunning rock monasteries and caves. *Brabant* will then cruise into remote Vidin, where the Baba Vida Fortress is a must-see.

Savour a momentous experience as you cruise the Iron Gates gorges. Flanked by National Parks, the river narrows to just 150m wide at the Great Kazan gorge, where the Rock Sculpture of Decebalus lies. A full day in Belgrade gives time to discover the historic monuments and museums showcasing Serbia's fascinating history. Don't miss Knez Mihailova Boulevard, which leads to the Kalemegdan Fortress. From here, beautiful, natural views can be captured.

Next is a city on the up: Novi Sad has been named as a future European Capital of Culture. The main thoroughfare, Zmaj Jovina, is a rewarding walk, though the main landmark is surely the Petrovaradin Fortress. The clock tower is famous for its 'reversed' hands, which help fishermen tell the time from afar. Back sailing the Danube, scenic views unfold as *Brabant* continues through the fertile plains of the Tisa-Danube Basin. From Kalocsa you can head off on a journey to learn the history of paprika and how it became the 'red gold' of the region. Alternatively, admire Hungarian horses and traditional costumes during a horse show within the Puszta plains.

A full day in UNESCO-listed Budapest rounds off your itinerary. Take a trip along Andrassy Avenue towards Heroes' Square; marvel at the Buda Castle complex; or uncover the historic Millennium Underground Railway, perhaps. The Széchenyi Chain Bridge, the oldest of 12 bridges, is a true joy to behold too, while throughout the city there are many fine cafés and restaurants – not to forget the iconic thermal healing baths – to indulge in.



Belgrade



Budapest



Danube Delta

Cruise-only prices

For cruise-only prices, without flights or transfers, simply deduct **£300** per person from the quoted price.

Room types

Price shown is per person based on two sharing a Standard Room. Please refer to the relevant pricing flyer or website for details of other room types.

All included in your cruise price:

- Comfortable en suite accommodation
- Breakfast, lunch, afternoon tea, five-course à la carte dinner and late night snacks
- 24-hour tea and coffee station
- Welcome cocktail, Welcome Dinner and Captain's Gala Dinner
- Complimentary wi-fi
- Use of fitness room
- Live music every day

8-night fly-cruise from **£1,599** per person

River Danube & City Discovery

Sails from Budapest to Nuremberg

23rd May 2018 (R1808)

From Budapest's UNESCO-listed landmarks to Vienna's elegant palaces and classical music connections, savour the very best highlights in three of upper Danube's capital cities on this eight-night journey of discovery. The rewards don't stop there. Join *Brabant* and experience the exquisite Wachau Valley, the winding Schlägener Schlinge, and the narrow Main-Danube Canal, accompanied by romantic Austrian winemaking towns and medieval German cities.



Dürnstein



Day	Destination
Day 1	Budapest , Hungary (embarkation late afternoon)
Day 2	Budapest , Hungary Cruising the Danube Bend
Day 3	Bratislava , Slovakia
Day 4	Nussdorf (Vienna) , Austria
Day 5	Dürnstein , Austria Cruising the Wachau Valley Emmersdorf & Melk , Austria
Day 6	Cruising the Schlägener Schlinge Passau , Germany
Day 7	Regensburg , Germany
Day 8	Cruising the Main-Danube Canal Nuremberg , Germany
Day 9	Nuremberg , Germany (disembarkation after breakfast)



Wachau valley



Melk Abbey



Passau

Be sure to uncover the historic Millennium Underground Railway, take a trip along Andrassy Avenue to Heroes' Square, and visit Buda Castle during your first morning, in Budapest. The Széchenyi Chain Bridge, the oldest of 12 bridges, is a true joy to behold too, while throughout the city there are many fine cafés and restaurants – not to forget the iconic thermal healing baths – to indulge in. The remainder of the afternoon is spent cruising the Danube Bend, a photogenic stretch of river embellished with flourishing mountain scenery and an ensemble of historic towns lying alongside.

A day in Bratislava presents diverse attractions, including classic and contemporary architecture, medieval ruins, and lush parks and lakes, overlooked by Bratislava Castle. For panoramic views, head to the Bridge of the Slovak National Uprising. In Vienna, an afternoon tour to Schönbrunn Palace is highly recommended. But don't forget Hofburg Palace, home of the Austrian crown jewels; Stadtpark; or Ringstrasse, the street encircling the treasures of the Old Town. Vienna is the 'City of Music'; savour a performance of 'Sound of Vienna' to round it all off perfectly.

A morning stop in the Wachau Valley's Dürnstein allows time to discover meandering streets and the ruins of the castle in which Richard the Lionheart was once imprisoned, before a scenic cruise through the vineyard-filled landscapes. Next, Emmersdorf exudes all the charm of a typical Austrian town, while across the water lies Melk and the majestic Melk Abbey – take your pick between the two.

A unique experience follows as *Brabant* transits the Schlägener Schlinge, a winding passage shrouded by rich forest, before crossing the border into Germany. Passau's rewarding riverside strolls offer numerous sights, not least the towering spires of St Stephen's Cathedral. Regensburg's big draw is its array of listed buildings (the largest collection north of the Alps).

The final day starts with a diversion through the locks of the historic Main-Danube Canal. Then in Nuremberg there's a range of attractions: uncover World War II history at the Rallying Grounds Documentation Centre and Nuremberg Trials Memorium; visit the imposing Nuremberg Castle and medieval city walls; or immerse yourself in the legendary DB Railway Museum.

Cruise-only prices

For cruise-only prices, without flights or transfers, simply deduct **£300** per person from the quoted price.

Room types

Price shown is per person based on two sharing a Standard Room. Please refer to the relevant pricing flyer or website for details of other room types.

All included in your cruise price:

- Comfortable en suite accommodation
- Breakfast, lunch, afternoon tea, five-course à la carte dinner and late night snacks
- 24-hour tea and coffee station
- Welcome cocktail, Welcome Dinner and Captain's Gala Dinner
- Complimentary wi-fi
- Use of fitness room
- Live music every day

7-night fly-cruise from **£1,499** per person

Valleys & Mountains of Germany

Sails from Nuremberg to Düsseldorf

31st May 2018 (R1809)

This enticing jaunt across Germany presents the area's most breathtaking scenic cruising. The Hassberge Mountains, the Middle Rhine Valley and the Lower Moselle Valley are all specially scheduled for you to enjoy during the daylight hours. Take in fairytale castles and palaces together with terraced vineyards and picturesque towns. Sandwiched in between is a selection of towns and cities laden with architectural treasures and authentic medieval charm.

Cochem





Day	Destination
Day 1	Nuremberg , Germany (embarkation late afternoon)
Day 2	Bamberg , Germany Cruising by the Hassberge Mountains
Day 3	Würzburg , Germany
Day 4	Miltenberg , Germany
Day 5	Cruising the Middle Rhine Valley Koblenz , Germany
Day 6	Cochem , Germany Cruising the Lower Moselle Valley
Day 7	Cologne , Germany Düsseldorf , Germany
Day 8	Düsseldorf , Germany (disembarkation after breakfast)

During a morning exploring beautiful Bamberg, you'll be spoilt for choice: there's an impressive Cathedral; the Old Town Hall; the New Residence Palace and rose garden; Alte Hofhaltung, the former imperial residence; and a former fisherman's district known as 'Little Venice' to uncover. Bamberg is known as the 'Franconian Rome' as it was built on seven hills, each crowned by a beautiful church. You'll then pass the Hassberge Mountains, a selection of rolling hills decorated with rural castles, noble palaces and charming towns.

As well as being a hub of lavish Baroque and Rococo architecture, Würzburg is home to the largest ceiling fresco in the world, found at the glorious Würzburg Residenz Palace and Gardens. Being centred in the Franconian wine country means it's ideal for tasting the region's finest tipples too. Next, you'll reach Miltenberg, a traditional German treasure trove of medieval, half-timbered architecture with a charm-laden market square.

Make sure you're on deck the following morning to capture castles, forests and vineyards of the enchanting Middle Rhine Valley, as well as fairytale spires of medieval towns and villages appearing around each bend. The rest of the day is spent in Koblenz, the roots of which go back over 2,000 years. Dominating the opposite bank of the Rhine is the mighty Ehrenbreitstein Fortress; trips here include an unforgettable cable car ride over the river.



Diverting down the Moselle, you'll experience rich rewards in Cochem. Pretty pastel-coloured buildings line the waterfront, with Reichsburg Castle high above, and vineyards scattered among the unique landscapes. The alleyways and squares of the town are well worth exploring too. Sensational scenery continues with a daylight journey back through the alluring Lower Moselle Valley, past more charming vineyards, castles and towns.

Cologne is the final stop on your enlightening itinerary. The famous twin-spired Cathedral – which astonishingly took 632 years to finish – is sure to catch your eye. The intriguing interior is said to contain the remains of the Three Wise Men. Elsewhere, the Old Town is a delight to explore, while museums chart everything from chocolate to Roman history.



Cruise-only prices

For cruise-only prices, without flights or transfers, simply deduct **£300** per person from the quoted price.

Room types

Price shown is per person based on two sharing a Standard Room. Please refer to the relevant pricing flyer or website for details of other room types.

All included in your cruise price:

Comfortable en suite accommodation • Breakfast, lunch, afternoon tea, five-course à la carte dinner and late night snacks • 24-hour tea and coffee station • Welcome cocktail, Welcome Dinner and Captain's Gala Dinner • Complimentary wi-fi • Use of fitness room • Live music every day

7-night fly-cruise from **£1,499** per person

Exploring the Scenic Moselle Valley

Sails from Düsseldorf to Basel

Selection of dates available:

7th June 2018 (R1810) • 5th July 2018 (R1814) • 2nd August 2018 (R1818)
30th August 2018 (R1822) • 27th September 2018 (R1826)

Head off on an effortlessly beautiful journey blending quaint German towns with a taste of historic France. Scenic wonders, from spectacular cathedrals to fairytale castles to exquisite vineyards, are yours to experience throughout, during specially-timed scenic cruising and ashore. On this unique itinerary *Brabant* goes one step further still, diverting all the way down the Moselle Valley to Bernkastel-Kues – a passage only accessible to smaller river boats.

Moselle Valley





Day	Destination
Day 1	Düsseldorf, Germany (embarkation late afternoon)
Day 2	Cologne, Germany Cruising the passage of Bonn Remagen, Germany
Day 3	Cruising the Middle Moselle Valley Bernkastel-Kues, Germany
Day 4	Cochem, Germany Cruising the Lower Moselle Valley
Day 5	Koblenz, Germany Cruising the Middle Rhine Valley
Day 6	Speyer, Germany
Day 7	Strasbourg, France Cruising the Upper Rhine Valley and locks
Day 8	Basel, Switzerland (disembarkation after breakfast)

In Cologne the famous twin-spired Cathedral – which took 632 years after interruptions to finish – is sure to take your breath away. The intriguing interior is said to contain the remains of the Three Wise Men. Elsewhere, the Old Town is a delight to explore, while museums chart everything from chocolate to Roman history.

Continuing along the Rhine, you'll pass by Bonn, Beethoven's birthplace and former capital of West Germany. During the passage, Hotel Dreesen is an arresting sight – it was here where Hitler met Chamberlain in 1938. Historic Hotel Petersberg, within the Siebengebirge (Seven Mountains), is then revealed, before you reach Remagen. Further wartime history is yours to uncover; the famous Ludendorff Bridge capture here contributed to the end of World War II. One of the surviving towers now houses a museum.

Brabant diverts down the Moselle for an unparalleled cruising experience. Revel in the glorious Middle Moselle Valley in daylight as you pass steep vineyards and picture-postcard towns en route to Bernkastel-Kues, where a medley of half-timbered houses, wine taverns and irresistible riverside trails awaits. The route is extra special as only small river boats can transit this particularly narrow stretch. Wake up the next morning in Cochem, where rewards include pretty waterfront buildings and romantic squares, overlooked by Reichsburg Castle. The sensational scenery continues with a journey back through the alluring Lower Moselle Valley, taking in more vineyards, castles and towns.



Koblenz hosts trips to the mighty Ehrenbreitstein Fortress – including a cable car over the Rhine – before gliding past the forests and fairytale fortresses of the Middle Rhine Valley is as enchanting as it gets. Next, Speyer's UNESCO-listed Romanesque Cathedral is complemented by an explorable centre full of stellar museums.

In Strasbourg your gaze will be effortlessly magnetised towards the exquisite Cathédrale Notre-Dame, though it would be remiss to ignore the photogenic half-timbered houses and peaceful canals of the Petite France quarter. Finish off in style as *Brabant* navigates the tranquil Upper Rhine Valley – flanked by France and Germany – followed by the locks of the Grand Canal d'Alsace.

Cruise-only prices

For cruise-only prices, without flights or transfers, simply deduct **£300** per person from the quoted price.

Room types & departure dates

Price shown is per person based on two sharing a Standard Room on cruise R1810 or R1826. Please refer to the relevant pricing flyer or website for details of other room types and departure dates.

All included in your cruise price:

- Comfortable en suite accommodation
- Breakfast, lunch, afternoon tea, five-course à la carte dinner and late night snacks
- 24-hour tea and coffee station
- Welcome cocktail, Welcome Dinner and Captain's Gala Dinner
- Complimentary wi-fi
- Use of fitness room
- Live music every day

7-night fly-cruise from **£1,499** per person

Scenic Delights of the Moselle Valley

Sails from Basel to Düsseldorf

Selection of dates available:

14th June 2018 (R1811) • 12th July 2018 (R1815) • 9th August 2018 (R1819)
6th September 2018 (R1823) • 4th October 2018 (R1827)

In between the spectacular cathedrals of Strasbourg and Cologne, on this romantic journey filled with terraced vineyards, resplendent castles, historic winemaking towns and more, you'll experience river cruising with an extra special twist. Alongside the incredible Middle Rhine Valley, only the most scenic areas of the Moselle Valley have been included, in particular the narrow route to Bernkastel-Kues, which is only accessible to smaller river boats.





Day	Destination
Day 1	Basel , Switzerland (embarkation late afternoon)
Day 2	Strasbourg , France
Day 3	Speyer , Germany Mannheim , Germany
Day 4	Oberwesel , Germany Cruising the Middle Rhine Valley Koblenz , Germany
Day 5	Bernkastel-Kues , Germany Cruising the Middle Moselle Valley
Day 6	Cochem , Germany Cruising the Lower Moselle Valley
Day 7	Cologne , Germany Düsseldorf , Germany
Day 8	Düsseldorf , Germany (disembarkation after breakfast)



Moselle Valley



Düsseldorf



Cochem

Starting off in Strasbourg, your gaze is sure to be magnetised towards the exquisite Cathédrale Notre-Dame, though it's just one of many delights on show. Don't miss the photogenic Kammerzell House; an assortment of engrossing museums; or the half-timbered houses and peaceful canals of the Petite France quarter.

In handsome Speyer, the UNESCO-listed Romanesque Cathedral is complemented by an explorable centre full of stellar museums. From Mannheim meanwhile, don't miss a trip to Heidelberg; the beautiful setting of this famous university town has inspired poets, painters and writers for years. Highlights include the half-ruined red-sandstone Heidelberg Castle.

Oberwesel is renowned for its medieval town wall, which for the most part you can walk along the top of. A pause here is followed by a chance to capture the fortresses, forests and vineyards of the enchanting Middle Rhine Valley. Keep your eyes peeled for the fairytale-esque spires of medieval towns and villages as they appear. Spending the remainder of the day in historic Koblenz is perfect for trips to Ehrenbreitstein Fortress, which include an unforgettable cable car ride over the river.

Brabant then diverts down the Moselle to Bernkastel-Kues, a route only navigable by smaller river boats. A medley of half-timbered houses, wine taverns and irresistible riverside trails awaits you. Savour a special daylight cruising experience to follow as you pass some of the finest vineyards and picture-postcard towns of the Middle Moselle Valley. Stopping in Cochem, rewards include pretty waterfront buildings and romantic squares, overlooked by Reichsburg Castle. The sensational scenery continues with a journey through the alluring Lower Moselle Valley, taking in more vineyards, castles and towns.

Cologne is your penultimate stop, and the famous twin-spired Cathedral – which eventually took 632 years to finish – is sure to take your breath away. The interior is said to contain the remains of the Three Wise Men. Elsewhere, the Old Town is a delight to explore, while museums chart everything from chocolate to Roman history. Adding a unique twist to conclude the cruise is Düsseldorf, a flourishing artistic feast with a raft of avant-garde architecture and over 100 galleries.

Cruise-only prices

For cruise-only prices, without flights or transfers, simply deduct **£300** per person from the quoted price.

Room types & departure dates

Price shown is per person based on two sharing a Standard Room on cruise R1811 or R1827. Please refer to the relevant pricing flyer or website for details of other room types and departure dates.

All included in your cruise price:

Comfortable en suite accommodation • Breakfast, lunch, afternoon tea, five-course à la carte dinner and late night snacks • 24-hour tea and coffee station • Welcome cocktail, Welcome Dinner and Captain's Gala Dinner • Complimentary wi-fi • Use of fitness room • Live music every day

7-night fly-cruise from **£1,499** per person

Scenic Gems of the German Landscape

Sails from Düsseldorf to Basel

Selection of dates available:

21st June 2018 (R1812) • 19th July 2018 (R1816)
16th August 2018 (R1820) • 13th September 2018 (R1824)

Cologne Cathedral...Hotel Dreesen...Reichsburg Castle...
Hotel Petersberg...Ehrenbreitstein Fortress...the list of stunning landmarks
to savour during the first five days, both from the comfort of *Brabant*
and ashore, goes on. Prepare to be enchanted by the fortresses, fairytale
spires and vineyards of the Middle Rhine and Lower Moselle valleys too.
Then, opportunities to explore Strasbourg, and Lucerne – on a tour
from Breisach – cap off your journey in style.

Speyer





Day	Destination
Day 1	Düsseldorf , Germany (embarkation late afternoon)
Day 2	Cologne , Germany Cruising the passage of Bonn Königswinter , Germany
Day 3	Cochem , Germany Cruising the Lower Moselle Valley Koblenz , Germany
Day 4	Koblenz , Germany Cruising the Middle Rhine Valley
Day 5	Speyer , Germany
Day 6	Strasbourg , France
Day 7	Breisach , Germany
Day 8	Basel , Switzerland (disembarkation after breakfast)

In Cologne, the famous twin-spired Cathedral – which eventually took 632 years to finish – is sure to take your breath away. The interior is said to contain the remains of the Three Wise Men. Elsewhere, the Old Town is a delight to explore, while museums chart everything from chocolate to Roman history.

Continuing along the Rhine, you'll pass by Bonn, West Germany's former capital. During the passage, Hotel Dreesen is an arresting sight; it was here where Hitler met Chamberlain in 1938. The rest of the day will be spent in Königswinter at the foot of the Siebengebirge (Seven Mountains), one of Germany's oldest nature reserves. Take your pick from an array of landmarks within: Hotel Petersberg is an official guest house for the German Government, whilst on Drachenfels (Dragon's Rock) hill there are castle ruins and the fairytale Schloss Drachenburg, accessible via railway.

Diverting down the Moselle, you'll experience rich rewards in Cochem, where pretty waterfront buildings and romantic squares are overlooked by Reichsburg Castle. Sensational scenery continues with an afternoon journey back through the alluring Lower Moselle Valley, taking in the vineyards, castles and picture-postcard towns.

Koblenz hosts trips to Ehrenbreitstein Fortress – including an unforgettable cable car over the Rhine – before cruising the enchanting Middle Rhine Valley affords spectacular views of fortresses, forests and vineyards, with the fairytale spires of medieval towns and villages appearing around each bend. In Speyer a UNESCO-listed Romanesque Cathedral is complemented by an explorable centre full of museums.

During a day in Strasbourg your gaze will be drawn towards the exquisite Cathédrale Notre-Dame, though it's just one of many delights. Don't miss the half-timbered houses and peaceful canals of the Petite France quarter; or Kammerzell House. Enjoy all this before Breisach, the final stop on your adventure, and gateway to Lucerne for a taste of Switzerland. Nestled on the shores of sparkling Lake Lucerne, encircled by mountain panoramas, the city is a spellbinding mix of pastel-coloured buildings, churches and towers, with the covered Chapel Bridge – complete with iconic 17th century paintings – the undoubted centre of attention.



Cruise-only prices

For cruise-only prices, without flights or transfers, simply deduct **£300** per person from the quoted price.

Room types & departure dates

Price shown is per person based on two sharing a Standard Room on cruise R1812. Please refer to the relevant pricing flyer or website for details of other room types and departure dates.

All included in your cruise price:

Comfortable en suite accommodation • Breakfast, lunch, afternoon tea, five-course à la carte dinner and late night snacks • 24-hour tea and coffee station • Welcome cocktail, Welcome Dinner and Captain's Gala Dinner • Complimentary wi-fi • Use of fitness room • Live music every day

7-night fly-cruise from **£1,499** per person

Romantic Rhine & Moselle Marvels

Sails from Basel to Düsseldorf

Selection of dates available:

28th June 2018 (R1813) • 26th July 2018 (R1817)
23rd August 2018 (R1821) • 20th September 2018 (R1825)

An inspirational itinerary packing in highlights galore in seven nights. Uncover the mountain panoramas of Lucerne on a tour, before enjoying a full day in Strasbourg; sample a string of German towns scenic and historic in equal measure; and admire the impossibly beautiful castles and vineyards of the Lower Moselle and Middle Rhine valleys first-hand during daylight hours; before concluding your adventures with the delights of Cologne and Düsseldorf.

The Rhine





Day	Destination
Day 1	Basel, Switzerland (embarkation late afternoon)
Day 2	Basel, Switzerland Cruising the Upper Rhine Valley & locks Breisach, Germany
Day 3	Strasbourg, France
Day 4	Speyer, Germany Mannheim, Germany
Day 5	Rudesheim, Germany Cruising Middle Rhine Valley Braubach, Germany Koblenz, Germany
Day 6	Cruising the Lower Moselle Valley Cochem, Germany
Day 7	Cologne, Germany Düsseldorf, Germany
Day 8	Düsseldorf, Germany (disembarkation after breakfast)

With an authentic medieval Old Town, fascinating museums and more, Basel is a great place to start. Tours to the idyllic city of Lucerne are available too, or stay on board and enjoy a transit through the Grand Canal d'Alsace, followed by the Upper Rhine Valley. In Breisach there's time to admire the quaint streets and pastel shades of the town centre, or savour a local wine perhaps.

During a day in Strasbourg, your gaze will be drawn to the exquisite Cathédrale Notre-Dame, though it's just one of many delights. Don't miss the half-timbered houses and peaceful canals of the Petite France quarter. Speyer features a UNESCO-listed Romanesque Cathedral, complemented by an explorable centre full of museums. And then from Mannheim take a trip to Heidelberg; its beautiful setting has inspired poets, painters and writers for years. Highlights include the half-ruined red-sandstone Heidelberg Castle.

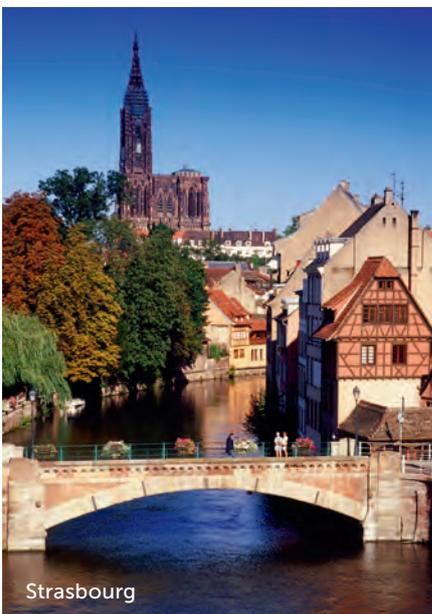
Rudesheim is next, a prolific winemaking town. The top landmark is Drosselgasse, a narrow cobbled lane alive with historic buildings, wine taverns and charming shops. Following on, make sure you're on deck to capture the fortresses, fairytale spires and vineyards of the romantic Middle Rhine Valley as they bathe in the golden glow of the afternoon. A stop at Braubach rounds off the day. Head to the dramatic 700-year-old Marksburg Castle first, followed by the Market Square.

An evening in Koblenz is ideal for a stroll, or an after-dinner drink in one of the city's pubs. This well-timed call allows for the following morning to be spent cruising through the alluring Lower Moselle Valley, during which you can admire the iconic vineyards, castles and picture-postcard towns. Sensational scenery continues in Cochem, where pretty waterfront buildings and romantic squares are overlooked by Reichsburg Castle.

On to Cologne, and the famous twin-spired Cathedral – which took 632 years to complete – is sure to take your breath away. The interior is said to contain the remains of the Three Wise Men. Elsewhere, the Old Town is simply delightful, while museums chart everything from chocolate to Roman history. Adding a unique twist to conclude your cruise, Düsseldorf is an artistic feast with a raft of avant-garde architecture and over 100 galleries.



Heidelberg



Strasbourg

Cruise-only prices

For cruise-only prices, without flights or transfers, simply deduct **£300** per person from the quoted price.

Room types & departure dates

Price shown is per person based on two sharing a Standard Room on cruise R1813. Please refer to the relevant pricing flyer or website for details of other room types and departure dates.

All included in your cruise price:

- Comfortable en suite accommodation
- Breakfast, lunch, afternoon tea, five-course à la carte dinner and late night snacks
- 24-hour tea and coffee station
- Welcome cocktail, Welcome Dinner and Captain's Gala Dinner
- Complimentary wi-fi
- Use of fitness room
- Live music every day

23-night fly-cruise from **£3,699** per person

Europe's Scenic Rivers

Sails from Düsseldorf to Hirsova

Selection of dates available:

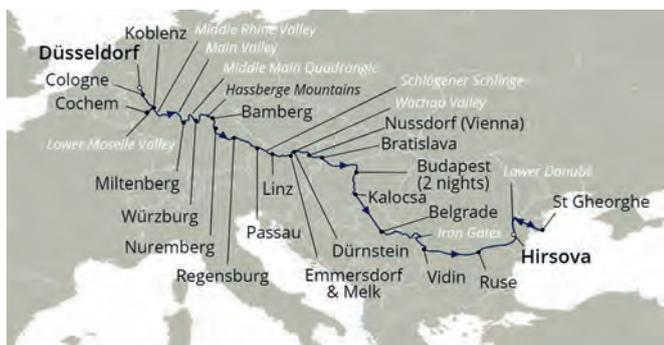
20th April 2018 (R180406) • 11th October 2018 (R182830)

Savour special experiences in seven countries on this exhilarating exploration. Cruise Germany's most scenic regions, including past the cathedrals, castles and vineyards of the Middle Rhine Valley, before joining the mighty Danube River for a journey all the way to the Black Sea. En route you'll discover major cities, such as Vienna and Budapest; transit the iconic Iron Gates gorges; and have the chance to take a tour through the remote Danube Delta.

Cochem



Day	Destination
Day 1	Düsseldorf, Germany (embarkation late afternoon)
Day 2	Cologne, Germany
Day 3	Cochem, Germany Cruising the Lower Moselle Valley
Day 4	Koblenz, Germany Cruising the Middle Rhine Valley
Day 5	Cruising the Main Valley Miltenberg, Germany
Day 6	Cruising the Middle Main Quadrangle Würzburg, Germany
Day 7	Cruising by the Hassberge Mountains Bamberg, Germany
Day 8	Nuremberg, Germany
Day 9	Regensburg, Germany
Day 10	Passau, Germany Cruising the Schlägener Schlinge Linz, Austria
Day 11	Emmersdorf & Melk, Austria Cruising the Wachau Valley Dürnstein, Austria
Day 12	Nussdorf (Vienna), Austria
Day 13	Bratislava, Slovakia
Day 14	Cruising into Budapest Budapest, Hungary
Day 15	Budapest, Hungary
Day 16	Budapest, Hungary
Day 17	Kalocsa, Hungary
Day 18	Belgrade, Serbia
Day 19	Cruising through the Iron Gates
Day 20	Vidin, Bulgaria
Day 21	Ruse, Bulgaria
Day 22	Cruising the Lower Danube
Day 23	St Gheorghe, Romania
Day 24	Hirsova, Romania (disembarkation after breakfast)



First is Cologne, home to a breathtaking Cathedral. From here you'll divert to pretty Cochem, before passing through the Lower Moselle Valley. Koblenz hosts cable car trips to Ehrenbreitstein Fortress, then a full afternoon is spent taking in the fairytale spires, castles and vineyards of the incredible Middle Rhine Valley.

The next three days combine treasure-laden German towns with well-timed scenic cruising. Experience the Main Valley, the red sandstone of the Middle Main Quadrangle, and the Hassberge Mountains. Nuremberg's attractions include famous sites from WWII, Nuremberg Castle and the DB Railway Museum, before *Brabant* joins the Danube on the way to Regensburg, then Passau – gateway to Salzburg.

In Austria the Schlägener Schlinge, a narrow forested passage, is succeeded by an evening in Linz, where there's time for a walk around the Old Town. You'll experience the Wachau Valley too with three romantic wine towns and a daytime cruise through the gorgeous landscapes.

Discovery of three capitals starts in Vienna, where a Schönbrunn Palace tour is recommended. Savour a performance of 'Sound of Vienna' to round off your time in the 'City of Music'. Bratislava combines diverse architectural treats with lush parks and lakes, overlooked by Bratislava Castle. Then three days in Budapest allow time to uncover Buda Castle, the Millennium Underground Railway, Andrassy Avenue, and the thermal healing baths.

From Kalocsa you can learn how paprika became the region's 'red gold', or admire a traditional horse show. Meanwhile Belgrade's landmarks unveil fascinating history, in particular the Kalemegdan Fortress, offering superb views. Enjoy a momentous cruise through the Iron Gates gorges. The river is just 150m wide at the Great Kazan gorge, where lies the Rock Sculpture of Decebalus. From here, remote Vidin is followed by Ruse.

Bucharest tours are available on day 22, or stay on board for an absorbing sailing through the floodplains of the Lower Danube. After passing the point where the Danube finally meets the Black Sea, a treat to cap it all off is a small boat cruise from St Gheorghe through the remote Danube Delta Biosphere Reserve.



All included in your cruise price:

- Comfortable en suite accommodation • Breakfast, lunch, afternoon tea, five-course à la carte dinner and late night snacks
- 24-hour tea and coffee station
- Welcome cocktail, Welcome Dinner and Captain's Gala Dinner
- Complimentary wi-fi • Use of fitness room • Live music every day

Cruise-only prices

For cruise-only prices, without flights or transfers, simply deduct **£300** per person from the quoted price.

Room types & departure dates

Price shown is per person based on two sharing a Standard Room on cruise R182830. Please refer to the relevant pricing flyer or website for details of other room types and departure dates.

25-night fly-cruise from **£4,299** per person

German Jewels & Cities of the East

Sails from Hirsova to Düsseldorf

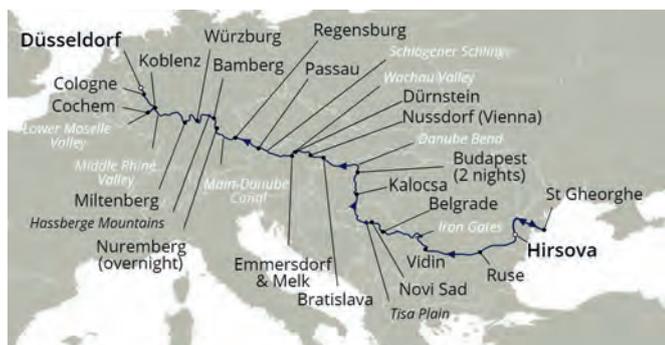
13th May 2018 (R180709)

Take the chance to explore five absorbing capitals – Belgrade, Budapest, Bratislava, Vienna, and Bucharest (on a tour) – during 25 rewarding nights. These fascinating cities are complemented by destinations set within charming countryside, plus St Gheorghe, gateway to the Danube Delta Biosphere Reserve. From the castles, vineyards and towns of the enchanting Middle Rhine Valley to the narrow Iron Gates gorges, the scenic cruising is every bit as rewarding.

The Rhine



Day	Destination
Day 1	Hirsova , Romania (embarkation late afternoon)
Day 2	St Gheorghe , Romania
Day 3	Cruising
Day 4	Ruse , Bulgaria
Day 5	Vidin , Bulgaria
Day 6	Cruising through the Iron Gates
Day 7	Belgrade , Serbia
Day 8	Novi Sad , Serbia Cruising the Tisa Plain
Day 9	Kalocsa , Hungary
Day 10	Budapest , Hungary
Day 11	Budapest , Hungary
Day 12	Budapest , Hungary Cruising the Danube Bend
Day 13	Bratislava , Slovakia
Day 14	Nussdorf (Vienna) , Austria
Day 15	Dürnstein , Austria Cruising the Wachau Valley Emmersdorf & Melk , Austria
Day 16	Cruising the Schlägener Schlinge Passau , Germany
Day 17	Regensburg , Germany
Day 18	Cruising the Main-Danube Canal Nuremberg , Germany
Day 19	Nuremberg , Germany
Day 20	Bamberg , Germany Cruising by the Hassberge Mountains
Day 21	Würzburg , Germany
Day 22	Miltenberg , Germany
Day 23	Cruising the Middle Rhine Valley Koblenz , Germany
Day 24	Cochem , Germany Cruising the Lower Moselle Valley
Day 25	Cologne , Germany Düsseldorf , Germany
Day 26	Düsseldorf , Germany (disembarkation after breakfast)



Your first morning includes passing the point where the Danube meets the Black Sea, and a chance for a small boat cruise from St Gheorghe through the remote Danube Delta Biosphere Reserve. Bucharest tours are available on day three, then after stops at Ruse and Vidin, there's a momentous cruise through the Iron Gates. The river is just 150m wide at the Great Kazan gorge, where lies the Rock Sculpture of Decebalus.

Belgrade's landmarks unveil fascinating history, particularly the Kalemegdan Fortress, offering superb views. Novi Sad meanwhile is a future European Capital of Culture. Back on board, savour the Petrovaradin Fortress and the fertile plains of Tisa-Danube basin.

From Kalocsa you can learn how paprika became the region's 'red gold', or admire a traditional horse show. Then during three days in Budapest be sure to visit Buda Castle, uncover the Millennium Underground Railway, take a trip along Andrassy Avenue, and enjoy a thermal healing bath.

An ensemble of historic towns appear at the Danube Bend; Bratislava combines diverse architectural treats with lush parks and lakes, overlooked by Bratislava Castle; and in Vienna, a Schönbrunn Palace tour is top of the list. Take in a performance of 'Sound of Vienna' to round off your time in the 'City of Music'.

You'll taste the romantic Wachau Valley in the wine towns of Dürnstein, Emmersdorf and Melk, either side of cruising the gorgeous landscapes. A transit through the Schlägener Schlinge, a winding, forested passage follows.

After Passau – gateway to Salzburg – and Regensburg, *Brabant* transits the Main-Danube Canal to Nuremberg, home to famous WWII sites, Nuremberg Castle and more. The next three days feature treasure-laden German towns, and you'll take in the Hassberge Mountains during daylight hours, too.

There's more well-timed scenic cruising past the castles, fairytale spires and vineyards of the incredible Middle Rhine Valley. Spectacular sights continue with cable cars to Ehrenbreitstein Fortress from Koblenz. A diversion is made to pretty Cochem, followed by a passage through the Lower Moselle Valley. Capture Cologne's breathtaking Cathedral before your adventure ends.



Nuremberg

All included in your cruise price:

- Comfortable en suite accommodation • Breakfast, lunch, afternoon tea, five-course à la carte dinner and late night snacks
- 24-hour tea and coffee station
- Welcome cocktail, Welcome Dinner and Captain's Gala Dinner
- Complimentary wi-fi • Use of fitness room • Live music every day

Cruise-only prices

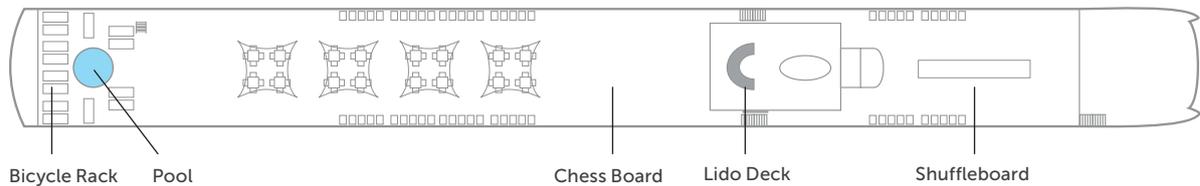
For cruise-only prices, without flights or transfers, simply deduct **£300** per person from the quoted price.

Room types

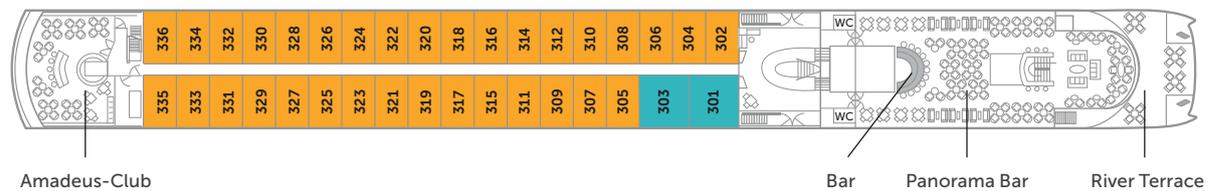
Price shown is per person based on two sharing a Standard Room. Please refer to the relevant pricing flyer or website for details of other room types.

Brabant deck plans

Sun Deck 4



Mozart Deck 3



Juliette Balcony Suite (approx. 236 sq ft.)

There are just two Suites on board *Brabant*, both beautifully furnished and with floor-to-ceiling sliding glass doors. Features include a choice of bed configuration (double or twin), ample wardrobe space, a flat-screen TV, a direct-dial telephone, a hairdryer, individual climate control and a safe. Extra benefits include a large comfortable seating area, an en suite bathroom with bathtub and toilet, complimentary bathrobe and a mini-bar (payable).



Juliette Balcony Room Mozart (approx. 161 sq ft.)

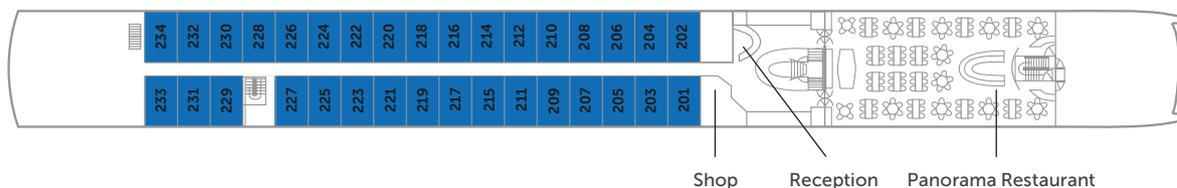
The sizable Juliette Balcony Rooms on Mozart Deck 3 offer everything needed for an enjoyable stay. Facilities include floor-to-ceiling sliding glass doors, an en suite bathroom with shower and toilet, a choice of bed configuration (double or twin), plenty of wardrobe space, a flat screen TV, a direct-dial telephone, a hairdryer, individual climate control and a safe.



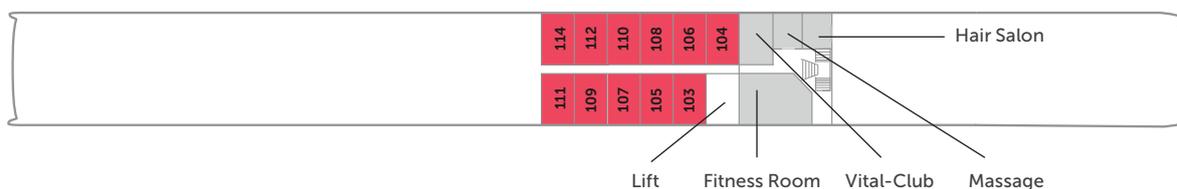
Notes

Room layouts, colour schemes and bed layouts may vary across the boat. For more information, including bird's eye view room layouts, please visit fredolsencruises.com/river-cruises.

Strauss Deck 2

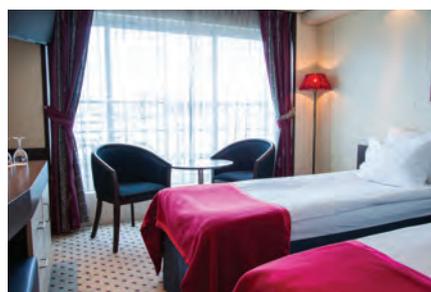


Haydn Deck 1



Juliette Balcony Room Strauss (approx. 161 sq ft.)

The spacious Juliette Balcony Rooms on Strauss Deck 2 offer a generous amount of room for an enjoyable river cruise experience. These rooms also include floor-to-ceiling sliding glass doors, plenty of wardrobe space, a choice of bed configuration (double or twin), an en suite bathroom with shower and toilet, a direct-dial telephone, a hairdryer, a flat-screen TV, individual climate control and a safe.



Standard Room (approx. 161 sq ft.)

In the Standard Rooms on Haydn Deck 1, there's plenty of room to relax and each is fully equipped with everything you need for a comfortable and enjoyable holiday. Amenities include an en suite bathroom with shower and toilet, ample wardrobe space, a flat-screen TV, a choice of bed configuration (double or twin), a direct-dial telephone, a hairdryer, individual climate control and a safe. Please note: the windows in the Standard Rooms are positioned high up and cannot be opened.



This information is correct and up-to-date at the time of going to print, but may be subject to change without prior notice. E&OE.

Your contract with Fred. Olsen Cruise Lines

These Terms and Conditions are correct as at the date of publication of this brochure.

Your booking will be subject to the most up-to-date version, which can be found at www.fredolsencruises.com/Terms-and-Conditions

These terms and conditions should be read carefully.

Any booking for a Fred. Olsen Cruise Lines Ltd. ("FOCL") cruise holiday is accepted subject to these terms and conditions. Please inform FOCL (as defined below) directly if, prior to making a booking, you wish to raise any objection to any part of these terms and conditions ("the Conditions").

Please note that where a FOCL cruise is sold by another holiday operator, the terms and conditions of your contract with that holiday operator apply to the whole holiday. However, in such circumstances we will allow you to embark and will carry you on our vessel on the basis that the Conditions in clauses 7 to 10, 12, 13, 15 to 19, 21 to 23, 25 and 27 to 29 will apply as shipboard rules.

Definition and Interpretation

Definition

'Booking' / 'Booked' means the Passenger's booking of a Holiday.

'Cabin' – means a cabin or room on board a vessel.

'Contract' means an accepted Booking by FOCL in accordance with clause 2.1 made between FOCL and the Passenger in accordance with these Conditions.

'Departure Date' means day one of the Holiday as notified to the Passenger at the time of Booking and as amended from time to time at the sole discretion of FOCL in accordance with these Conditions.

'FOCL' means Fred. Olsen Cruise Lines Limited with company number 02672435 and whose registered office is located at 2nd Floor, 64-65 Vincent Square, London, SW1P 2NU.

'Force Majeure' means an unusual and unforeseeable event outside of the control of FOCL and includes but is not limited to war, threat of war, piracy or threat of piracy, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics including but not limited to incidents of infectious or other diseases or illnesses, unavoidable and unforeseeable technical problems with transport for reasons beyond FOCL's control or that of any suppliers of FOCL, deviation at sea in response to a distress call or other emergency, closed or congested airports or ports, adverse weather conditions or adverse sea states, failure of power supplies, Passenger suicide or attempted suicide or a Passenger's deliberate exposure to unnecessary danger (except in an attempt to save human life) or the consequences of participating in an unusual or dangerous activity.

'Holiday' means any FOCL cruise holiday offered from time to time including flights where indicated but excluding any tours.

'Passenger(s)' and/or **'you'** means a person who has entered into a Contract with FOCL for the supply of a Holiday and includes any specified person who will be participating in the Booked Holiday.

'Price' means the price of the Holiday including / excluding those items as set out in FOCL's Holiday brochure (as published and amended from time to time) or other promotional literature. The Price is non-refundable except as set out in these Conditions.

'River Cruise' means a cruise, or part of a cruise, on any waterway (as defined in the Strasbourg Convention of 2012 on the Limitation of Liability in Inland Navigation ("the Strasbourg Convention"))

'Shuttle Transport Services' means any form of transport offered to Passengers provided by a third party which may be available to Passengers in certain ports.

Interpretation

- a person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality);
- a reference to a party includes its personal representatives, successors or permitted assigns;
- a reference to a statute or statutory provision:-
 - is a reference to such statute or statutory provision as amended or re-enacted; and
 - includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted;
- a reference to "writing" or "written" includes faxes and emails.

1. How to book

1.1. A Booking of a Holiday can be made with your travel agent or directly with FOCL Telephone: 0800 0355 260, Telefax: 01473 292410, Website: www.fredolsencruises.com (as amended from time to time). Prior to making a Booking you should ensure that you have read and are prepared to accept these Conditions, and have available the information required to make the Booking.

2. The Contract

2.1 Once FOCL has accepted the Booking and all payments due at the time of making the Booking, (including the deposit and, where applicable, the full balance of the Price), a Contract between you and FOCL exists subject to these Conditions and covers the person or entity making the Booking and each and every Passenger in respect of whom the Booking is made (collectively referred to as 'you' in these Conditions). Unless expressly agreed by FOCL, the parties specified under a Contract as being the "Passengers" for the purposes of the Holiday may

not be altered at any time. In addition the Holiday under a Contract cannot subsequently be amended or transferred to a lower priced Holiday other than as set out herein. Bookings must be accepted by FOCL and cannot be accepted by any third party.

2.2 FOCL has the right to refuse to accept any Booking even if the deposit and the full balance of the Price have been paid by you.

2.3 FOCL is a bonded tour operator with ABTA Limited (No. W0637) meaning that when you buy a holiday that does not include a flight, protection is provided by way of a bond held by ABTA Limited.

2.4 In respect of a holiday that includes a flight, FOCL holds an Air Travel Organiser's Licence issued by the Civil Aviation Authority (the "CAA") (ATOL No. 5016) and as such, FOCL is a member of the ATOL Scheme. All the flights and flight-inclusive Holidays sold by FOCL that are subject to these Conditions are financially protected by the ATOL Scheme. When a Passenger pays for a flight or flight-inclusive Holiday, they will be provided with an ATOL certificate. If they are not provided with one, they are entitled to ask for one and one shall be provided. The Passenger should check the ATOL certificate to ensure that everything they booked (flights, hotels and other services) is listed on it. The ATOL certificate also lists what is financially protected under the terms of the ATOL Scheme and where the Passenger can get information on what this means and who to contact if something goes wrong. Further information on the ATOL certificate not contained in these terms and conditions can be found at www.atol.org.uk/ATOLCertificate.

2.5 For the avoidance of doubt, any additional products that are not FOCL products, whether supplied by an agent or tour operator or purchased from a third party directly, are not covered under FOCL's ABTA bond or FOCL's ATOL licence. FOCL has no liability or responsibility to the Passenger in respect of such additional products sold via their agent or bought directly by them.

2.6 FOCL, or the suppliers identified on the Passenger's ATOL certificate, will provide the Passenger with the services listed on the ATOL certificate (or suitable alternatives). In some cases, where neither FOCL nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide the Passenger with the services they have bought or a suitable alternative (at no extra cost to the Passenger). The Passenger agrees that in those circumstances the alternative ATOL holder will agree to perform those obligations and the Passenger agrees to pay any outstanding money to be paid by them under their contract with FOCL to the alternative ATOL holder. However, the Passenger also agrees, that in some cases it will not be possible to appoint an alternative ATOL holder, in which case the Passenger will be entitled to make a claim under the ATOL Scheme (or their credit card issuer where applicable).

2.7 If FOCL, or the suppliers identified in a Passenger's ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) the Passenger under the ATOL Scheme. The Passenger agrees that in return for such a payment or benefit, they assign absolutely to those trustees any claims which the Passenger has or may have arising out of or relating to the non-provision of the services, including any claim against FOCL, any travel agent (or the Passenger's credit card provider, where applicable). The Passenger also agrees that any such claims may be reassigned to another body, if that other body has paid sums the Passenger has claimed under the ATOL Scheme.

2.8 Any Cabin, room or seat Booked or notified under a Contract may be changed to another of equivalent or higher standard at the sole discretion of FOCL or any other party acting as operator or carrier.

2.9 The Contract constitutes the entire agreement between FOCL and the Passenger and unless otherwise stated in these Conditions supersedes all other agreements, oral or written.

2.10 Where organised tours, Shuttle Transport Services, excursions or programmes (including, without limitation, the provision of bicycles by the operator of a River Cruise) are available during a Holiday, they are not part of the Contract, unless otherwise notified by FOCL. Where FOCL makes such tours available, it does so as agent for the operator of the tours and any amount paid is not part of the Price, whether or not the tours are booked or paid for at the same time as, or before or during, the Holiday. FOCL's liability to Passengers for tours organised on this basis is excluded to the greatest extent permitted by law. However, should FOCL, its employees, servants, agents or sub-contractors, the owner and operator of the vessel or any other person involved in the supply of services in connection with this Contract be deemed to have any liability in connection with such tours, this shall in all cases be subject to these Conditions. Tours operate subject to minimum numbers of participants. If any tour cannot operate as a result of low numbers, a refund of any money paid in advance will be made but otherwise, no compensation shall be payable.

2.11 Where flights are taken in conjunction with a Holiday by a Passenger but are booked / purchased independently of a FOCL Holiday, then they are not part of the Contract and FOCL has no

liability whatsoever in respect of such booked flights.

2.12 Holidays are planned far in advance and the Contract is for the Holiday Booked subject to alterations that may be made as a result of events, changes of circumstances or other factors that have occurred or arisen since the Holiday was planned. This is dealt with further below under clause 6 ("Alteration and Cancellation by FOCL").

2.13 The person making the Booking (the "Lead Passenger") warrants that they are over 18 years of age and have authority to contract and accept these Conditions on behalf of all those in respect of whom the Contract is made. The Lead Passenger shall be ultimately responsible for all payments due for the relevant Booking (whether or not the Passengers within the group are paying separately). FOCL, its employees, servants (including medical staff), agents and subcontractors, the owner and operator of the vessel and any other party involved in the supply of services in connection with this Contract shall all have the benefit of all rights, exemptions and limitations in these Conditions. In no circumstances will the total liability of all such parties exceed that of FOCL.

2.14 It is the sole responsibility of the Passenger to ensure that they check in on time for the Booked Holiday and allow plenty of time for doing so. It is the sole responsibility of the Passenger to ensure that they check in on time for any flights to / from the vessel including any interconnecting flights. Passengers are solely responsible for checking with regard to any flight delays or cancellations.

2.15 Passengers travelling independently, or via another tour operator, or who have chosen not to use FOCL flights, or to embark/disembark at different ports to the scheduled itinerary, will be required to vacate their Cabin and disembark the Vessel between 0900 to 0930 hours on the morning of disembarkation or earlier if FOCL or the local authorities deem it necessary.

3. Deposit, alterations and final payment

3.1 Subject to clause 3.16, a non-refundable deposit of 15% of the Holiday price (or 100% for anchor fares) must be paid to FOCL at the time the Booking is made (see clause 5.1 below). Other payments may also be due at the time of Booking. Money paid to a travel agent for a Holiday is held by the agent on trust for FOCL, whether or not that travel agent is otherwise acting as your agent or as agent for FOCL. However, payment to or acceptance of any money by a travel agent or other third party, even if an agent of FOCL, does not constitute acceptance of a Booking by FOCL. Prior to acceptance of the Booking and all payments then due, FOCL has no obligation to the Passenger and may return or authorise the return of any payments made with no penalty and without providing a reason.

3.2 Subject to clause 3.4 below, in the event that a Passenger's name is misspelt upon booking, this may be corrected free of charge within 14 days of the date the booking was taken. Thereafter, a charge of £100 will apply to cover the administrative cost of amending the Booking.

3.3 In the event that a Passenger is prevented from proceeding with a Holiday, that Passenger shall be entitled to change the name of the Passenger travelling on the Holiday to the name of a replacement Passenger ("Replacement Passenger"), subject to providing FOCL with reasonable notice (in no circumstances less than 35 days) of such name change. FOCL will have no obligation to agree to a name change unless the Replacement Passenger meets and agrees to comply with all conditions that the original Passenger was subject to. Name changes will be subject to a minimum administration fee of £100 per change, and the Passenger and Replacement Passenger will be jointly and severally liable for this fee and any additional costs incurred by FOCL as the result of the name change, pursuant to clause 3.4 below or otherwise.

3.4 In certain circumstances, the changing of a Passenger's name in a Booking may give rise to costs and/or operational difficulties, above and beyond the administrative cost to FOCL of amending the relevant Booking. For example, in relation to fly-cruises, FOCL will have no control over costs or cancellation policies applied by the airline engaged for providing the flight element of the Holiday. Where additional or non-refundable costs arise in such circumstances, these must be paid by the Passenger or Replacement Passenger on demand and embarkation will not be allowed until such costs have been paid in full. FOCL shall have no liability in circumstances where a name change or other attempt to amend the details of a Booking results in the cancellation of an element of the Holiday by a third party provider. In the event that the actions of a third party provider mean that neither the Passenger nor any Replacement Passenger can partake of the relevant Holiday, the cancellation provisions at clause 5 shall apply. For the avoidance of doubt, under no circumstances may a Passenger resell a Holiday for a sum greater than the full price paid for the Holiday by the Passenger.

3.5 A request to transfer the Holiday under your Contract to an alternative Holiday may, in FOCL's sole discretion, be accepted by FOCL on one occasion provided it is made more than 90 days before the Departure Date, or 180 days before the Departure Date for a Long Cruise (as defined at clause 3.16 below).

3.6 Where a transfer to an alternative Holiday is accepted by

FOCL, any payments received in respect of the original Holiday shall be held as the initial deposit payable upon booking for the alternative Holiday, even where they exceed the figure that would otherwise be payable as a deposit for the alternative Holiday. Where the sum payable for the alternative Holiday would be higher at the time the alteration is made, the Passenger must pay the balance due to FOCL immediately upon demand.

3.7 Where the alternative Holiday is cancelled by you, FOCL will be entitled to retain as a non-refundable deposit the higher of the deposit held by FOCL for the alternative Holiday and any non-refundable deposit that would apply in accordance with clause 5.1 below.

3.8 Where a request is made to alter a Booking to an alternative Holiday within 90 days of the Departure Date, or 180 days for a Long Cruise, or more than one request is made, or where FOCL has refused a request for a transfer, this will be treated as a cancellation and FOCL will be entitled to retain a non-refundable deposit in accordance with clause 5 below.

3.9 If an alteration would result in a reduction of the Price of the Holiday under the Contract of more than 25% then this will also be treated as a cancellation by you and the provisions of clause 5 will apply.

3.10 This clause 3 also applies to Save a Sail offers (see brochure or contact FOCL's administration department for more details).

3.11 Subject to clause 3.14, FOCL must be in receipt of cleared funds for the balance of the Price due no later than 90 days before the Departure Date, for all Holidays (or such earlier date or time as specified at the time of making the Booking). For any Holidays Booked after this date, the full Price is due and must be paid at the time of making the Booking. Special payment conditions may apply to special or discounted Prices. If, for any reason, any payment due after Booking is not received by FOCL by the date due, FOCL has the right to treat this as a cancellation of the alternative Holiday by you and to retain any non-refundable deposit in accordance with the terms of this clause 3 and clause 5 below.

3.12 If, after a Booking is made via an agent, FOCL has reason to believe that the agent may be unable to meet its financial obligations then FOCL has the right to move the Booking / Contract to another agent or take the Booking / Contract on directly.

3.13 Where a Passenger has made a Booking directly with FOCL, such Booking may not be transferred to a travel agent unless the following criteria all apply:

3.13.1 The Booking was made on board a FOCL Vessel;

3.13.2 The Booking is transferred on board a FOCL Vessel; and

3.13.3 The travel agent to whom the Booking is transferred is approved by FOCL at the time of the transfer.

3.14 A 1.5 % surcharge will apply to payments for any Booking made by credit card. FOCL cannot accept American Express cards for any transaction.

3.15 For all special offer holidays, for example (but not limited to) Anchor Fares, 2 for 1 offers, BOGOF deals and Special Saver Fares, the full Price is payable at the time of the Booking.

3.16 For all cruises, a minimum non-refundable deposit of 15% of the Price will be payable at the time of booking (extra costs may also apply for certain cruises). This reflects the minimum cost to FOCL of remarketing a cruise following cancellation.

3.17 For cruises of 28 days or longer (a "Long Cruise"), an additional non-refundable deposit of 15% of the Price will be payable 180 days before the departure date (so the total non-refundable deposit at 180 days prior to departure will be 30% of the Price). This reflects the additional cost and risk to FOCL of remarketing a Long Cruise following cancellation.

3.18 Where a Booking for a Long Cruise is made within 180 days of the departure date, a non-refundable deposit of 30% of the Price will be payable upon booking. The balance for such bookings will be payable 90 days prior to departure. The Passenger's entitlement to a refund for a Long Cruise upon cancellation (if any) will be determined in accordance with the cancellation charges at clause 5.1 below.

4. Prices and other charges

4.1 Prices are based on operating costs and market conditions at the date they are published and may be revised upwards or downwards at the discretion of FOCL at any time.

4.2 Once you have made a Booking, no increase or decrease in the Price will be made except as follows:-

4.2.1 If there is an increase or decrease in the cost of providing any Holiday under a Contract of more than 3% caused by an increase or decrease in: transportation costs, including the cost of fuel; dues, taxes or fees for the services imposed by third parties not directly involved in the performance of the Holiday, including tourist taxes, landing taxes and embarkation and disembarkation fees at ports and airports; or exchange rates, then a surcharge may be levied and may include an amount to cover agents' commission or a refund may be provided. In no circumstances shall any increase exceed the Price quoted at the time of your Booking by more than 10%. If a surcharge is made it will be demanded in writing. In the event that you fail to pay a surcharge within 14 days of a demand to do so by FOCL, FOCL may treat this as cancellation by you of the Contract in which case the provisions clause 5 ("Cancellation by You") will apply.

4.2.2 No surcharges will be charged less than 30 days before the Departure Date but Bookings received within this period may be charged at the published price plus any surcharge arising up to the date of that Booking.

4.2.3 Similarly, if there is a decrease of more than 3% in the costs of providing any Holiday under a Contract (as per clause 4.2.1) then any decrease over 3% will be passed on to you.

4.3 Most port and airport charges and taxes are included in the Price of the Holiday. Where these are not included, you will be advised separately. Some overseas charges and taxes may have to be paid locally by you.

4.4 Medical services provided on board are outside the scope

of the UK National Health Service and a charge is made for these services, for drugs and other medical provisions including repatriation costs in accordance with clause 10 below.

4.5 All Passengers must register a debit or credit card accepted by FOCL at check in. This applies to Passengers even where they do not wish to open an on board account during their cruise, however an on board account will not be granted without a card first being registered.

4.6 All accounts for services and goods provided on board the vessel and any other amounts due which are not included in the Price of the Holiday, including amounts for tours, Shuttle Transport Services, excursions and programmes, medical services must be settled before you leave the vessel (without any set-off or counterclaim including any claim for compensation). A surcharge will apply to payments made by credit card.

4.7 An administration charge of £75 will apply if you fail to fully settle your on board account before you leave the vessel.

4.8 Liability for joint on board accounts shall be joint and several between Passengers named on the joint account. Please note on board accounts on River Cruises will be in Pounds Sterling, unless otherwise notified. FOCL will have no liability whatsoever in relation to disputes arising from on board accounts on River Cruises, which must be addressed directly to the vessel owner. Further details can be provided on request from the FOCL representative on-board.

4.9 In the event that a Passenger fails to settle his/her on board account on or before completion of the Holiday, FOCL reserves the right without prejudice to any other remedies FOCL may have under these Conditions or otherwise, to take payment from the debit or credit card registered by the Passenger at check in; cancel any future Bookings the Passenger may have made with FOCL; and/or to set off any sums owed to FOCL by the Passenger against any sums due to the Passenger from FOCL. Failure to settle on board accounts may also result in legal action against the Passenger or Passengers in question.

5. Cancellation by You

5.1 You may cancel your Contract by providing notice to FOCL in writing. Where you do so 91 days or more before departure (or 181 days or more for Long Cruises), FOCL will be entitled to retain a non-refundable deposit in accordance with clause 3 above. If you cancel 90 days or fewer before departure, then FOCL will be entitled to retain a portion of the Price in accordance with the following scale. These percentages reflect the cost to FOCL of remarketing a cruise and/or the loss that FOCL is likely to suffer as a result of the cancellation. The figures expressed below include any non-refundable deposit:

Number of days before departure	Percentage of Price FOCL will be entitled to retain if the cruise is cancelled by you
90-57 days	60% (100% for Anchor Fares)
56-42 days	75% (100% for Anchor Fares)
41-16 days	85% (100% for Anchor Fares)
15 to 0 days	100%

The effective date of cancellation is the date of receipt by FOCL of written notice to cancel. For the avoidance of doubt, these charges will apply whatever the reason for your cancellation, including illness, incapacity, death or any other intervening event. If you have already started your Holiday but are unable to continue for any reason whatsoever including repatriation, illness, incapacity, death, or any unavoidable and extraordinary event occurring at the destination or its immediate vicinity significantly affecting the Holiday, FOCL may resell any unused services or accommodation.

5.2 Where FOCL offers special offers on certain products, it loses the opportunity to sell those products at full price and reduces its margin on the products that are subject to the special offer. Therefore, special terms and conditions apply to special offers in order to make them commercially viable for FOCL. Where you cancel a special offer, for example (but not limited to) Anchor Fares, 2 for 1 offers, BOGOF deals, Special Saver Fares no refund will be available of any part of the Price, subject to clause 5.5 below.

5.3 Cancellation fees may be insurable. It is the Passenger's responsibility to make any such claim under the terms of his/her insurance policy. Holiday insurance premiums cannot be refunded in the event of cancellation.

5.4 Cancellation of land tours or scheduled air upgrades/deviations purchased as add-ons to "Grand" and "World Voyages" (including sectors) will incur 100% charges to the third party supplier if cancelled within 90 days of your Departure Date.

5.5 Where you cancel a Booking, FOCL will make reasonable endeavours to resell the cruise. You recognise that it may not be viable for FOCL to attempt to do so in certain circumstances, for example where the Departure Date is imminent. You additionally recognise that, in order to resell, FOCL may, at its absolute discretion, remarket the cruise at a discounted rate. FOCL will not be regarded as having successfully resold a cruise until all tickets of a comparable level and characteristics to the resold cruise (e.g. in terms of price, level of cabin and other additional elements included in the Booking) have sold out for that particular cruise at the Date of Departure. Where a cruise has been successfully resold, FOCL may, at its reasonable discretion, refund all or part of the Price paid by you. In all circumstances, any such refund will be less a reasonable deduction to account for the cost of remarketing and rebooking the cruise and less any shortfall between the price paid by you and the price at which the cruise has been resold.

6. Alteration and cancellation by FOCL

6.1 FOCL reserves the right to cancel any Holiday at any time on the giving of written notice to the Passenger. In any such

instance the terms of the ABTA Code of Conduct will apply. Your statutory rights are not affected.

6.2 Published Holiday details in FOCL brochures and any notified Holiday details to you at the time of placing your Booking may be subject to alteration after the Contract arises as a result of events, changes in circumstances or other factors that have occurred or arisen since the Holiday was originally planned by FOCL. FOCL's priority is to provide you with the Holiday you booked under your Contract as far as possible for its duration. Alteration may include (without limitation) omitting, substituting or adding ports of call, restricting the availability of any on board facilities and services available at any time or otherwise changing the itinerary (including routing of the cruise vessel or flights and port of embarkation and disembarkation), schedule, cruise vessel or other arrangements that form part of the Holiday. Alteration of the Holiday may (without limitation) be made of necessity due to for example an outbreak of an infectious disease or because it appears to FOCL desirable for the safety, comfort or enjoyment of Passengers or the operational efficiency of the Holiday. Where possible and appropriate FOCL will try to ensure that any changes are as limited as practical and do not take place within 14 days of the Departure Date unless due to a Force Majeure event. Such alteration will not amount to a significant alteration of the Holiday under the Contract.

6.3 Where before the Departure Date it becomes impossible to provide your Holiday (even by making changes) due to an event of Force Majeure, then FOCL will give notice of cancellation of the Holiday as soon as practicable and you will be offered a refund of all monies paid under the Contract or where possible the choice of a replacement Holiday of equivalent value.

6.4 FOCL has the right up to 90 days before the Departure Date to cancel any Holiday under a Contract or any part of it because the minimum number of Passengers needed has not been achieved.

6.5 It is a condition of this contract that the Passenger will act in good faith towards FOCL at all times. In the event that the Passenger breaches this clause 6.5, FOCL shall have the right to treat the Contract as repudiated, and to terminate the Contract immediately.

6.6 Where after the Departure Date it becomes impossible to provide any part of a Holiday under a Contract due to an event of Force Majeure, FOCL or any other party acting as operator will make suitable alternative arrangements at no extra cost to you. If this is not possible equivalent transport will be provided back to the place of departure or on to the final destination and where the Holiday is curtailed, then for each whole day lost you will be reimbursed an amount equivalent to the daily cost of the cruise part of the Holiday.

6.7 Where delay occurs during the Holiday due to fault on the part of FOCL or any other party acting as operator then alternative arrangements will be made where required to ensure the continuation of the Holiday.

6.8 In the event of cancellation, alteration or delay (including prolongation of the Holiday) FOCL will not be responsible for individual circumstances or arrangements, or any losses arising from individual circumstances or arrangements.

7. Conduct, safety and security

7.1 If it appears before or during your Holiday that you are or are becoming for any reason unfit to travel or likely to endanger or prejudice the health or safety or comfort of yourself or anyone else, including, without limitation, as a result of any excessive alcohol consumption or for reasons of personal hygiene, then a duly authorised representative of FOCL or any other party involved in the supply of services under this Contract may transfer you from one Cabin or seat to another or restrain, confine or otherwise deal with you as may be considered necessary, or refuse to embark you or require you to disembark at any port or place. In such circumstances, you will not be entitled to any refund, compensation or contribution to or reimbursement of travel costs or expenses of any kind and you shall be liable to pay any fines, losses, compensation or other amount due to any third party. In no circumstances shall FOCL have any liability for prevention of boarding of any form of transport due to a decision made by any party other than FOCL.

7.2 FOCL and any other party with responsibility for Passengers' safety during a Holiday will have the right to make, enforce and change (without prior notice) rules and policies for the conduct of Passengers relating to matters including, but not limited to, dress, behaviour, alcohol and food. No animals, dangerous articles, or controlled or prohibited substances may be brought on the Holiday and/or vessel. Abusive or violent behaviour or the consumption of excessive alcohol will not be tolerated and FOCL reserves the right to require any Passengers that it or any other responsible party reasonably considers to have been involved in such behaviour, to disembark the vessel at the next port of call. For the avoidance of doubt, in such circumstances, FOCL shall have no liability to the Passenger for any costs incurred as a result of the requirement to disembark, including without limitation, accommodation costs and further travel costs.

7.3 For your safety and security, or that of other Passengers, it may be necessary for servants or agents of FOCL to search Passengers, their Cabins or their luggage. You will allow this to take place when authorised by the Captain or a security or other officer of the vessel, and you agree to follow any instructions or orders in this regard.

7.4 You will be responsible for any loss or damage caused by you during the Holiday to any property or person or other third party or FOCL, no matter how that loss or damage is caused. If you cause such loss or damage then FOCL may require you immediately or at any time to pay to FOCL an amount sufficient to cover, or on account of, any loss or damage so caused.

7.5 You confirm your agreement to the use of CCTV throughout all vessels used during your Holiday, and in public areas at ports

and terminals. This is for the safety of Passengers and crew. CCTV images may be retained by FOCL for a reasonable period of time, strictly for security purposes only. CCTV will not be in operation in areas such as toilets or private Cabins.

7.6 FOCL reserves the right to restrict the use of recording and photographic equipment by Passengers, in circumstances where FOCL deems its use to be invasive or inappropriate to FOCL, its Passengers or crew. FOCL reserves the right to confiscate such equipment from Passengers, to be returned at the end of a cruise. In the event that a Passenger refuses to surrender such equipment upon demand, FOCL may require them to leave the vessel.

7.7 Passengers must read our Guest Conduct Policy which is available on our website and in all Cabins on FOCL vessels and, together with the Conditions, forms part of your contract with us.

8. Liability

8.1 FOCL and any other party that may be involved in the supply of services in connection with this Contract shall be entitled, to the fullest extent possible, to benefit from the rights, defences, immunities and exclusions and limitations of liability in any conventions, regulations, rules, directives, laws, statutes, statutory instruments and/or other relevant forms of regulatory codification (whether international, national, local or otherwise) that might apply from time to time, including (without limitation) those relating to carriage by sea (e.g. the Athens Convention 1974 (as amended) ("the Athens Convention")); air (e.g. the Warsaw Convention 1929 (as amended by The Hague Protocol 1955) and/or the Montreal Convention 1999); inland waterways (e.g. the Strasbourg Convention (as defined above)); and hotel stays (e.g. the Paris Convention 1962). Nothing in these Passenger Terms and Conditions shall be deemed as a waiver thereof.

8.2 Save as provided otherwise in these Conditions, all arrangements for the provision of transport of Passengers, their luggage and personal property, accommodation and other services are in addition to these Conditions subject to the rules, regulations, and Conditions of airlines and owners or operators of any other ship or vessel used and all other services such as transfer operators, hotels, etc. These are deemed to be expressly accepted by the Passenger and are herein expressly incorporated into the Contract.

8.3 The liability of FOCL or any other party that may be involved in the supply of services in connection with these Conditions for the loss of or damage to the luggage of any Passenger is limited to the maximum amounts specified in Articles 7 and 8 of the Athens Convention save in the case of valuables (as defined in Article 5 of the Convention) where no liability is accepted unless such valuables have been deposited with the carrier for the agreed purpose of safe-keeping, in which case liability will be limited as provided for in Article 8(3) of the Athens Convention. Please see clause 9 below which sets out further details in relation to luggage claims. River Cruise Bookings will be subject to the same limits of liability for loss or damage to luggage, notwithstanding that the Athens Convention may not apply on its own terms.

8.4 No responsibility is accepted for loss or damage caused to you by failure to perform the Contract, or improper performance of these Conditions, where the failure or improper performance happens without fault on the part of FOCL or other operator or supplier of services included in the Holiday Contract because:

- (i) it is attributable to your fault; or
- (ii) it is unforeseeable and unavoidable and attributable to a third party who does not supply services included in the Holiday; or
- (iii) it is due to unusual or unforeseeable circumstances i.e. due to an event of Force Majeure which is beyond the control of FOCL, the consequences of which could not have been avoided by the exercise of due care, or an event which FOCL or other operator or supplier of services could not foresee or forestall including but not limited to unusual weather, sea or river conditions, including unusually high or low water.

8.5 No liability is accepted in respect of arrangements or commitments made by you or on your behalf that are not part of the Holiday Contract, including, but not limited to arrangements that you make directly, or via FOCL acting as agent only, with a service provider other than FOCL.

8.6 FOCL shall not in any circumstances be liable to a Passenger for any loss or anticipated loss of profits, loss of revenue, loss of use, loss of contract or other opportunity nor for any other consequential or indirect loss or damage of a similar nature.

8.7 Notwithstanding anything else in this clause 8, where FOCL is entitled to apply its own limit of liability, its liability to any Passenger for loss of or to any money, jewellery, valuables or medication shall not exceed £250 per Passenger per Holiday. Passengers are advised, wherever possible, not to pack money, jewellery, other valuables or medication in their luggage and must ensure that their personal possessions and valuables are with them at all times (subject to any laws and regulations that might prohibit this, e.g. restrictions on the carriage of liquids in hand luggage on board flights).

8.8 Subject to clause 29.6, all carriage (by land, air, sea and inland waterway) is subject to the conditions of carriage of the actual operator / carrier. These may limit or exclude liability. Save as otherwise provided in these Conditions, the carriers' conditions of carriage are expressly incorporated into the Contract and are deemed to be expressly accepted by the Passenger at the time of the Booking. Copies of these Conditions are available on request from FOCL.

8.9 FOCL's liability will not at any time exceed that of any carrier under the carrier's conditions of carriage and/or applicable or incorporated conventions.

8.10 In the case of a cancellation or a delay in departure where a stay of one or more nights or a stay additional to that intended by the Passenger becomes necessary, where and when physically

possible, FOCL shall offer Passengers departing from port terminals, free of charge, adequate accommodation on board, or ashore, and transport to and from the port terminal and place of accommodation. For each Passenger FOCL reserves the right, at its discretion, to limit the total cost of accommodation, not including transport to and from the port terminal and place of accommodation to EUR 125 per night, for a maximum of five nights.

9. Claims

9.1 Subject to any contrary provisions in these Passenger Terms and Conditions, any matter which might give rise to a problem, complaint or claim must be notified immediately to the vessel or hotel management, airline staff or other supplier of the services concerned. Please ask an FOCL representative for contact details if you are unsure who to address. If the matter cannot be rectified immediately, FOCL must be notified in writing as soon as practicable. In any event you must give notice of any claim in writing to FOCL within two months of the end of your Holiday. Special extra provisions set out below apply to loss, damage or delay to luggage and to claims for illness or injury. Failure to give notice in accordance with these provisions may mean that the matter cannot be properly investigated or rectified and this may affect your rights.

9.2 In the case of any claim for loss, damage or delay to luggage please note that (1) it is assumed that luggage has been delivered undamaged to you unless notice is given immediately to FOCL; (2) you must claim against the carrier or carriers responsible for actually performing the carriage where the loss or damage happened immediately if and when the loss or damage is or becomes apparent, and in any event within 15 days from the date of redelivery, or when redelivery should have taken place; (3) if you wish to make any sort of claim against FOCL, you must notify FOCL directly in writing with a copy of notification to the carrier or carriers responsible for actually performing the carriage and if asked to do so, assign your rights against such carrier or carriers to FOCL. Any damages payable by FOCL up to the limits set out under the Convention will be reduced in proportion by any contributory negligence of the Passenger and by the maximum deductible under Article 8(4) of the Convention.

9.3 Any illness or injury caused by or that you think may be attributable to anything that happened during the Holiday must be reported to the service provider or providers responsible for the relevant part or parts of the Holiday and to FOCL (with a copy of any such notification to any other provider or providers) immediately that the illness or injury becomes apparent.

9.4 Subject to clause 9.1, any complaint arising from organised tours, excursions or programmes in relation to which FOCL is acting as agent only pursuant to clause 2.10, should be notified to an FOCL representative on-board the vessel, hotel management or the FOCL Tour Manager. If the matter cannot be rectified immediately, the Passenger must address its complaint to FOCL in writing as soon as possible after the cause of the complaint has arisen. FOCL will take reasonable steps to assist the Passenger to resolve their complaint, either by liaising with the tour provider on the Passenger's behalf, or by putting the Passenger in touch with the tour provider. For the avoidance of doubt, nothing in this clause 9.4 shall be taken as an admission or acceptance of liability by FOCL for the circumstances giving rise to a complaint against a tour provider.

9.5 Unless a longer period is provided for by force of law, any claim shall be time barred if proceedings are not brought within 2 years of the end of the Holiday.

9.6 Some disputes involving claims up to a limited amount may (subject to the agreement of you and FOCL) be referred to independent arbitration or conciliation under schemes devised by arrangement with ABTA. Details will be supplied on request. Such schemes may not apply to claims arising out of injury or illness.

9.7 No claims or complaints will be considered by FOCL unless all on-board debts have been settled in full.

9.8 In the event that it proves impossible for FOCL and the Passenger to reach an agreement in good faith in settlement of any Passenger complaint (including where such complaint arises in relation to any past or future cruises booked by the Passenger, and including, without limitation where proceedings are commenced against FOCL), resulting in a breakdown in the commercial relationship between the parties, the Passenger acknowledges that FOCL will be entitled (but not obliged) to exercise their right to cancel any future bookings in accordance with clause 6 above and to refuse to take any Bookings from the Passenger in future.

10. Medical Assistance

10.1 All Passengers must ensure that they have travel insurance that provides cover appropriate to their personal circumstances, that all medical conditions have been declared to their insurers and that there are no exclusions of cover that might apply as a result of any medical condition they have. FOCL recommends that all Passengers obtain travel insurance as soon as possible following Booking in order to cover cancellations should it become necessary.

10.2 In compliance with Flag State requirements each vessel (River Cruise vessels excluded - see clause 29) has on board a qualified doctor and a medical centre equipped for first aid and minor conditions only. The Passenger hereby acknowledges and accepts at the time of the Contract that the medical centre is not equipped like a land based hospital and the doctor is not a specialist. Neither FOCL, the doctor nor the carrier shall be liable to the Passenger as a result of any inability to treat any medical condition as a result. Passengers acknowledge that if their health or medical condition(s) require or might require specialist or emergency treatment (however slight the increase in risk associated with that medical condition is compared with

the risk carried by a person without such a medical condition) whilst on the cruise, then they are strongly advised not to embark on the cruise, as to do so would put themselves and/or other Passengers at risk. FOCL accepts no liability for Passengers in such circumstances, and any Passenger embarking on a cruise with such a medical condition does so entirely at their own risk.

10.3 At FOCL's sole discretion FOCL may afford you assistance if you suffer illness, personal injury or death during the period of your Holiday. Such assistance may take the form of advice, guidance or initial financial aid where appropriate and subject to FOCL's discretion. Any Passenger on whose behalf expenses (including without limitation those associated with medical treatment, repatriation expenses, travel expenses and the cost of local assistance e.g. from a port agent) are incurred by FOCL, hereby indemnifies FOCL in full for such expenses and undertakes to repay them on demand (whether or not the Passenger has insurance cover for some or all of the expenses). The Passenger gives FOCL authority to contact any third party including their general practitioner or other medical practitioner and/or insurers to obtain any necessary information or documentation.

10.4 The Passenger acknowledges that whilst there is a qualified doctor on board the vessel (River Cruise vessels excluded - see clause 29), it is a Passenger's obligation and responsibility to seek medical assistance if necessary during the Holiday and the Passenger will be solely responsible to pay for any on board medical services including but not limited to any medical treatments provided and repatriations which will be charged in line with private medical health care fees and charges.

10.5 In the event of illness or accident, Passengers may have to be landed ashore by the carrier and/or the master for medical treatment. Neither the carrier nor FOCL make any representation or accept any responsibility for the quality of any medical facilities or treatments at any port of call or at the place at which the Passenger is landed. Medical facilities and standards vary from port to port. Neither FOCL nor the carrier makes any representations or warranties in relation to the standard of medical treatment ashore. Whilst FOCL hopes to be able to assist Passengers with on-shore medical care where this is required, nothing in this Agreement places FOCL under an obligation to do so. Passengers acknowledge that it is not possible for FOCL's employees, servants or agents to remain ashore when a cruise is scheduled to be departing from a port of call, nor is it possible for such departure to be delayed.

10.6 The on board doctor's professional opinion as to the fitness of a Passenger to board the vessel or to continue the Holiday is final and binding on all Passengers.

10.7 Where a Passenger is refused embarkation, or required to disembark, on the grounds that the Passenger's health and/or fitness to travel and/or level of alcohol consumption and/or personal hygiene gives rise to concerns for the health and safety of the Passenger and/or other Passengers, then (subject to any other provisions in these Terms and Conditions that might apply in the circumstances) neither the carrier nor FOCL shall have any liability to the Passenger. FOCL will be entitled to retain the full price of the cruise and the Passenger will be responsible for making their own arrangements to return home, at their own cost. The fitness of any Passenger to travel shall be a matter for FOCL to determine at their sole discretion.

10.8 Medical services provided on board are outside the scope of the UK National Health Service and a charge is made for these services, for drugs and other medical provisions including without limitation repatriation costs in accordance with clause 10.4 above.

10.9 FOCL and/or the carrier and/or the health authorities at any port shall be entitled to administer a public health questionnaire. The Passenger shall supply accurate information regarding symptoms of any illness including but not limited to gastrointestinal illness and H1n1. The carrier may deny boarding to any Passenger that it considers in its sole discretion to have symptoms of any illness including viral or bacterial illness including but not limited to norovirus and H1n1. Any refusal by a Passenger to complete a questionnaire may result in denied boarding.

10.10 The vessel's doctor has the authority to require a Passenger to remain in their Cabin for health and safety reasons should they become ill during the Holiday or as a result of any excessive consumption of alcohol by the Passenger.

10.11 In the event that a Passenger fails to remain in their Cabin or to comply with any other instruction given by the vessel's doctor pursuant to clause 10.10, FOCL shall be entitled to require that Passenger to disembark the vessel at the next port of call, and shall have no liability whatsoever to that Passenger for any costs incurred as a result, including without limitation accommodation costs and further travel costs.

10.12 Passengers are reminded that some foods may cause an allergic reaction in certain people due to intolerance of some ingredients. If the Passenger has any known allergies, or is intolerant of any food, it is his/her responsibility to report this to the carrier upon boarding the vessel and certainly before consuming any food. FOCL shall have no liability to any Passenger who has failed to notify the vessel of an allergy or food intolerance and becomes ill as a result of eating foods which they are allergic or intolerant to. Further, and irrespective of any notification provided to FOCL or to the carrier of any food allergies or intolerances, it remains your decision as to whether or not to consume any particular food items and you consume all food at your own risk. FOCL cannot be held responsible for the food allergies and intolerances of individual Passengers.

10.13 In the event that a Passenger fails to settle any medical assistance or repatriation costs, FOCL reserves the right without prejudice to any other remedies FOCL may have under these Conditions or otherwise, to cancel any future Bookings the Passenger may have made with FOCL and to set off any sums owed to FOCL by the Passenger against any sums due to the

Passenger from FOCL.

10.14 FOCL is unable to provide any specialist paediatric care on board its vessels. Children under 2 years of age at the date of departure of a cruise will not be allowed to embark on any cruise where the vessel will undertake a major ocean crossing of 72 hours or longer. Passengers are responsible for ensuring that any children in their care during a cruise are fit and eligible to travel and children on board vessels remain entirely the responsibility of their parent(s) or guardian. FOCL excludes liability arising from illness or injury suffered by any Passenger, including children, to the fullest extent permitted by law.

10.15 Children less than 6 months old and women who will be more than 24 weeks pregnant at the end of the Holiday are not permitted to travel. It is recommended that medical advice is sought prior to Booking for children aged between 6 – 12 months.

10.16 Note the different provisions for River Cruises at clause 29.

11. Material facts

11.1 It is a condition of the Contract for the supply of the Holiday (including carriage and insurance), that all material facts have been disclosed to FOCL as if FOCL was an insurer. A material fact is a fact likely to influence insurers in the acceptance or assessment of insurance (for example, details of your state of health or that of a close relative). Where there is doubt as to whether a fact is 'material' then it should be disclosed at the time of booking, including but not limited to any disability, mobility problem, or any other condition requiring special care, specific assistance, attention or treatment. If any such condition arises after the Contract is formed then written notice must be given to FOCL as soon as possible and in any event, no later than 18 hours prior to embarkation. FOCL shall make all reasonable endeavours to provide any specified assistance when requested.

12. Mobility, medical matters and specific assistance

12.1 Passengers acknowledge that carriage, boarding and disembarking a vessel can be difficult and/or unsafe for anyone due to the inherent nature of vessels and port facilities. These difficulties and safety issues are likely to be exacerbated for those with mobility issues and other forms of physical impairment, and those with certain medical conditions. Under no circumstances will FOCL's staff agree to carry or lift Passengers to facilitate embarkation or disembarkation. In accordance with EU Regulation EU1177/2010, FOCL reserves the right to refuse carriage and/or embarkation and/or disembarkation if, in FOCL's reasonable opinion, the design of the vessel and/or the port infrastructure and equipment would make carriage unsafe or operationally unfeasible. Any Passenger refused passage on this basis may request written confirmation with reasons from FOCL within 5 working days.

12.2 Where a Passenger, either during a cruise, during embarkation or disembarkation or during any transfers to or away from the vessel at any time during the Holiday, may require any extra assistance, or has special requirements of any kind, arising from any disability, mobility issues, or any other condition requiring special care, specific assistance, attention or treatment, they must provide FOCL with details of the extra assistance required at the time the Booking is made. If any such requirement arises after the Booking has been made then details must be given to FOCL as soon as possible, and in any event, no later than 48hrs prior to departure of the cruise. It is the Passenger's responsibility to keep FOCL informed of any changes in their physical capability and/or mobility. FOCL shall make reasonable endeavours to provide any extra assistance where requested, however if such assistance cannot be provided either at all or at a reasonable or proportionate cost, then FOCL reserves the right to pass such cost onto the Passenger and/or to deny embarkation of the vessel and to treat this as a "cancellation by you" in accordance with clause 5.

12.3 You must read FOCL's General Mobility Policy which forms part of your contract with us (note this does not apply to River Cruises) and is available on request and on FOCL's website. If you have been asked to complete a General Mobility and Medical Questionnaire, you must return this to us at least 90 days before departure of your cruise. Failure to do so may result in a delay to the release of your tickets or to you being denied boarding. These circumstances will be treated as a "cancellation by you" and FOCL will be entitled to retain the full Price in accordance with clause 5.

12.4 FOCL cannot guarantee the availability of an overhead walkway at any port on any vessel's itinerary. FOCL reserves the right to refuse embarkation or disembarkation to Passengers who are, in FOCL's reasonable opinion, physically incapable of embarking or disembarking the vessel by the means available at the port in question, with minimal assistance from other Passengers or crew. Embarkation / disembarkation may require the use of a stepped gangway and/or a vessel to shore tender service, involving steep flights of steps and/or the need to negotiate unsteady surfaces. Where vessel to shore tender services are suitable for wheelchair users, only collapsible, lightweight wheelchairs will be permitted.

12.5 If you are travelling as a sole traveller who requires specific assistance, FOCL reserves the right to require an able bodied person to accompany you.

12.6 If, in the reasonable opinion of FOCL or any other relevant party responsible for providing services as part of a Holiday, a Passenger's disability, mobility problem or medical condition cannot be accommodated safely by the vessel, ports or associated infrastructure, or carrying a Passenger with such disability or medical condition would result in FOCL or another party breaching national and international maritime safety standards, then FOCL reserves the right to refuse Passage. If refusal is based upon this clause 12.6 then the Passenger shall be provided with reasons, in writing, by FOCL within 5 days of refusal. In any such event, the Passenger shall have the option of

reimbursement or, if possible, re-routing.

12.7 Any Passengers wishing to embark on a cruise with a mobility scooter, wheelchair or other similar mobility aid (together "Mobility Aids"), must advise FOCL of this upon booking. Space for these on board is limited by IMO/SOLAS Regulations and failure to book in advance is likely to mean that the Passenger will be refused embarkation, and cancellation fees will apply. In the event that the need arises for a Passenger to use a Mobility Aid during a cruise, this will only be permitted in the event that the limits under the IMO/SOLAS Regulations (or any other regulations that might apply) relating to the use of Mobility Aids have not been reached for that particular cruise. If such limits have been reached, FOCL or any other operator shall be entitled to require that Passenger to disembark the vessel at the next port of call, and shall have no liability whatsoever that Passenger for any costs incurred as a result, including without limitation accommodation costs and further travel costs.

12.8 Any Passenger using a Mobility Aid on board a vessel is responsible for operating it in an appropriate manner. Due care and attention should be given to other Passengers and the user of the Mobility Aid will be fully liable for any damage or personal injury (whether to the user of the Mobility Aid or to other Passengers) caused by such use. Passengers using Mobility Aids are also responsible for ensuring they hold the appropriate insurance for use of the Mobility Aid on board the vessel.

12.9 Where it is necessary for Passengers to use shuttle services for access to vessels, Passengers must be able to board and disembark such services with minimal assistance from other Passengers or crew. Under no circumstances will FOCL's staff or the staff of any other relevant party responsible for providing services as part of a Holiday agree to carry or lift Passengers to facilitate boarding or disembarkation. FOCL and any other relevant party responsible for providing services as part of a Holiday will make reasonable endeavours to provide extra assistance and alternative transport arrangements where required, however the Passenger understands that this may not be available at short notice and the cost associated with providing such extra assistance may be for the Passenger's account where, in FOCL's reasonable opinion, the additional cost is disproportionate to the Price of the cruise.

12.10 Passengers who are visually impaired must provide FOCL with full details at the time of booking so that appropriate arrangements can be made for their holiday, and keep FOCL advised if anything changes prior to departure. At the time of embarkation and throughout their holiday, visually impaired Passengers must either: a) be capable of safely moving around the vessel unassisted, or with the assistance of an assistance dog (where permitted under these terms and conditions); or b) be accompanied by an able bodied companion, whose assistance means that they can safely move around the vessel. If (in FOCL's reasonable opinion) this clause is not fully complied with, FOCL will be entitled to refuse embarkation or require the visually impaired Passenger to disembark the vessel, at no cost to FOCL.

12.11 Note the different provisions for River Cruises at clause 29.3.

13. Documentary and medical requirements

13.1 A full valid passport is required for all Holidays. Your passport must be valid for at least 6 months after the date of return to the UK (a shorter validity may be acceptable on certain itineraries, please check at time of Booking). You are responsible for ensuring compliance with all necessary visa and other documentary requirements for the entire Holiday, and shall have received all medical inoculations necessary (notwithstanding that FOCL may provide advice on these matters from time to time). At any port or place, FOCL or any other party involved in the supply of services in connection with your Holiday may refuse travel, accommodation, or disembark any Passenger without compensation who in the opinion of FOCL or any other party involved might be excluded from landing at any destination by Immigration or other Governmental Authorities or who may be suffering from contagious or infectious disease or whose presence may be considered detrimental to safety or comfort of other holidaymakers or crew members.

14. Enjoyment Promise Terms

14.1 The Enjoyment Promise excludes Party Nights and cruises for 4 or less nights. The promise only applies to Bookings made for departures more than 12 weeks ahead. The Enjoyment Promise only applies to Passengers who have contracted with FOCL and excludes cruises on vessels operated by FOCL but booked through third Party operators.

14.2 Should you wish to invoke the Enjoyment Promise, you will need to inform Guest Relations within 48 hours of the Vessel's departure from the original port of embarkation at the latest (24 hours for River Cruises). FOCL will arrange and pay for a flight and/or transport back to the UK. FOCL will refund the cruise cost only but will not refund other costs.

15. Assistance Dogs

15.1 Subject to the remainder of this clause 15, FOCL is happy to accommodate recognised assistance dogs on board its vessels, where this is permitted by law and does not put at risk the health or safety of Passengers, crew and the assistance dog in question. Not all Holidays will be suitable for assistance dogs and FOCL reserves the right to refuse embarkation of Passengers and their dogs, where this is the case. FOCL will provide a full explanation of the reasons for any refusal to embark in these circumstances.

15.2 You must give written notice to FOCL at the time of Booking if you wish to bring a recognised assistance dog on board a vessel.

15.3 Carriage of recognised assistance dogs on board is subject to animal health rules applicable to the voyage.

15.4 FOCL may require evidence that the assistance dog has been appropriately trained.

16. Flights

16.1 Prices for fly-cruises quoted in any FOCL Holiday brochure are inclusive of specially negotiated airfares which are subject to availability. If no aircraft seats are available at the airline's prices in conjunction with a particular Holiday at the time of Booking then the fly-cruise option may be withdrawn or an alternative flight may be offered at an additional cost. Flight upgrades/premium seats for fly-cruises are limited in number. They will be allocated at the time of Booking, subject to availability at the time of the Holiday. Aircraft configurations are subject to change and in the event of a flight operator being unable to provide premium seats on any service then any payment of or towards an upgrade supplement will be refunded in full.

16.2 All published itineraries are based on current airline schedules or advised charter flights at the time of the Booking and may be subject to change at the option of the airline operator prior to the Departure Date. You will be notified of any such changes. Details of which aircraft operator will be used for your Holiday Booking, the exact route to be taken and the type of aircraft operated cannot always be given at the time of Booking.

16.3 The Passenger will receive confirmation of flight timings and routes with their travel documents, which will be sent out approximately 7 days before the Departure Date.

16.4 If the Contract does not include flights, it is the Passenger's responsibility to obtain a valid ticket direct from an air carrier suitable for and in time for travel to the vessel (and including local transfers which the Passenger must arrange). FOCL shall not be responsible for any liabilities arising in respect of flights or transfers arranged by the Passenger.

17. Luggage Allowance

17.1 If you are sailing from a UK Port the total luggage allowance is 90kg per Passenger. No one piece should weigh more than 20kgs.

17.2 On fly-cruises your luggage allowance will be restricted by the airline. It is your responsibility to check the luggage weight allowance restrictions for both your outbound and/or return flights. Any excess luggage charges imposed by the airline providing the flight will be the sole responsibility of the Passenger.

17.3 Passengers' luggage allowance for River Cruises is one piece of luggage, weighing no more than 20kg.

18. Data

18.1 The Passenger acknowledges that FOCL will require certain personal details from the Passenger in order to process a Booking and to fulfil the Contract for the supply of your Holiday. The Passenger hereby agrees to this information being passed to third parties for the purpose of supplying the services that comprise the Holiday. Personal details supplied to FOCL may also be used for marketing purposes. Marketing communications from FOCL will allow you the opportunity to opt out of further communications. FOCL will not disclose your personal details to third parties for marketing purposes without your express permission. Our data protection policy is set out in our privacy policy which is hereby expressly incorporated into these Conditions.

19. Travel Insurance

19.1 It is a condition of the Contract that travel insurance is taken out before travelling on any FOCL cruise Holiday. This should cover all appropriate travel, cancellation, medical, emergency airlift/boat transfer at sea and repatriation liabilities for the Holiday. FOCL reserves the right to cancel the Contract and/or refuse embarkation and/or require the Passenger to disembark at the next port of call, without any liability or cost to them in the event that this clause 19.1 is not complied with in full by you. Failure to give full, frank and honest disclosure to any insurers' enquiries will amount to a breach of this clause. Final Holiday documents cannot be released until FOCL has received notification of your insurance policy details. FOCL recommends that all Passengers obtain travel insurance as soon as possible following Booking in order to cover cancellations should it become necessary.

19.2 You will indemnify FOCL against any and all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other reasonable professional costs and expenses) suffered or incurred by FOCL arising as a result of:-

19.2.1 any breach of the condition set out in clause 19.1 above, or your insurance being deemed either invalid, inadequate and/or voided; and

19.2.2 any claim made against FOCL by a third party for death, personal injury or damage to property arising out of or in connection with any breach of clause 19.1 above which is attributable to the acts or omissions of you.

20. Variation

20.1 No variation of these Conditions shall be effective unless in writing and signed by FOCL.

21. Smoking Policy

21.1 Smoking is only permitted in certain dedicated external areas throughout the vessel. Smoking anywhere else is strictly prohibited.

21.2 Throwing cigarette butts over the side of the vessel is strictly prohibited.

21.3 Electronic cigarettes emitting any vapour, even if only a water vapour, may only be smoked in designated smoking areas.

21.4 Any breach of this clause 21 may result in the Passenger being required to disembark the Vessel at the next port of call, without any liability or cost to FOCL.

22. Alcohol Policy

22.1 Only alcohol purchased on board the vessel may be consumed on board. Any alcohol not purchased on board will be collected prior to boarding and returned to the Passenger the day before disembarkation.

22.2 The Passenger agrees at all times to drink safely and responsibly whilst on board the vessel.

22.3 FOCL and any other relevant party responsible for providing services as part of a Holiday and their Passengers must comply at all times (including when on board a vessel outside British waters) with all applicable laws on the sale and purchase of alcohol, including, without limitation, as set out in the Licensing Act 2003. FOCL will not serve alcohol to any person under the age of 18, and no person under the age of 18 may consume alcohol on board the vessel. FOCL may, at its sole discretion, refuse to serve, sell or supply a Passenger with alcohol at any time and for any reason.

22.4 FOCL and any other operator responsible for providing services as part of a Holiday reserve the right, in their sole discretion, to confine a Passenger to their Cabin; breathalyse the Passenger; take blood samples from the Passenger; treat the Passenger medically; disable the Passenger's Cabin account; require the Passenger to leave the vessel at the next port of calling (at the Passenger's sole liability); exclude the Passenger from future cruises; and/or cancel any bookings already made by or on behalf of the Passenger, if deemed necessary, as a result of the Passenger's alcohol consumption and/or any resulting behaviour. Where a Passenger is asked to leave the vessel at the next port of calling, the Passenger will not, in any circumstances, be entitled to any refund for their Holiday or other compensation whatsoever.

22.5 FOCL and any other operator responsible for providing services as part of a Holiday reserve the right to charge the Passenger for all costs (including but not limited to any medical costs) and/or damage caused to property resulting from the Passenger's consumption of alcohol. Such costs and expenses will be payable by the Passenger on demand.

23. Add-ons

23.1 From time to time, FOCL may offer add-ons to the basic Holiday booked under these Passenger Terms and Conditions. Add-ons might include drinks packages, excursions, land programs, tips and gratuities, spa products and shuttle bus tickets. Unless stated otherwise, add-ons will be subject to these Passenger Terms and Conditions, however additional and/or alternative terms and conditions might apply to certain add-ons and will be accessible on our website. Add-ons may be subject to an extra charge.

24. FOCL Special Offers

24.1 FOCL may, from time to time, run special offers on its Holidays (e.g. Anchor fares and 'BOGOF offers'). These

Conditions shall apply to such special offers unless the terms of the special offer in question states otherwise. In the event of a conflict between the terms of the special offer and these Conditions, the terms of the special offer shall prevail.

25. Liability of Employees, Servants and Subcontractors

25.1 It is hereby expressly agreed that no servant or agent of FOCL and/or the carrier, including the Captain/master and crew of the vessel concerned including independent subcontractors and their employees as well as the underwriters of these parties shall in any circumstance whatsoever be under any liability whatsoever beyond these Conditions and these parties may invoke these Conditions to the same extent as FOCL and/or the carrier. **25.2** FOCL has no direct control over the tour providers and their services. In no case whatsoever will FOCL be held liable for loss, damages and injuries incurred by the Passenger as a result of the negligent act or omission or otherwise of the tour providers. FOCL will exercise reasonable skill and care in the selection of a reputable tour provider. In assessing performance and/or liability of any tour provider, local laws and regulations will apply. Please also refer to the Shore Tour terms and conditions which can be viewed on the FOCL website and appear in the Shore Tour booklet.

26. Rights of Third Parties

26.1 Unless otherwise stated under these Conditions, a person who is not party to a Contract shall have no rights under or in connection with it by virtue of the Contracts (Rights of Third Parties) Act 1999.

27. Law and Jurisdiction

27.1 These Conditions and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with English law.

27.2 The parties irrevocably agree that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with these Conditions or its subject matter or formation (including non-contractual disputes or claims).

28. Severability

The invalidity or unenforceability of any provisions of this Agreement shall not affect the validity or enforceability of any other provision of this Agreement, which shall remain in full force and effect.

Fred. Olsen Cruise Lines is a member of ABTA with membership number W0637. ABTA and ABTA members help holidaymakers to get the most from their travel and assist them when things

do not go according to plan. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. For further information about ABTA, the Code of Conduct and the arbitration scheme available to you if you have a complaint, contact ABTA, 30 Park Street, London, SE1 9EQ, tel: 0203 117 0500 or www.abta.com.

29. River Cruises

29.1 This clause 29 applies to River Cruises only. For the avoidance of doubt, save insofar as it is otherwise indicated, clauses 1 to 28 above also apply to River Cruises. In the event of a conflict between this clause 29 and clauses 1 to 28 above, this clause 29 shall prevail.

29.2 We do not recommend River Cruises for children under 12 years of age as the facilities on board have not been designed with younger children in mind. All children will be subject to the full adult fare.

29.3 There will be trained first aiders on board River Cruise vessels, however there will be no on board medical centre or medical professionals on board.

29.4 Embarkation and disembarkation of River Cruise vessels can be particularly challenging due to the inherent characteristics of the vessels used for River Cruises and the quays and jetties used. Dis/embarkation may involve traversing other vessels moored parallel to the quay including substantial steps from the quay onto the vessel and on board the vessels themselves. Consequently, River Cruises may not be suitable for Passengers who rely on wheelchairs and others with moderate to severe mobility issues. Save insofar as it conflicts with this clause 29, clause 12 above applies. All Passengers with any reduced mobility who plan to embark on a River Cruise must provide full details before booking and keep FOCL updated of any changes to their mobility prior to departure of the River Cruise. This is extremely important for us to ensure the safety of all Passengers, the crew and the vessel. It is Passengers' responsibility to ensure they are physically capable of embarking and disembarking River Cruise vessels before they book a River Cruise Holiday.

29.5 Unusually high or low water conditions may necessitate changes to the itinerary of a River Cruise, dis/re-embarkation or transfer by means of inland or alternative river transport. The Passenger acknowledges that such circumstances are an inherent part of river cruising and that neither FOCL nor any River Cruise operator shall have any liability should such circumstances arise.

29.6 Clauses 8.8 and 8.9 above do not apply to River Cruises.





Fred.Olsen River Cruises

European River Cruising

by Fred.Olsen

Cruise ID	Destination	From	To	Date	Nights	Page
R1801	Springtime Dutch Discovery	Amsterdam	Düsseldorf	5 th April 2018	5	16
R1802	Delights of Holland in Bloom	Düsseldorf	Amsterdam	10 th April 2018	5	18
R1803	Springtime Dutch Discovery	Amsterdam	Düsseldorf	15 th April 2018	5	16
R1804	Cruising the Rhine, Main & Moselle	Düsseldorf	Nuremberg	20 th April 2018	7	20
R1805	Cities of the Beautiful Danube	Nuremberg	Budapest	27 th April 2018	7	22
R1806	Eastern European Danube Discovery	Budapest	Hirsova	4 th May 2018	9	24
R1807	Sailing from the Start of the Danube	Hirsova	Budapest	13 th May 2018	10	26
R1808	River Danube & City Discovery	Budapest	Nuremberg	23 rd May 2018	8	28
R1809	Valleys & Mountains of Germany	Nuremberg	Düsseldorf	31 st May 2018	7	30
R1810	Exploring the Scenic Moselle Valley	Düsseldorf	Basel	7 th June 2018	7	32
R1811	Scenic Delights of the Moselle Valley	Basel	Düsseldorf	14 th June 2018	7	34
R1812	Scenic Gems of the German Landscape	Düsseldorf	Basel	21 st June 2018	7	36
R1813	Romantic Rhine & Moselle Marvels	Basel	Düsseldorf	28 th June 2018	7	38
R1814	Exploring the Scenic Moselle Valley	Düsseldorf	Basel	5 th July 2018	7	32
R1815	Scenic Delights of the Moselle Valley	Basel	Düsseldorf	12 th July 2018	7	34
R1816	Scenic Gems of the German Landscape	Düsseldorf	Basel	19 th July 2018	7	36
R1817	Romantic Rhine & Moselle Marvels	Basel	Düsseldorf	26 th July 2018	7	38
R1818	Exploring the Scenic Moselle Valley	Düsseldorf	Basel	2 nd August 2018	7	32
R1819	Scenic Delights of the Moselle Valley	Basel	Düsseldorf	9 th August 2018	7	34
R1820	Scenic Gems of the German Landscape	Düsseldorf	Basel	16 th August 2018	7	36
R1821	Romantic Rhine & Moselle Marvels	Basel	Düsseldorf	23 rd August 2018	7	38
R1822	Exploring the Scenic Moselle Valley	Düsseldorf	Basel	30 th August 2018	7	32
R1823	Scenic Delights of the Moselle Valley	Basel	Düsseldorf	6 th September 2018	7	34
R1824	Scenic Gems of the German Landscape	Düsseldorf	Basel	13 th September 2018	7	36
R1825	Romantic Rhine & Moselle Marvels	Basel	Düsseldorf	20 th September 2018	7	38
R1826	Exploring the Scenic Moselle Valley	Düsseldorf	Basel	27 th September 2018	7	32
R1827	Scenic Delights of the Moselle Valley	Basel	Düsseldorf	4 th October 2018	7	34
R1828	Cruising the Rhine, Main & Moselle	Düsseldorf	Nuremberg	11 th October 2018	7	20
R1829	Cities of the Beautiful Danube	Nuremberg	Budapest	18 th October 2018	7	22
R1830	Eastern European Danube Discovery	Budapest	Hirsova	25 th October 2018	9	24
R180406	Europe's Scenic Rivers	Düsseldorf	Hirsova	20 th April 2018	23	40
R180709	German Jewels & Cities of the East	Hirsova	Düsseldorf	13 th May 2018	25	42
R182830	Europe's Scenic Rivers	Düsseldorf	Hirsova	11 th October 2018	23	40



CruiseSelect

01234 326758

www.cruiseselect.co.uk
sales@cruiseselect.co.uk